

RECOMMENDATION MONITORING REPORT 2019/20

HEALTH SCRUTINY COMMITTEE

Meeting date Recommendations Made	Portfolio Holder / Directorate Responsible	Agenda Item Title	Recommendation Made	Action Taken	Progress Status
5 November 2018	Chief Officer, Cambridgeshire and Peterborough Clinical Commissioning Group	PRIMARY CARE UPDATE PETERBOROUGH	The Health Scrutiny Committee RESOLVED to recommend that the Chief Officer, Cambridgeshire and Peterborough Clinical Commissioning Group review the practice in place by some GP Practices where patients are required to phone their GP at 08.00hrs in the morning to book an appointment and report back to the Committee.	<p>Update provided by the CCG on 8/9/2020: During the COVID Pandemic response telephone triage has become the norm. We are aware that some telephony systems struggled early on and are hoping to be able to invest to support where systems have struggled with the level of calls.</p> <p>Last update provided September 2019: The CCG can confirm that some practices advise their patients to call at 08.00 hrs to book a same day appointment. We encourage GP practices to work with their PPGs/patients to find the best ways to meet the patient needs. Practices all work in different ways to meet the access needs of their registered populations and offer a variety of different appointment types. Practices that offer triage prior to booking an appointment may also require their patients to call as early as possible so the patient can be called back in good time and offered appointments as necessary.</p>	Ongoing Monitoring requested by Committee at 18 September 2019 meeting.

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				<p>The CCG encourage practices to monitor their demand and capacity and work with their PPGs/patients to find the best ways to provide patient access, but it is for each individual practice to put in place systems and processes to manage their cohort of patients in line with the requirements of the GP contract.</p> <p>The Committee agreed to continue to monitor this recommendation at its meeting on 18 March 2019 and requested that the CCG further investigate the original recommendation as agreed at the 5 November meeting of the Committee.</p>	
18 September 2019	Director of Public Health	INTEGRATED LIFESTYLES PROCUREMENT	The Health Scrutiny Committee considered the report and RECOMMENDED that the Director of Public Health ensure that a more integrated approach is taken across the council with regard to public health outcomes.	Response sent out to the Committee on 20 December 2019	Complete

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18 September 2019	Director of Public Health	BEST START IN LIFE STRATEGY AND CHILDREN'S PUBLIC HEALTH SERVICES	The Health Scrutiny Committee RECOMMENDED that a letter be sent to the Local MP's asking them to lobby the Secretary of State for Health for an increase in the Public Health Grant for Peterborough.	<p>Update as of 10/9/20: The Director of Public Health also met with both MPs on this subject. There was an increase in the Public Health Grant allocated to Peterborough City Council in April 2020. This was a national increase rather than specific to Peterborough.</p> <p>A letter to the two local MP's asking them to lobby the Secretary of State for Health for an increase in the Public Health Grant for Peterborough had been sent on 18 Dec 2019</p>	Ongoing as requested at Health Scrutiny Meeting held on 9 March 2020
7 January 2020	Director of External Affairs & Policy, Cambridgeshire and Peterborough Clinical Commissioning Group / Chief Executive, North West Anglia NHS Foundation Trust	NORTH WEST ANGLIA NHS FOUNDATION TRUST - WINTER PREPARATIONS 19/20	The Health Scrutiny Committee considered the report and RECOMMENDED that the pilot scheme currently being used at Hinchingsbrooke Hospital was progressed further and implemented at Peterborough City Hospital.	<p>Update provided on 8/9/2020: The proposed relocation of the Urgent Treatment Centre and its integration with 111 and GP out of hours will address many of these concerns. The proposal is currently out to public consultation and an interim report on that will be presented to the Committee in September.</p>	Ongoing

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				<p>Update from CCG – 27/2/2020</p> <p>The 111 pilot at Hinchingbrooke remains ongoing and as such, our evaluation of the effectiveness of the model has not yet concluded. We have multiple phases to the pilot designed to understand the most effective and efficient method of delivery. Our plan remains to complete the initial pilot at Hinchingbrooke and review the evidence base before entering into conversations with system partners, as part of the urgent care collaborative, on whether the model can be adopted long term at all relevant NWAngliaFT sites. The model requires quite a lot of training to establish appropriate rotas and as such isn't suitable for a quick 'lift and shift' approach. If we believe that this is the right approach moving forward, then there will need to be system investment in building the 111 workforce who can deliver this across multiple sites.</p> <p>As an alternative, and to support Peterborough City Hospital through the winter period, we have put in place a nurse-led streaming model in the Emergency Dept at PCH. Patients are reviewed on arrival to ED and, if appropriate for primary care see and</p>	

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				<p>treat and / or other services, are then assessed and streamed by an Advanced Nurse Practitioner. While the Advanced Nurse Practitioners are not able to directly book into GP appointments, they are able to offer alternative advice on self-care, redirect to other urgent treatment centre facilities or recommend routine GP follow up as appropriate. This came into effect at the end of January, is supported by winter monies and is intended to run until the end of March. This has supported the trust to maintain its A&E four hour waiting time performance for minor injuries, with the trust achieving the standard in January and February to date.</p>	
7 January 2020	<p>Director of External Affairs & Policy, Cambridgeshire and Peterborough Clinical Commissioning Group / Chief Executive, North West Anglia NHS Foundation Trust</p>	<p>NORTH WEST ANGLIA NHS FOUNDATION TRUST FINANCIAL UPDATE</p>	<p>The Health Scrutiny Committee considered the report and RECOMMENDED that a report be presented to the Committee in the next Municipal Year on public transport access at the hospital and the progress made on the green transport plan.</p>	<p>Report to be programmed into the 2020/2021 Health Scrutiny Committee work programme</p>	Ongoing

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7 January 2020	Director of Public Health / Chairman of Health Scrutiny Committee	UPDATE ON QUALITY IN PRIMARY CARE SERVICES	It is RECOMMENDED that the Committee write to the Health Secretary and the local MP's outlining concerns that the national contract for GP surgeries was not specific enough. The letter to include specific examples of inconsistencies within the system, including the 8 o'clock appointment system.	<p>Update as of 10/9/20: The draft letter was approved by the Chairman in March but due to the emerging priorities around the COVID-19 pandemic at that time the letter was not sent. However, the letter has now been sent and the committee will be updated as soon as a response has been received.</p> <p>Update at 9 March 2020 meeting:</p> <p>The draft letter for the item Update on Quality in Primary Care Services had been prepared using comments raised previously by the Health Scrutiny Committee and had been forwarded to the CCG Primary Care Team for approval prior to being sent. The final draft would be approved by the Chair of the Health Scrutiny Committee and shared with the Committee.</p>	Ongoing.

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<p>20 May 2020 Joint Scrutiny Meeting – Response to COVID-19</p>	<p>Cllr Fitzgerald, Cabinet Member for Adult Social Care, Health & Public Health / Dr Liz Robin, Director of Public Health</p>	<p>Peterborough City Council’s Response to COVID-19</p>	<p>That the Director of Public Health explore the option of Peterborough joining the Department of Health’s pilot study of mass testing for COVID 19</p>	<p>Update as of 10/9/2020: The University of East Anglia have responded and appreciated Peterborough City Council’s interest in the proposed study. The study was not yet confirmed as going ahead, but they would get in touch with Peterborough in future if there was potential for us to be involved.</p> <p>The Director of Public Health has met with Cllr Qayyum to explore the issue and proposed study further.</p> <p>The Director of Public Health then contacted the Director of Public Health for Norfolk who provided background information on the proposed study (for which the final form and funding was not yet confirmed) and provided contact details for the lead academic at the University of East Anglia.</p> <p>Dr Robin has emailed the lead academic at the University of East Anglia to explain that Peterborough City Council would be interested and outline the potential benefits of also carrying out the research with a more diverse population than Norwich.</p>	<p>Ongoing</p>

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