

ADULTS AND HEALTH SCRUTINY COMMITTEE	AGENDA ITEM No. 8
14 MARCH 2023	PUBLIC REPORT

Report of:	Debbie McQuade – Service Director, Adults and Safeguarding	
Cabinet Member(s) responsible:	Councillor Howard, Cabinet Member for Adult Social Care, Health and Public Health	
Contact Officer(s):	Guy Fairbairn, Commissioning Manager	Tel. 07827 985965

MENTAL HEALTH SECTION 75 PARTNERSHIP AGREEMENT: ANNUAL REPORT

RECOMMENDATIONS	
FROM: Debbie McQuade – Service Director, Adults and Safeguarding	Deadline date: N/A
<p>It is recommended that Adults and Health Scrutiny Committee endorses the report as a full account of service and financial performance, activity, and outcomes under the Section 75 Partnership Agreement.</p>	

1. ORIGIN OF REPORT

1.1 This report presents an update on the discharge of responsibilities for social care mental health delegated to Cambridgeshire and Peterborough NHS Foundation Trust (CPFT) through the Mental Health Section 75 Partnership Agreement for 2022-23.

2. PURPOSE AND REASON FOR REPORT

2.1 This report updates the Committee on service and financial performance, activity and outcomes under the Mental Health (MH) Section 75 Partnership Agreement within the current year (2022-23).

2.2 This report is for the Adults and Health Scrutiny Committee to consider under its Terms of Reference Part 3, Section 4 - Overview and Scrutiny Functions, paragraph No. 2.1 Functions determined by Council -

- 1.Public Health
- 2.The Health and Wellbeing
- 4.Adult Social Care
- 5. Safeguarding Adults

2.3 The mental health social care services delivered under the duties delegated to CPFT through the Mental Health Section 75 Partnership Agreement support delivery of the Council's 'Our City Priorities (2022) corporate priority promise on Prevention, Independence, and Resilience: "We will support and care for our residents with long term care and support needs". The services delivered through the Section 75 Partnership Agreement provide good quality, specialist assessment, treatment and support for adults living with mental health difficulties in Peterborough.

In particular it supports achievement of the following priority outcomes:

- Long term care and support when needed is personalised and keeps people connected to their communities
- Ensuring transitions between health and social care services work well
- Find ways to create job opportunities for our most productive generation, then create an environment of hope and a vision and plan that inspires the young to do more and to do more locally

3. TIMESCALES

Is this a Major Policy Item/Statutory Plan?	NO	If yes, date for Cabinet meeting	N/A
---	-----------	----------------------------------	-----

4. BACKGROUND AND KEY ISSUES

4.1 Peterborough City Council (PCC) has delegated the delivery of social care mental health services and specified statutory duties for people with mental health needs aged 18 years and over to the Cambridgeshire and Peterborough NHS Foundation Trust (CPFT) through a Partnership Agreement under Section 75 of the National Health Service Act 2006.

The intention is to enable delivery of health and social care functions within a mental health trust so that service users and carers receive the best possible service addressing both clinical and social needs without the need for them to re-tell their story or receive multiple assessments.

The current Section 75 Agreement for Mental Health is managed through the Section 75 Governance Board which oversees and monitors performance against the agreement and annual work plan. Commissioners have reviewed the existing agreement and an updated version will be implemented from April 2023.

This report covers the following areas:

- Financial investment and performance
- Service performance, activity and outcomes
- Quality and Feedback
- Impact of Coronavirus
- Future Priorities

4.2 Annual Investment 2022/23 & 2023/24

The investment in the Section 75 Agreement for Mental Health for 2022/23 was a total of £1,393,829.

Funding for 2022/23 is anticipated to continue at the same level. However, it is anticipated that a business case will be developed for additional investment in employment related support services in 2023/24.

4.3 Key Performance Indicators

As of December 2022, CPFT performance against reported key performance indicators was as follows;

ASCOF 1F: (Employment)

The proportion of adults in contact with secondary mental health services in paid employment

Target 12.5%

PCC: 9.4% continued reduction below target

ASCOF 1H: (Accommodation)

The proportion of adults in contact with secondary mental health services living independently with or without support

Target 75%

PCC: 81.2% (Year End: 80.7%)

The Council's Business Intelligence service has continued to work closely with Mental Health Commissioners and CPFT Operational Leads to develop and implement a new reporting framework based on data recorded in the Mosaic case management system. This has given mental health managers access to a range of self-service performance and management information reports to support operational decision-making and performance monitoring. This has continued to evolve during 2022 allowed the social work managers and Section 75 Board greater insight into performance. This will continue to develop during 2023.

4.4 Staffing

Vacancy levels for Mental Health Social Workers and staffing under the Section 75 Agreement have continued to be challenging. To address this the service has explored and implemented alternative ways to reconfigure some posts and teams in order to both attract new employees and better align resources within teams. Despite this, vacancies have continued during the year.

The total number of vacancies under the Section 75 Agreement have fluctuated during 2022/23 with a change of Social Work Manager in January '23. The current vacancies include support staff, and two Social Worker posts. CPFT are continuing to make every effort to fill these posts with the recruitment of social workers being a local and national challenge.

Care Packages and Financial Performance Summary

4.5.0

The unique number of individuals accessing Adult Mental Health and Older People Mental Health services during Quarter 1 to 3 of 2022/23 is detailed below, showing an increase in both areas:

Adult Mental Health	Start	Q1	Q2	Q3	Movement
Direct Payments	34	30	31	36	2
Homecare	29	31	32	35	6
Nursing	1	1	1	0	-1
	7	7	7	10	3
Supported Living	7	6	6	5	-2
	78	75	77	86	8

Older People Mental Health	Start	Q1	Q2	Q3	Movement
Direct Payments	2	2	3	2	0
Homecare	21	20	18	17	-4
Nursing	3	3	4	13	10
Residential	4	5	5	12	8
Short Stay / Respite	0	0	0	1	1
Supported Living	0	0	0	1	1
	30	30	30	46	16

4.5.1 Detailed Financial Breakdown 2022/23

Overall there has been an increase in financial commitment for both Adults and Older people during the first three quarters of £596k:

Financial Performance 22/23	Start	Q1	Q2	Q3	Movement
Adult Mental Health - £000	920	1,079	1,175	1,267	346
Older People Mental Health - £000	480	504	542	730	250

Adult Mental Health

To date there has been an overall movement of £346k in 2022/23. The movement is being driven by increases in Direct Payments, Homecare and Residential.

Adult Mental Health - £000	Start	Q1	Q2	Q3	Movement
Direct Payments	450	410	544	595	145
Homecare	174	620	626	630	456
Nursing	54	54	54	37	-17
Residential	357	386	379	453	96
Supported Living	112	103	103	101	-11
	1,146	1,572	1,705	1,816	669
Client Income	-49	-41	-43	-43	6
Health/ Other Income	-177	-452	-487	-506	-329
	-226	-493	-530	-549	-323
	920	1,079	1,175	1,267	346

4.5.2 Older People Mental Health

To date for Older People Mental Health there has been an overall movement of £250k. This is being driven by increases in Nursing and Residential care.

Older People Mental Health - £000	Start	Q1	Q2	Q3	Movement
Direct Payments	153	152	157	153	1
Homecare	293	293	297	281	-12
Nursing	135	135	168	340	205
Residential	144	185	185	289	145
Short Stay/ Respite	0	0	11	29	29
Supported Living	0	0	0	3	3
	725	766	817	1,096	371
Client Income	-89	-89	-91	-126	-37
Health/ Other Income	-156	-173	-184	-240	-84
	-245	-262	-275	-366	-122
	480	504	542	730	250

4.6 Impact of Covid-19

The PCC Adult Social Care Social Work services based within CPFT under the S75 Partnership Agreement continued to maintain full operational activity throughout the COVID-19 pandemic and as we have moved into a post-covid environment, working practices have continued to evolve and work in a hybrid way both remotely and face to face.

In order to support and ensure the effective and safe operation of the Social Work services in PCC, the programme of daily staff monitoring and reporting implemented during the pandemic has continued. This arrangement enables all services to operate, including the Approved Mental Health Professional (AMHP) service; during 2022/2023 this has continued to be supported by

Locum AMHP staff funded by CPFT.

4.6 Annual Work Plan 2022/23

The S75 Partnership Agreement includes an Annual Work Plan to ensure the ongoing improvement in outcomes for people with mental health issues and their families/ carers, the discharge of delegated responsibilities and the effective use of the Council's investment.

Key activity during the 2022/2023 period includes:

- The day-time Approved Mental Health Professionals (AMHP) service: Staff within this service are responsible for coordinating assessments of individuals and also admission to hospital for anyone who is sectioned. A total of 13 AMHP candidates (across both PCC & CCC areas) have been supported to commence professional training. This cohort includes colleagues from the Local Authorities Social Care Services, and health care professionals. Access to both full-time and part-time courses has been arranged in order to most effectively support both the operational service and staff members, however it remains an ongoing challenge to deliver this service. There was a 'Stop the Line' intervention in late 2022 that has resulted in a number of changes and focus from senior leadership in both Councils.
- Safeguarding Adults: Responsibility for the receipt and triage of Safeguarding Adults concerns transferred fully to the combined PCC & CCC Multi Agency Safeguarding Hub (MASH) from September 2021. A Quality Assurance Tool has been developed for use by CPFT "Think Family" Safeguarding Service for use in making enquiries regarding suspected abuse and piloted last year. Ongoing arrangements are in place for continued communication and support between the PCC & CCC MASH & CPFT "Think Family" service with ongoing development of Learning & Development modules covering Safeguarding being delivered, building on the previous trial of these.
- EXEMPLAR: the primary care early implementer pilot is now part of the ICB's recurrent funding with continued activity that aligns to the "Prevent, Reduce, Delay" principles; making community connections and support to access local resources. The Exemplar project has two PCC employed Social Workers. These posts are aligned to the North & South areas of the city and has now been adopted as mainstream activity within the current service.
- Mental Health Act (1983 and subsequent revisions) Section 117: Section 117 makes provision for appropriate after care to be provided for people who have been detained in hospital under sections of the Mental health Act. To ensure that there is consistent, regular and robust application of the locally agreed Joint Commissioning Tool (JCT), work has continued with PCC/CCC colleagues throughout 2022/2023 to support the clear and consistent decision making and approval of health and social care costs. This has also included the development and agreement of a "Brokerage Workflow" and additional funding from the Section 75 funds to pay for 1 x FTE Mental Health Brokerage position to support both PCC & CCC. This further enables a more consistent approach to identifying care and support to meet the needs of individuals and enables the Council to maintain a robust oversight of high-cost packages. These priorities have continued through to 2022/2023 and will remain a focus in 2023/24.

4.7 Quality and Feedback

Mental Health services are committed to enabling people to have control over their lives and illness, to work in a strength-based approach to enable people, utilising the philosophy and the model of recovery. The co-location and close partnership working between social work and health care services provides a holistic response for the people of Peterborough and their carers to enable people to live healthy and independent lives.

Included below are short examples of the positive Social Work that has been achieved throughout 2022/23 These are testaments to the professionalism and dedication of the Social Work services based within CPFT as part of the S75 Partnership Agreement.

PCC Social Worker: received from the supporter of a person who uses Mental Health Social Work services. *"I would also like to take this opportunity to express my thanks to you for all your efforts on behalf of A over the years. It has been very reassuring to know that you managed to forge a good relationship with her and have always done your best for her. Not*

easy I know !! From my personal point of view this reassurance has been very important . To know that I could rely on your knowledge, professionalism and good humour at all times has been paramount to A's quality of life, and the easing of my worries for her.”

PCC Social Work Team: received from a Student Social Worker following a professional placement with the team. *“I hope you are well. I just wanted to email to say a massive thank you for giving me the opportunity to work with this lovely team for my placement. I will be leaving in a few days. I just wanted to have an opportunity to say on how well this team has supported me whilst on placement. I really appreciate the effort that the guys have all put into supporting me to complete my placement. I have really appreciated the time that everyone has given me and support to accomplish this placement this team have truly inspired me. This placement has really given me food for thought for my future now. Once again thank you for the great opportunities”*

PCC Social Worker/AMHP: received from a Consultant Psychiatrist. *“ You may have heard that I'm moving on to another trust. I wanted to take this opportunity to say how much I've valued working with you. Your sensible, level-headed approach to tricky social care/AMHP situations has been a blessing to be able to have over the years I've worked with you. I find you one of the most caring and compassionate practitioners I've come across during my career thus far, and your ability to discuss challenging situations and challenge practice firmly, but decisively where it falls below standard, whilst remaining non-confrontational impresses me, it is a real skill! Keep doing what you're doing! I will miss working with you and seeking advice from you as I feel I've benefitted so much from your expertise during the last few years.”*

PCC Social Worker: received from a family member of a person who used Mental Health Social Work services. *I would like to take this opportunity to thank you (and) for all your efforts, frankness and kindness during the last 5 months or so of my father's life. I know in better days my father would have been very appreciative and would have enjoyed your company. Please keep up the good work - it is appreciated more than you know.*

There have been two formal complaints received regarding either the Adults or Older Peoples Social Work services during the 2022/2023 period to date:

Service	Date	Nature of complaint
Adults	28/10/2022	Delay in completing a Care Act Assessment. Family and individual have moved out of area. Investigation remains ongoing regarding social work practice
Older People	17/08/2022	Level of social work support provided. Social Worker cancelled. Complaint ended.

4.8 Priorities for 2023/24

There are a number of priorities which will form part of the ongoing development of the functions performed by the Section 75 Agreement and will aim to ensure the arrangement continues to effectively deliver the delegated duties for Peterborough City Council:

- Review the operational delivery model in relation to unqualified staff, including peer support workers. Expected Outcome: Care Act requirements and responsibilities are understood by practitioners and met on a consistent basis
- The AMHP service: Create a workforce strategy framework that meets key requirements. Expected Outcome: The AMHP service is operational with appropriately qualified staff, and promotes sustainability
- Streamlined and responsive brokerage processes. Expected Outcome: The Local Authority Brokerage Team provides effective support to Mental Health Social Work Services to achieve best practice care and support provision that meets identified need.

- Review the Business Support and Administration service for Mental Health Social Work. Expected Outcome: Responsive and effective administrative support to Mental Health Social Work Teams across Cambridgeshire County and Peterborough City Council areas.

There remains a strong focus on the delivery of the Annual Workplan priorities alongside the delegated functions within the Section 75 Agreement. Any risks associated with delivering against these priorities are managed as part of the governance process to ensure that mitigations are put in place and escalated where appropriate.

4.9 Integrated Care Systems (ICS)

From July 2022 Clinical Commissioning Groups (CCG's) have moved over to Integrated Care Systems (ICS) overseen by an Integrated Care Board (ICB), which has created new partnership arrangements between organisations that meet health and care needs across an area.

The structures of the new ICS is still evolving, with new internal structures still developing. From April 2023, these should be in place so that further work can continue joint working and putting in place updated agreements etc.

5. CONSULTATION

5.1 None required

6. ANTICIPATED OUTCOMES OR IMPACT

6.1 Endorsement of the report will validate financial and service activity and performance 2022/23 and demonstrate the Committee's support for continued delegation of the Council's responsibilities for mental health as established under the Mental Health Section 75 Partnership Agreement in 2014 and in line with revised activity, performance and financial targets.

7. REASON FOR THE RECOMMENDATION

7.1 This report delivers the account of activity, outcomes and performance required under the Mental Health Section 75 Partnership Agreement and seeks endorsement to continue with the delegation of responsibilities to the Cambridgeshire and Peterborough NHS Foundation Trust.

8. ALTERNATIVE OPTIONS CONSIDERED

8.1 The option of bringing the Mental Health Social Work service back into the Council was considered. However, the delegation of responsibilities to the Trust contributes to a more seamless experience and improved outcomes for people who require specialist mental health care and support. In addition, there would be significant implications and therefore disruption for staff and service users in the short term if there were to be a change.

9. IMPLICATIONS

Financial Implications

9.1 Total investment in the Mental Health Section 75 Partnership Agreement was £1,393,829 for 2022/23. This figure will remain unchanged for 2023/24.

Legal Implications

9.2 There are no legal implications arising from the activity and decisions set out in the report.

Equalities Implications

- 9.3 No significant implications arising from the report. However, CPFT always strives to ensure dignity and respect in all its interactions and interventions with service users and the public and to address discrimination and to respect the diversity of individuals whatever their origin or beliefs.

Rural Implications

- 9.4 No significant implications arising from the report.

Carbon Impact Assessment

- 9.5 This is an update report covering delivery of the Mental Health Section 75 Delivery 2022/23

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

- 10.1 None

11. APPENDICES

- 11.1 None