

CAMBRIDGESHIRE POLICE AND CRIME PANEL	Agenda Item No.9
15 March 2023	Public Report

Report of Cambridgeshire Police and Crime Commissioner

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DELIVERY OF THE POLICE AND CRIME COMMISSIONER’S POLICE AND CRIME PLAN 2021-24 – PROGRESS REPORT

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1.	PURPOSE
1.1	The purpose of this report is to provide an update to the Police and Crime Panel (the “Panel”) on the approach for successfully delivering the Police and Crime Commissioner’s (the “Commissioner”) Police and Crime Plan 2021-24 (the “Plan”).
2.	RECOMMENDATIONS
2.1	The Panel is recommended to note the contents of this report.
3.	TERMS OF REFERENCE
3.1	Item 6 – to review or scrutinise decisions made, or other action taken, by the Police and Crime Commissioner in connection with the discharge of the Commissioner’s functions.

	Item 8 – To support the effective exercise of the functions of the Police and Crime Commissioner.
4.	BACKGROUND
4.1	The Panel’s role is to scrutinise and support the Commissioner in the exercise of his statutory functions. Key to this is the Commissioner’s Police and Crime Plan 2021-2024. This Plan was developed following extensive consultation, endorsed by the Panel in November 2021 and published on 29 th November 2021.

4.2	<p>The Commissioner's Plan is structured around five themes, developed to tackle crime and keep communities safe are;</p> <ul style="list-style-type: none"> • Putting Communities First • Crime Prevention • Supporting Victims and Witnesses • Ethical Policing • Robust Enforcement <p>Within the Plan each theme includes a summary of what key activities will be undertaken and delivered during the lifetime of the Plan.</p>
4.3	<p>Deliverables were developed and continue to be developed, designed to progress each of the Commissioners five themes. Other activities developed to support the effective and efficient running of the Commissioner Office were also incorporated into the Delivery Plan. The Delivery Plan is the mechanism by which shared outputs and outcomes will enable all agencies and partners to support tackling crime and keeping communities safe.</p>
4.4	<p>Much of the work contained within the Delivery Plan involves external partners and stakeholders. There is an ongoing risk-based process to scope and prioritise deliverables. There are interdependencies between activities and upon completion, further work can be identified as being needed. As such timescales for delivery may change over time.</p>
4.5	<p>To enable the Panel to scrutinise and support the Commissioner, members asked the Commissioner for an indication of future activity that will be undertaken to deliver the</p>

	<p>Plan. In accordance with this request, key deliverables and activities of note as well as new deliverables for each theme for the next 6-9 months are detailed in Section 5. Also included in Section 5 are recently completed deliverables and activities of note.</p>
4.6	<p>It was agreed at the outset that a comprehensive update to the Panel against the delivery of the Plan will be provided, bi-annually (See 6.2 below). This report provides a comprehensive six-month interim progress report on the delivery of the Commissioner's Police and Crime Plan.</p>

5.	POLICE AND CRIME PLAN 2021-24 THEMES
5.1	<p data-bbox="208 185 943 220"><u>Putting Communities First – Priorities for Action</u></p> <p data-bbox="208 240 1451 443">What we will do: We will ensure the police and other partners are listening to the public and working with them to act on their concerns and supporting them to assist themselves. From initial contact to rural and business crime, anti-social behaviour, hate crime and speeding.</p> <p data-bbox="208 520 860 555"><u>Completed deliverables / activities of note:</u></p> <ul data-bbox="208 576 1442 1286" style="list-style-type: none"><li data-bbox="208 576 1442 783">• <u>Recruitment of a Communities Policy Officer</u> Update: The recruitment and vetting process is complete. The Communities Policy Officer joins the OPCC in March 2023. This role will support deliverables associated with improving community engagement. <li data-bbox="208 858 1442 1171">• <u>Improving Community Engagement - GovDelivery</u> Update: A new monthly digital newsletter was launched in December 2022 using a public-sector engagement software digital platform (GovDelivery). This provides opportunities for organic growth (through allowing subscribers to select areas of interest). The platform is used by other public sector bodies such as the NHS and Cambridgeshire Fire and Rescue Services. <li data-bbox="208 1246 871 1286">• <u>Problem solving local issues of concern</u>

Update: A comprehensive update is included in the paper requested by Panel (15 March 2023). In this paper the Commissioner’s approach to supporting problem solving of local issues of concern is presented.

Current Deliverables

- **Scope out Visibility/Accessibility Assessment Framework**

Update: Activities ongoing. In Cambridgeshire, an accessibility statement is reviewed and published annually on the PCC’s website in line with government website and mobile app accessibility regulations. The OPCC invested in **Recite Me**, an Accessibility tool to enhance accessibility and the PCC’s website is regularly reviewed. In July 2022, the team began a process of developing a new and more accessible website as part of a TriForce project to improve digital accessibility. The new website is being delivered by the Team with support from the national Single Online Home project team and will provide the public with a user-experience similar to that provided by gov.uk. The website is expected to go live in April 2023. This work is part of the implementation of the Communications and Engagement Strategic Plan 2022/23.

- **Community Payback**

Update: Enhance links between probation and community safety partners to make Community Payback more visible and beneficial for the public. Activities ongoing. Probation shared details of the programme and updates with local councillors through PCC councillor briefing sessions throughout the year. Information also shared with CSPs through presentation at Community Safety Officers Group. Commissioner has

promoted the scheme through communications activity linked to a visit to a local scheme and to mark the 50th anniversary of the scheme this year.

- **Improving Community Engagement**

Update: A comprehensive update is included in the paper requested by Panel (15 March 2023). In this paper the Commissioner's approach to Communication and Engagement is presented.

- **Business Engagement**

Update: A planned Business Community event was postponed. There was limited uptake for the planned event originally scheduled. Activity is ongoing to work in partnership with the business community and the Constabulary to gather evidence of concerns; provide opportunities for businesses to have voice heard; and provide crime prevention information.

New Deliverables

- **Respond to the Review into the role of Police and Crime Commissioner.**

Update: Part 2 will look at the role of the PCCs in the partnership landscape and assess whether their current set of tools and levers are sufficient to drive and co-ordinate local activity to reduce crime, combat drug misuse and tackle anti-social behaviour. Included in this is a focus on Community Safety Partnerships. Progress is dependent upon the progress of this Review with the latest indication from the APCC that the output from the review may be published in 2022/23 Q4.

	<ul style="list-style-type: none"> • <u>Respond to Governments Review of Anti-Social Behaviour.</u> Update: January 2023 - The Government are currently reviewing policy and strategy around tackling anti-social behaviour (ASB). The review is exploring current powers and their usage, ASB prevention, notable practice, community engagement and the whole system approach. As part of this review, the Home Office and Department of Levelling Up, Housing and Communities will be consulting with key partners on reforming ASB policy and strategy.
5.2	<p><u>Crime Prevention – Priorities for Action</u></p> <p>What we will do: We will work in partnership to understand and tackle the root causes of crime and serious violence through early intervention and rehabilitating people who have offended, while reducing opportunities for people to commit crime.</p> <p><u>Completed deliverables / activities of note:</u></p> <ul style="list-style-type: none"> • <u>Youth listening project</u> Update: Youth listening project commissioned to inform local serious violence strategy. Insights and analysis delivered during Q4 2022-23. • <u>Serious Violence Duty & Funding</u> <u>Update:</u> Though PCCs themselves are not subject to the Serious Violence Duty. The new legislation creates powers for PCCs to convene and assist specified authorities in the exercise of their functions under the Duty and to monitor their exercise of those functions. Through these functions the PCC is expected to perform a central convening role for their area, administer funding for the duty to

the specified authorities and monitor progress. In line with this approach, the Home Office are channelling funding for the Serious Violence Duty through PCCs. The OPCC has successfully submitted an application to the Home Office to access the funding for Cambridgeshire from Q4 2022-23 through to 2024-25. A partnership workshop was held in Q4 to help partners understand the new statutory requirements and build an evidence base to inform the development of appropriate interventions. This will inform future spend plans.

- **Constabulary prevention strategy**

Update: The Police and Crime Plan highlighted that the Constabulary would adopt a prevention strategy to reduce crime and harm in our communities. The Constabulary provided a comprehensive update through the Business Co-ordination Board in Q3. This included operational work to prevent, deter and secure prosecutions in relation to knife crime; problem solving to reduce harm, crime and demand including task and finish groups to address identified issues such as ATM theft. Supported by OPCC funding, the Constabulary continues to support Neighbourhood Watch, Speedwatch and other activities involving community members in sustainable community safety endeavour.

Current Deliverables

- **Fraud and Cyber Crime Awareness Campaigns**

Update: Initial engagement with Eastern Cyber Resilience Centre (ECRC) completed. Activities ongoing. Using the precept increases in 2021/22, the Constabulary introduced a new role into the organisation - Cyber Crime and On-Line Fraud Prevention Officers. Working across the organisation and in partnership these

officers work to raise awareness about those ways in which individuals can reduce their likelihood of cybercrime and on-line fraud victimisation, supporting those who have been the victim of such crime, preventing their re-victimisation.

- **Police Race Action Plan**

Update: OPCC to lead a refresh of local crime prevention plans to improve support to Black communities, to reduce the victimisation and marginalisation experienced by Black people, and to improve victim satisfaction. Activities ongoing. Dependencies identified. Initial scoping has taken place regarding what ethnicity data is available to support activities. Response to Police Race Action Plan being developed by the Constabulary. The Commissioner will hold the Chief Constable to account for the delivery of this response once finalised. Scheduled to be presented to the Commissioner in 2022/23 Q3/Q4. Further deliverables may follow.

- **Drug strategy implementation.**

Update: Report on progress in respect of needs assessment, local strategy and outcomes framework to be received through High Harms Board in Q4 2022/23. Update also received in Q3 2022/23 which demonstrates Cambridgeshire is meeting the governance expectations set out by the Government, as reflected in national reporting via the Commissioner, as Senior Responsible Owner, in Q4.

	<ul style="list-style-type: none"> • <u>Review of community remedy framework and role in Community Trigger</u> Update: Community Remedy was introduced as part of the Anti-Social Behaviour, Crime and Policing Act 2014 to give victims of low-level crime and anti-social behaviour a greater say in how offenders should be dealt with. The Commissioner is responsible for providing a list of actions for victims to choose from. This list will be known as the Community Remedy. This deliverable will include a review of Cambridgeshire’s community remedy actions. It will also include an update on how each CSP deals with Community Triggers. To be delivered Q1 2023/24. • <u>Serious Violence Strategy</u> Update: Constabulary engaging with strategic partners to inform needs assessment and development of strategy and partnership approach. Serious Violence statement of intent to be developed initially. Final strategy to be published on a public-facing website and submitted to the Home Office by 31/01/24.
5.3	<p><u>Victims and Witnesses– Priorities for Action</u></p> <p>What we will do: We will protect vulnerable people and ensure victims and witnesses are placed at the heart of the criminal justice system, commissioning services to support them.</p> <p>We will recognise every victim’s experience is different and will provide a quality service which maintains their trust and confidence in the criminal justice system.</p>

Completed deliverables / activities of note:**• Domestic Abuse Perpetrator Think Tank**

Update: This deliverable facilitated a series of Domestic Abuse Perpetrator Think Tanks with partners to develop ideas for the future delivery of this work and to prepare for future funding opportunities. The OPCC has led the development and writing of two bids into the Home Office Domestic Abuse Perpetrator Fund – if successful would bring an additional £1.5m into the county over two years.

• Review Victim Services Outcome Monitoring Guide

Update: The outcome monitoring guide and template forms have all been reviewed to ensure they meet the new MoJ reporting requirements. This information has been shared with all providers to enable them to complete the six-monthly monitoring that is required as part of the grant agreement with the MoJ.

Current Deliverables

- Refresh of Domestic Abuse/Sexual Violence Partnership Strategy** setting out core and enhanced offer.

Update: This work, which was led by the local authority, is now complete and the strategy was signed off by all partners at the Domestic Abuse and Sexual Violence Strategic Board. .

- Review of provision for victims of crime requiring mental health support**

Update: The OPCC supported the Constabulary to undertake a full review of the IMHT (Integrated Mental Health Team) service to ensure it met the current

requirements. The service specification was reviewed in light of this and the relevant commissioning framework is being put in place. This service will be closely monitored during 22/23 to ensure any changes have been embedded. In 23/24 this will become business as usual.

- **Remodelling provision of elements of domestic abuse support services in partnership with Local Authority**

Update: This work is now complete with a new outreach service contract in place which was commissioned by the local authority. The OPCC continues to monitor additional elements of work funded through grass roots organisations.

- **Review of Victim and Witness Hub**

Update: As part of the commissioning cycle, undertake a joint review of the Victim and Witness Hub service. Activities not started. Rescheduled to progress deliverable in Q1/Q2, 2023/24.

- **Support delivery and monitoring of innovative domestic abuse perpetrator programmes**

Update: Activity ongoing. Roll over funding has been granted by the Home Office until March 2023. Delivery activities have been developed and agreed with all providers. Grant agreements have been signed for all providers until March 2023. Monthly monitoring meetings and quarterly Home Office monitoring reports completed. See also update which references two new bids for funding have been submitted.

- **Facilitating joined up working with criminal justice colleagues**
Update: Activities ongoing with a purpose of embedding this into business as usual.
- **Implement the new Ministry of Justice Funding Strategy**
Update: Activities ongoing. Further activities identified including a review of Cambridgeshire Victim Services Outcomes Framework. Dependencies identified.
- **Review the support provided to victims of fraud.**
Update: Activities ongoing. Meetings held to discuss a nationwide standardised service to Fraud & Cyber Crime which will be introduced in April 2023. This will complement local services and provide an enhanced response to victims of fraud locally.
- **Victims Provider Forum**
Update: Activities ongoing. Initial scoping work in relation to organising a forum for all local providers to gather best practice and learning progressing.
- **Review Major Incident Support Framework**
Update: Review put in place to ensure local people can access support in the event of a major crime incident. On hold. Currently awaiting a steer from the MoJ.
- **Support for Hourglass**

	<p>Update: Hourglass successfully secured MoJ funding as part of the Domestic Abuse Sexual Violence (DASV) Needs Assessment process. The service supports older victims of DA and SV across Cambridgeshire and Peterborough. The aim of this service, a part-time funded position, will be to provide expertise, support, advice and guidance to already established IDVA and ISVA teams. Twelve of the 16 tasks completed.</p> <p><u>New Deliverables</u></p> <ul style="list-style-type: none"> • Child and Adolescent to Parent Violence and Abuse Update: The purpose of this deliverable is to commission a provider to support and work with families experiencing Child and Adolescent to Parent Violence and Abuse (CAPVA). A tender has been released and evaluation of bids will be undertaken in March 2023. • Explore the potential for support for victims of serious violence Update: There are a number of specialist support services commissioned for victims of serious DA or SV but none specifically for victims of other forms of serious violence. Initial scoping of this piece of work has commenced in partnership with the Constabulary
5.4	<p><u>Ethical Policing– Priorities for Action</u></p> <p>What we will do: We will ensure the police act with integrity and social responsibility, promoting a culture that is inclusive, diverse and takes equality seriously – from how they interact with the public they serve, to environmental sustainability.</p>

Completed deliverables / activities of note:**• Cambridgeshire Constabulary Culture Statement**

Update: Culture statement developed and published by the Constabulary. Presented to the Commissioners Business Coordination Board on 23 February. At the request of Panel, report developed for Panel meeting 15 March 2023.

Current Deliverables**• Independent Ethics Board**

Update: Scoping activity completed. This included an evaluation of the approach of the Constabulary's Ethics Panel to establish whether there is sufficient assurance mechanisms in place to meet to meet the requirements of this deliverable. That evaluation and the recommendations are currently with the Constabulary, dependent upon the outcome, further activities will be progressed.

• Review Independent Custody Visitor

Update: Activities ongoing. Structured self-assessment process being progressed. Submission of assessment against Quality Assurance Framework scheduled for 2023/24 Q2/Q3.

• Annual Review Scrutiny Panels (Stop & Search and Use of Force)

Update: Activities ongoing. Review highlighted areas for development included community outreach, further engagement, the development of branding and web-presence as well as the recruitment of new members. Dependencies identified.

Scheduled for completion 2022/23 Q3/Q4, with recruitment scheduled to commence in Q4. AGM will take place on 21 March 2023.

- **Develop plans for the ethical use of biometrics in law enforcement (as APCC national lead)**

Update: Activities ongoing. This is a long-term national project.

- **Independent Custody Visitor Arrangements - Recruit additional Independent Custody Visitors (ICVs)**

Update: Independent custody visitor arrangements are in place. Information as to the operation of the arrangements made under Section 51 of the Police Reform Act 2002. As of February 2023 there remains 19 active volunteers. A further two are awaiting the outcome of the necessary vetting process. There are five applications in the pipeline.

- **Annual Sustainability Report 2022/23.**

Update: Development and publication scheduled to be completed in Q1 2023/24. The report will provide a summary of the activity and developments during 2022/23 and will include significant pieces of work and key decisions relating to sustainability.

- **Promoting Access to the Complaints System**

Update: Ensure that methods of promoting access to the complaints system within the local community are utilised such as through social media or local newspapers.

	<p><u>New Deliverables</u></p> <ul style="list-style-type: none"> • <u>Produce and publish an Integrity Assurance Annual Report 2022/23;</u> Update: Integrity Assurance Annual Report 2022/23. Development and publication scheduled to be completed in Q1 2023/24. A comprehensive report on Integrity has been requested by the Panel and is scheduled for the July Panel meeting.
5.5	<p><u>Robust Enforcement– Priorities for Action</u></p> <p>What we will do: We will ensure the police and other partners such as courts, prosecutors, probation, and local authorities are using criminal justice and other enforcement processes effectively to keep Cambridgeshire and Peterborough safe.</p> <p><u>Current Deliverables</u></p> <ul style="list-style-type: none"> • <u>Ensure Constabulary progress in cutting crime and delivery against the National Crime & Policing Measures¹;</u> Update: In relation to the prevention of crime and disorder the Elected Local Policing Bodies (Specified Information) (Amended) Order 2021 requires the publication a statement on the contribution on the Constabulary are achieving improvements against those priorities. This is embedded into business as usual. Assurance arrangements are in place through the Commissioner’s Business Co-ordination

¹ Police and Crime Commissioners are required to provide a statement on the contribution of their force to achieving improvements against the national policing priorities. These were introduced in early 2021 and use a baseline of year ending June 2019. The measures under the national crime and policing measures are;

1. Reduce Murder and Other homicide
2. Reduce Serious Violence
3. Disrupt drugs supply and County lines
4. Reduce neighbourhood crime
5. Improve satisfaction among victims, with a particular focus on victims of domestic abuse
6. Tackle Cyber Crime

Board (BCB). These meet quarterly. Papers and minutes published on Commissioner's Website. The most recent meeting occurred on 23 February 2023.

New Deliverables

- **Strategic Policing Requirement 2023.**

Update: Published on 20 February 2023 the 2023 version introduces Violence Against Women and Girls ("VAWG") as an additional national threat, and reaffirms the validity of the existing threats. The national threats set out in the SPR are:

- violence against women and girls
- terrorism
- serious and organised crime
- a national cyber incident
- child sexual abuse
- public order
- civil emergencies

The inclusion of violence against women and girls as a national threat sets clear expectations for:

- local and regional police capabilities to tackle violence against women and girls
- how local forces work with others, including collaborating with other agencies

Other changes include:

- a more detailed description of how threats should be tackled by police forces
- strengthened governance and assurance arrangements, including a requirement for more distinct references to SPR in police and crime plans

	<ul style="list-style-type: none"> • an enhanced serious and organised crime section, to ensure prominence for crime types such as fraud and organised immigration crime <p>It is acknowledged that this new deliverable may result in other pieces of work which are being scoped out.</p>
6.	MONITORING DELIVERY OF THE PLAN
6.1	The Commissioner holds the Chief Constable to account for the efficiency and effectiveness of the Constabulary through a range of governance and assurance mechanisms. Quantitative and qualitative reports, such as the Constabulary's quarterly performance reports and individual reports on how the Commissioner's Office and partners are supporting the delivering of the Plan are monitored through these mechanisms.
6.2	Updates to the Panel against the delivery of the Plan will be provided twice a year. At the end of the financial year, this update will be through the presentation and publication of the Commissioners Annual Report, this will be presented at the July Panel meeting.
7.	BACKGROUND DOCUMENTS
7.1	Police and Crime Commissioner's 'Police and Crime Plan 2021-24' http://www.cambridgeshire-pcc.gov.uk/police-crime-plan/