

<b>Variation to the Council's Operational Services Agreement (Peterborough Serco Strategic Partnership Contract): Modification to scope of the PSSP Contract - Agresso Service Support element</b>
<b>Cllr Farooq, Cabinet Member for Digital Services and Transformation</b>
<b>August 2020</b>
<b>Deadline date: August 2020</b>

Cabinet portfolio holder: Responsible Director:	Cllr Farooq, Cabinet Member for Digital Services and Transformation Peter Carpenter, Acting Corporate Director Resources
Is this a Key Decision?	YES If yes has it been included on the Forward Plan: YES Unique Key decision Reference from Forward Plan: KEY/17AUG20/02
Is this decision eligible for call-in?	YES
Does this Public report have any annex that contains exempt information?	NO
Is this a project and if so has it been registered on Verto?	NO

<b>R E C O M M E N D A T I O N S</b>
The Cabinet Member is recommended to:
<ol style="list-style-type: none"> <li>1. Authorise a variation to the Council's Operational Services Agreement (Peterborough Serco Strategic Partnership Contract) ("PSSP Contract") whereby the Agresso Service Support element is removed from the PSSP Contract's scope with effect from 1 October 2020.</li> </ol>

**1. PURPOSE OF THIS REPORT**

1.1 This report is for the Cabinet Member for Digital Services and Transformation to consider exercising delegated authority under paragraph 3.4.3 of Part 3 of the constitution in accordance with the terms of their portfolio at paragraph (a).

**2. TIMESCALES**

Is this a Major Policy Item/Statutory Plan?	<b>NO</b>	If yes, date for Cabinet meeting	
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### **3. BACKGROUND AND KEY ISSUES**

- 3.1 Within scope of the Council's Operational Services Agreement (Peterborough Serco Strategic Partnership Contract) ("PSSP Contract"), Serco provides a full support service for the Agresso Financials Application to the Council. The Council now requires for the provision of the full support service for the Agresso Financials Application to be transferred in-house for delivery within the newly formed IT Directorate with effect from 1 October 2020.

Therefore, the provisions of a full support service for the Agresso Financials Applications shall be delivered in-house and the Agresso Support Service removed from the PSSP Contract. The provision of the services equivalent to the Agresso Support Service shall be transferred to the Council with effect from 1 October 2020. The fee and annual service payment payable by the Council shall decrease for the remaining period of the PSSP Contract, which is due to expire in November 2031. Appendix 1 sets out the annual fee payable for this service and the reduced PSSP Contract value due to the removal of this service.

The removal and deletion of the Agresso Support Service from the PSSP Contract, and the provision thereafter by the Council of services equivalent to the Agresso Support Service shall amount to a "relevant transfer" under TUPE Regulations, and consultation is underway in respect of those employees that shall transfer from Serco to the Council.

### **4. CONSULTATION**

- 4.1 Consultation between Serco, the Council, Finance, Legal and HR.
- 4.2 Consultation with staff impacted by the service provision change.

### **5. ANTICIPATED OUTCOMES OR IMPACT**

- 5.1 Full support service for the Agresso Financials Application shall be transferred in-house for delivery within the newly formed IT Directorate with effect from 1 October 2020.

### **6. REASON FOR THE RECOMMENDATION**

- 6.1 The Agresso team provide support for the Agresso finance system which is used by the Council. This is a critical business system that underpins the whole activity of the Council. All other Council business systems are supported through the ICT team. Due to expiry of the Managed ICT contract on 30 September 2020, thereafter the ICT team and all business systems' support will be delivered in-house. Therefore, there is a strong case for the Agresso team to be part of this move in-house so that all the Council's business systems are supported in a consistent and coherent way through an in-house service.

### **7. ALTERNATIVE OPTIONS CONSIDERED**

- 7.1 For the Agresso Service Support to remain within the PSSP contract's scope, however this option was discounted as from 1 October 2020 all business systems' support shall be delivered within the internal ICT team.

### **8. IMPLICATIONS**

### **Financial Implications**

- 8.1 A decrease in the Fee and Annual Service Payment with effect from 1 October 2020.

### **Legal Implications**

- 8.2 Any Agresso Support Service Performance Standards are removed and deleted from Appendix A of Schedule 11 of the OSA with effect from (and including) the NoC Effective Date.

All references to 'Agresso Support Services' or 'Agresso Financials Application' are removed and deleted from Schedule 11 of the OSA with effect from (and including) the NoC Effective Date.

### **Equalities Implications**

- 8.3 There are no equalities implications.

### **Carbon Impact Assessment**

- 8.4 Upon the Agresso Service Support element being removed from the PSSP Contract's scope with effect from 1 October 2020, the three Serco staff providing this service shall be transferred to the Council and this service delivered internally. It is considered there are no carbon impact implications.

## **9. DECLARATIONS / CONFLICTS OF INTEREST & DISPENSATIONS GRANTED**

- 9.1 None.

## **10. BACKGROUND DOCUMENTS**

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985) and The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012.

- 10.1 None.

## **11. APPENDICES**

- 11.1 None.