

**MINUTES OF THE ADULTS AND HEALTH SCRUTINY COMMITTEE MEETING
HELD AT 7.00PM, ON
TUESDAY, 12 MARCH 2024
BOURGES/VIERSEN ROOMS, TOWN HALL, PETERBOROUGH**

Committee Members Present: Cereste (Chair), Shaheed (Vice Chair), Bi, J. Fox (sub), Hussain, Mahmood, Rush, Skibsted, Tyler, and Qayyum.

Co-opted Members: Sandie Burns (MBE) and Caroline Tyrrell-Jones.

Officers Present: Madia Afzal, Democratic Services Officer
Jess Bendon, Primary Care Contracts Business Partner, Dental, ICB
Nicci Briggs, Chief Finance Officer, Cambridgeshire, and Peterborough ICB
Rose Earland, Public Health Manager
Iain Green, Team Manager Health in All Policies
Dawn Jones, Associate Director for Primary Care Contracts and Enabling, ICB
Leesa Murray, Head of Adults Commissioning
Paul Stokes, Senior Strategic Public Health Manager
Stephen Taylor, Executive Director for Adults
Emmeline Watkins, Deputy Director of Public Health
Also Present: Cllr Saqib Farooq, Cabinet Member for Adults and Health

46. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Lane and Rangzeb. Councillor Judy Fox was in attendance as substitute, Co-opted Member Chris De Wilde, and the Director of Public Health Jyoti Atri.

47. DECLARATIONS OF INTEREST AND WHIPPING DECLARATIONS

There were no declarations received.

48. MINUTES OF THE ADULTS AND HEALTH SCRUTINY COMMITTEE HELD ON 16 JANUARY 2024

The minutes of the Adults and Health Scrutiny Committee held on 16 January 2024 were agreed as a true and accurate record.

49. CALL IN OF ANY CABINET, CABINET MEMBER OR KEY OFFICER DECISION

No call ins were received.

50. FORWARD PLAN OF EXECUTIVE DECISIONS

The Chair introduced the report which included the latest version of the Council's Forward Plan of Executive Decisions containing decisions that the Leader of the Council,

the Cabinet or individual Cabinet Members would make during the forthcoming month. Members were invited to comment on the plan and where appropriate, identify any relevant areas for inclusion in the Committee's Work Programme.

AGREED ACTIONS

The Adults and Health Scrutiny Committee considered the current Forward Plan of Executive Decisions and **RESOLVED** to note the report.

51. DENTISTRY REPORT

The Adults and Health Scrutiny Committee received a report in relation to the current provision of dental services and access to urgent dental care in Peterborough.

The Chief Finance Officer, Cambridgeshire and Peterborough Integrated Care Board (ICB) accompanied by the Associate Director for Primary Care and Business Partner for Dentistry introduced the report and key points raised included:

- Members were advised that the ICB had inherited underperforming dental contracts. Members were further advised that these has been underperforming since 2018/19.
- It was recognized that dental access was not where it ought to be.
- The improvement plans including the £6.1 million investment within a Dental Recovery Plan were outlined and the Committee were advised that the ICB were engaging with local providers in respect to this.
- The Dental Improvement Plan was noted and the challenges pertaining to the provision of NHS Dental Services in Peterborough were acknowledged.

The Adults and Health Scrutiny Committee debated the report and in summary, key points raised and responses to questions included:

- Concerns were raised around accessibility. In response, the Committee were advised that the Improvement Plan sought to rectify the accessibility issues.
- In terms of the national contract, it was advised that it was for dentists to determine whether they wished to deliver the service, not the ICB.
- The work on the local tariff with 18 engaged dentists was detailed. It was noted that the work sought to incentivise dentists to take on additional work.
- The incentives to attract practitioners to the industry including the one-off payment was noted.
- Members were updated on the dental van. It was confirmed that Cambridgeshire and Peterborough had been allocated one.
- In Peterborough, it was hoped that the van would increase accessibility as part of the national NHS Dental Recovery Plan by offering NHS services in the Fenland areas.
- In terms of funding, it was confirmed that this derived from the ICB's current dental allocation and not NHS England.
- Members were further advised that the ICB were working with public health colleagues to carry out dental visit to schools with the aim of focusing on prevention.
- With respect to the data on dental health, it was confirmed that the current data was out of date and that 2024's data was expected in the coming months.
- Thus, Members were referred to the previous year's data, where it was noted that 51% of children had seen an NHS dentist in the last 12 months, whereas only 34% of adults had accessed a dentist.
- Furthermore, the Committee were advised that when dental services were transferred to ICB, data wasn't provided and that the ICB were required to liaise with dentists to access the national data.

- In response to the Member's question on accessibility, it was confirmed that patients could access NHS dentists across England and that prior registration not required.
- In terms of the query on being seen under the NHS, it was advised that this was unique to each practice and dependant on capacity.
- In Peterborough, it was confirmed that 2-3 providers had agreed to take on up to 10 sessions per week and that members of the public would be updated on this in the coming weeks.
- The barrier around workforce was detailed and the Committee were advised of the golden handshake which sought to attract, sustain, and retain dental practitioners.
- It was suggested that moving forward, all dentists be required to take on a percentage of NHS patients to reduce the issues around accessibility and that this be made mandatory.
- In response, the Committee were advised that as contracts were set nationally, the ICB did not have any leverage over this.
- The Committee queried the number of NHS dentists in Peterborough and if a member of the public wished to access a dentist, how they would go about acquiring this information.
- The ICB agreed to provide the statistics via email.
Advised that they have between 15 and 20 NHS contracts in Peterborough.
- In terms of the query around information, the Committee were referred to the NHS.UK website.
- In terms of future activity, it was hoped that 65% of children would have accessed a dentist within the next 12 months and 50% of adults. However, the challenges in respect of this were recognised.
- Moreover, it was stressed that the ICB were working to maximise access through various initiatives.
- The Committee queried why practises were not obliged to honour NHS appointments if an appointment under the NHS had already been secured.
- In response, it was advised that many factors came into play including availability and providers intending to continue the patient's service by offering a private alternative.
- Clarification on the dental van was sought, with one Member querying the support for patients should they require further assistance following a procedure at a mobile unit.
- It was confirmed that the ICB were looking to develop a referral scheme should patients require further assistance and that the work in relation to this was ongoing.
- Further concerns around accessibility were raised, with the Committee querying whether accessibility had improved since 2022.
- Members were advised that the ICB had taken on delegated responsibility for dental services from NHS England on 1 April 2023 and that the 2022 statistics around accessibility would have been impacted by COVID-19.
- In terms of April 2023 onwards, the Committee were assured that activity and access was increasing, but they were not at pre-COVID levels.
- The Committee requested that the ICB present an update report in September/October 2024. Update to include performance against local targets.

AGREED ACTIONS

The Adults and Health Scrutiny Committee considered the report and **RESOLVED** to:

- Note the content of the report.
- Cambridgeshire and Peterborough Integrated Care Board want to assure

members that we are working closely with Dental Providers who deliver an NHS dental contract in Peterborough to continue to recover and restore effective dental services, since the delegation of the commissioning of these service since 1 April 2023.

The Committee also requested that Officers:

- Return to the Adults and Health Scrutiny Committee in September/October 2024 to present an update report. Update to include performance against local targets.

52. ADULTS SOCIAL CARE ANNUAL COMPLAINTS REPORT 2022-23

The Adults and Health Scrutiny Committee received a report in relation to the Adult Social Care complaints and compliments received between 1 April 2022 and 31 March 2023.

The Executive Director for Adults introduced the report and key points raised included:

- It was noted that Adults Social Care had received 48 complaints in total. 38 of these were around Adult Social Care Services and 10 were around Commissioning Services.
- Members were further advised that these were in line with the previous year.
- The Committee were updated on the progress in respect to the number of upheld or partially upheld cases and the slight increase in the number of escalations, where cases progressed from stages 1 to 2.
- It was noted that on average, the service area took 27 days to respond which was in line with statutory requirements.
- Members were also updated on the case which had been upheld and investigated by the Ombudsman and the learning from this instance.
- It was stressed that the service area sought to learn from each complaint to implement improvements.
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The Adults and Health Scrutiny Committee debated the report and in summary, key points raised and responses to questions included:

- A query was raised around the slight increase in reablement complaints.
- The Committee were assured that the service area sought to learn from such instances to identify themes and it was acknowledged that there was always room for improvement.

AGREED ACTIONS

The Adults and Health Scrutiny Committee considered the report and **RESOLVED** to:

Note the summary of Adult Social Care statutory complaints and compliments received between 1 April 2022 and 31 March 2023 and the learning and actions taken as a result.

53. MENTAL HEALTH SECTION 75 PARTNERSHIP AGREEMENT: ANNUAL REPORT

The Adults and Health Scrutiny Committee received an update report in relation to the discharge of responsibilities for mental health delegated to Cambridgeshire and Peterborough NHS Foundation Trust (CPFT) through the Mental Health Section 75 Partnership Agreement for 2023-24.

The Head of Adults Commissioning introduced the report and key points raised included:

- The Committee were updated on the Partnership's annual investment.
- The cost pressures in terms of staffing for the forthcoming year were noted.
- Members were referred to the key performance indicators under 4.3 of the report.
- Employment was identified as the key priority for the both the local authority and the ICB.
- The three-year collaborative target with the ICB to improve employment for adult mental health was noted.
- Reference was made to 4.6 of the report, the annual work programme, 4.7, quality and feedback and 4.8, the priorities for 2023/2024.

The Adults and Health Scrutiny Committee debated the report and in summary, key points raised and responses to questions included:

- Officers were commended for the multi-disciplinary work. However, accessibility concerns were raised around secondary care for mental health.
- It was suggested that conversations take place with Adults Social Care and Primary Care contract service providers offer their statistics to secondary care consultants.
- Concerns were also raised around emotionally vulnerable patients not being adequately followed up by psychiatric consultants and its impact on the workload of Adults Social Care and Public Health.
- The Committee's concerns were acknowledged and the problems with respect to managing support for those with complex needs were noted.
- It was also agreed that patients often ended up in services which did not meet their needs.
- Clarification on the financial support for patients with mental health issues was sought.
- The Head of Adults Commissioning agreed to liaise with Disability Peterborough to provide clarification on the financial support.

AGREED ACTIONS

The Adults and Health Scrutiny Committee considered the report and **RESOLVED** to:

Endorse the report as a full account of service and financial performance, activity, and outcomes under the Section 75 Partnership Agreement.

The Committee also requested that Officers:

Liaise with Disability Peterborough to provide clarification on the financial support available to those with mental health issues.

54. PETERBOROUGH CITY COUNCIL HIGH FAT, SALT, AND SUGAR FOOD AND DRINK ADVERTISING AND SPONSORSHIP POLICY

The Adults and Health Scrutiny Committee received a report in relation to the draft Peterborough City Council High Fat, Salt and Sugar food and drink Advertising and Sponsorship Policy. At the 7 November meeting the committee "recommended that a policy be approved to restrict the advertisement of such products on council-owned land and spaces, to include roundabouts sponsorships, lamppost banners and third-party managed digital boards."

The Senior Strategic Public Health Manager accompanied by the Public Health Manager and the Team Manager for Health in All Policies introduced the report and key points

raised included:

- The Committee were advised that the report had been requested by the Adults and Health Scrutiny Committee following the 7 November 2023 meeting which discussed the petition the Council received on banning HFSS (High Fat, Salt and Sugar) advertising in advertising spaces owned by the council or on council owned land from the Youth Council.
- The Committee were referred to the draft policy under Appendix 1 of the report.
- It was noted that the policy had been drawn heavily from policies adopted by other Councils within London, Bristol and Luton.
- Members were assured that best practice examples had been used to ensure the policy is workable.
- Preventing continued exposure to advertising e.g. children and young people walking past an advertisement every day on the way to and from school was noted as the basis for adopting the policy.

The Adults and Health Scrutiny Committee debated the report and in summary, key points raised and responses to questions included:

- The Committee were advised that the authority only had leverage over those adverts on council land.
- However, it was hoped that the policy would pressure other advertisers to implement restrictions.
- The Committee queried whether the policy could be linked to Public Health and whether the impact on obesity and health levels could be measured once the policy had been rolled out.
- It was confirmed that the implications could be measured, however this would take some time.
- With respect to the query on meal deal advertisements, Members were advised that the policy could not restrict everything but was strong enough to set a precedent and guide people to a healthier route.
- In terms of bus stop advertisements, it was confirmed that more could be done.
- The Committee queried whether there was any room for the Adults and Health Scrutiny Committee/Public Health to work with Licensing Committee to regulate advertising.
- In response, it was advised that there was remit for the Committee/Public Health to collaborate with Parish Councils and the Combined Authority. Work with the Licensing Committee was also welcomed but Members were advised that it would be a difficult due to the complexities of the Licensing Act.

AGREED ACTIONS

The Adults and Health Scrutiny Committee considered the report and **RESOLVED** to:

Consider the draft Peterborough City Council High Fat, Salt and Sugar food and drink Advertising and Sponsorship Policy and recommend the policy is considered by Cabinet for adoption.

55. MONITORING SCRUTINY RECOMMENDATIONS

The Democratic Services Officer introduced the report which enabled the committee to monitor and track the progress of recommendations made to the Executive or Officers at previous meetings.

AGREED ACTIONS

The Adults and Health Scrutiny Committee considered the report and **RESOLVED** to note the responses from Cabinet Members and Officers to recommendations made at previous meetings as attached in Appendix 1 to the report.

56. DATE OF NEXT MEETING

The next meeting of the Committee was noted as being the 9 July 2024.

CHAIR

Meeting began at 7:00pm and ended at 8.39pm

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