

COVID-19 EMERGENCY PLANNING HIGHLIGHT REPORT

MEMBER/ORGANISATION:	Wendi Ogle-Welbourn, Executive Director, PCC
SERVICE AREA / VULNERABLE GROUP(S):	Peterborough Local CRG
REPORT DATE:	29 June 20

KEY ACTIVITY HEADLINES (number of individuals / families supported, type of support delivered etc)

Contact /referral data

- W/c 15 June 27 contacts (average of 5 contacts per day), w/c 22 June 32 contacts (average of 6 contacts per day). Increase in calls from residents on the shielded list who have not received their weekly food parcels, for a variety of reasons. These contacts were referred to the county hub for support.
- Call centre staff are continuing with calls to those people who have been in contact with adults social care over the last 6 months.
- Supported with the co-ordination of volunteers to assist with the shops re-opening.
- Triage Team have been making referrals to the GoodSAM App and working with NHS Responders (link to GoodSAM [Link](#)). GoodSAM was founded in 2013 by leading emergency clinicians and cutting edge coding team to radically change the response to Cardiac Arrest. By alerting those trained to nearby cardiac arrests while an ambulance is enroute, earlier CPR and defibrillation has saved many lives.
- Peterborough Foodbank stats for June:

Dates	Vouchers Redeemed	Total No of people helped
1/6/2020 – 6/6/2020	147	337
8/6/2020 – 13/6/2020	157	397
15/6/2020 – 21/6/2020	132	307

SPP DELIVERY GROUP UPDATE

- Targeted Youth Support - countywide bid applied for to set up 'Transforming Lives' (8 week programme to support young people with emerging problems).
- Links to be made with the Building Better Opportunities Programme (supports people who have been out of work for more than 6 months) and the DWP to support those homeless / out of work.
- Barnardos have received over £7 million funding from the 'See, Hear, Respond' campaign to work with partners both locally and nationally in order to provide a dynamic sector response to the Covid-19 pandemic. The programme has been established with a view to intervene and find the most vulnerable children and young people who are hidden from view; who are not receiving support currently from statutory organisations and those who are at risk and/or experiencing adverse impact to their health and wellbeing.
- Discussion themes at next meeting: People out of work and how do we create opportunities for them, Food poverty, support to low income families and DEFRA programme.

GAPS / CHALLENGES

- No major risks or challenges raised this week.

WORKFORCE / VOLUNTEER LEVELS (please identify if you need any additional resource to deliver support)

- The Hub continues to be fully staffed with 7 call handlers and 6 triage staff, although it is expected that the number of call handlers will reduce to 4 this week.

COMMUNICATIONS (please detail any forms of communication / engagement you have undertaken)

- Link to newsletter
<https://fis.peterborough.gov.uk/kb5/peterborough/directory/site.page?id=G4w8ZBNzvWo>
- Article on Peterborough Today website about the hub
<https://www.peterboroughtoday.co.uk/health/coronavirus/peterborough-city-councils-community-hub-has-helped-more-1000-residents-2892169>
- A page has been set up on Cambridgeshire Insight to share useful resources about NRPF between partners:
<https://cambridgeshireinsight.org.uk/housing/priority-themes/housing-need/no-recourse-to-public-funds/>
- Partner article with the local authority re: positive on the rest centre work.
<https://www.peterboroughtoday.co.uk/news/people/more-100-peterborough-rough-sleepers-and-homeless-residents-helped-during-pandemic-2887426>
- LPP article re: grant from Morrisons to support charitable Covid-19 response.
<https://www.peterboroughtoday.co.uk/news/people/peterborough-homeless-charity-given-ps7000-boost-supermarket-2888780>