

GROWTH, RESOURCES AND COMMUNITIES SCRUTINY COMMITTEE	AGENDA ITEM No. 7
16 July 2024	PUBLIC REPORT

Report of:	Cecilie Booth (Executive Director of Corporate Services and S151 Officer)
Cabinet Member(s) responsible:	Councillor Amjad Iqbal, Deputy Leader and Cabinet Member for Finance and Corporate Governance
Contact Officer(s):	Mandy Pullen (Service Director, People Services, BI and Transformation)

QUARTERLY PERFORMANCE REPORT – QUARTER FOUR / END OF YEAR (2023/24) PERFORMANCE REPORT AND PRODUCTIVITY PLAN

RECOMMENDATIONS	
FROM: Cecilie Booth (Executive Director of Corporate Services and S151 Officer)	Deadline date: July 2024
It is recommended that the Committee note and comment on the Corporate Performance Report for Quarter Four, 2023/24 and the related Productivity Plan, approved for submission to DLUHC by cabinet.	

1. ORIGIN OF REPORT

1.1 This report is submitted to Growth and Scrutiny following a referral from the Corporate Leadership Team to provide a Quarterly update on the council’s Corporate Performance. This quarter’s report also includes the council’s productivity plan, in response to the DLUHC requirement for such a plan.

2. PURPOSE AND REASON FOR REPORT

2.1 The purpose of this report is to provide an update to the Committee on the council’s corporate performance in line with our priority outcomes as set out in the Sustainable Future City Council Strategy 2022-25:

1. The Economy & Inclusive Growth - maximising economic growth and prosperity for Peterborough as a City of Opportunity, and do so in an inclusive and environmentally sustainable way, together with our city partners and communities.

2. Our Places & Communities – creating healthy and safe environments where people want to live, work, visit and play, enabled by effective community engagement and strong partnerships.

3. Prevention, Independence & Resilience - help & support our residents early on in their lives and prevent them from slipping into crisis.

4. supported by a Sustainable Future City Council - adjust how we Work, Serve and Enable, informed by strong Data & Insight capability and led by a culture of strong Leadership.

This report describes the Council’s performance at the end of Quarter 4, 2023/24. As this is the Quarter 4 report, the outturns described in the report represent our end of year position.

In addition to the Quarterly Performance Report, the council has prepared a Productivity Plan in line with the DLUHC requirement, which describes steps the council is taking to improve performance and efficiency.

3. **TIMESCALES**

Is this a Major Policy Item/Statutory Plan?	NO	If yes, date for Cabinet meeting	N/A
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4. **BACKGROUND AND KEY ISSUES**

4.1 At its 12th October 2022 meeting, Full Council signed off the council’s “Sustainable Future City Council Strategy 2022-25”. Within it, the council has committed to deliver a Sustainable Future City Council which requires us to have an organisational structure that is built around needs, fixes the basics and delivers excellent customer services using a ‘OneCity – OnePartnership’ approach. This means looking at all aspects of not only what we do but how we do it, together with our city partners. This covers:

- How we serve – delivering excellent services to our customers and partners at all opportunities, based on their needs rather than our structures.
- How we work - maximising flexibility and minimum constraints to optimise performance in support of those who depend on what we do.
- How we enable - creating highly performing services including HR, IT, Finance, Procurement, and key capability in data & insight.

As part of those plans, we have set out a range of Key Performance Indicators which we use to track progress against our Corporate Strategy goals, measure our outcomes and track the social progress of the city. This report describes performance highlights identified from this reporting.

5. **CORPORATE PRIORITIES**

5.1 The Corporate Performance report reflects progress made against all council priorities and their associated outcomes.

1. The Economy & Inclusive Growth
2. Our Places & Communities
3. Prevention, Independence & Resilience
4. Sustainable Future City Council

Further information on the Council’s Priorities can be found here - [Link to Corporate Strategy and Priorities Webpage](#)

6. **CONSULTATION**

6.1 This is a monitoring report only, therefore consultation is not required.

7. **ANTICIPATED OUTCOMES OR IMPACT**

7.1 The corporate performance report will support members to identify areas where improvement in performance is required. The Productivity Plan describes the steps we are taking to improve performance and efficiency.

8. **REASON FOR THE RECOMMENDATION**

8.1 The corporate performance report will support members to identify areas where improvement in performance is required. The Productivity Plan has been approved by members in accordance with a deadline of 19th July to return to DLUHC.

9. **ALTERNATIVE OPTIONS CONSIDERED**

9.1 Do not publish a regular performance report – this option was considered but rejected as it would not provide the council with oversight of the council's performance and progress.

10. IMPLICATIONS

Financial Implications

10.1 *None*

Legal Implications

10.2 *None*

Equalities Implications

10.3 *None*

11. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

11.1 PCC Corporate Strategy 2022-25 – [Corporate Strategy - Peterborough City Council](#)

12. APPENDICES

12.1 *Appendix 1 – Corporate Performance Report (Quarter 4 / End of Year 2023/24)*
Appendix 2 – Peterborough City Council Productivity Plan 2024

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