

COVID-19 EMERGENCY PLANNING HIGHLIGHT REPORT

SERVICE AREAS:	Adults and Safeguarding
REPORT AUTHOR:	Tina Hornsby – Head of Integration (on behalf of Charlotte Black)
REPORTING PERIOD:	Period Ending 19 June 2020

NEW GUIDANCE AND IMPACT

National Track and Trace - impact uncertain but likely to pose significant challenges to provider services.
 Local – revised guidance for staff carrying out essential home visits - impact in mitigating risk.
 Local – amended guidance for adult services staff using offices to support a safe phased return.
 New Domiciliary Care guidance

NEW CHALLENGES AND ACTIVITY

- Arrangements to apply domiciliary care guidance in re-ablement agreed. Impact greater in PCC where size of service limits flexibility.
- We need revised approach to be able to access contracted beds when urgent/unplanned respite or short stay in care required for people in the community.
- Further exploration with CCG/CPFT re COVID positive beds to ensure flow now, during winter and if there is a further peak.
- Need to see/be involved in plans to restart community health services that may have impact on social care demand, falls, continence and OT podiatry.
- Need to understand the impact on Discharge to Assess (D2A) as CPFT restart services as above and redeployed staff return to substantive posts.
- Awaiting national guidance on building based day care to inform the day care offer going forward as some carers begin to request this service once more. There are a number of issues we are working through, including separation of space within buildings, transport, maintenance of an alternative community and TEC enabled offer as social distancing measures will prevent a return to previous volumes of building based support.

RECOVERY ACTIVITY

- People and families that changed demand for care starting to request reinstatement.
- CCC long term staff supporting reablement staff to maintain flow out of ICT.
- Some evidence through duty teams of people struggling after long lockdown – impact on well-being and resilience.
- Building case for over recruitment in re-ablement staff. Financial impact not immediate but could have legacy into 2021/22 of approx. 200K
- Approval of risk assessment and return to work for some staff in the vulnerable category
- Barber Gardens – A supported living core and cluster model of individual flats and bungalow totalling 18 beds in Chatteris was due to open as a long term provision just as lockdown happened. The beds were converted to COVID but as demand has reduced we are refocussing on long term provision once more.
- Engaging with regional day services working group to share risk assessment and user engagement materials to support a safe and responsive data opportunities offer. We will work collaboratively with all providers (internally and commissioned) to decide who wants to and has priority to return to services based on a number of risk factors. We are also looking to do an engagement exercise for both OP and LD to get users and carer feedback.

DECISIONS MADE SINCE LAST REPORTING PERIOD

- Start negotiations with self funders at threshold in expensive beds about their move to block beds.
- Reduction in operational hours to support D2A – now operating 8 a.m. to 6 p.m. x 7 days a week.
- Barber Gardens COVID beds to be decommissioned by CCG to free up capacity for long term placements. Covid provision continues to be available at Lyons Gardens and the Manor.

NEW FINANCIAL IMPLICATIONS SINCE LAST REPORTING PERIOD

Impact of domiciliary care guidance on APCP (savings/cost avoidance) with the introduction of x 2 rota's for reablement (D2A/Shielded) reducing capacity and impacting further on agreed savings/cost avoidance.

COVID impact business cases refreshed for both Council's to illustrate COVID related pressures on cost and savings delivery to feed into MHCLG return.

WORKFORCE CHANGES

There are currently 15 Adults and Safeguarding members either self-isolating due to symptoms of COVID or due to a household member with symptoms of COVID.

- 8 self-isolating due to symptoms and role means they cannot work from home
- 6 self-isolating due to symptoms and too ill to work from home
- 1 self-isolating due to family member symptoms

There are also 111 unable to fulfil their usual job role due to the need to social distance. A break down can be seen below:

- 85 socially distancing due to an underlying medical condition (Clinically Vulnerable/Extremely Clinically Vulnerable)
- 13 socially distancing as over 70 years of age (Clinically Vulnerable)
- 9 socially distancing as family member is in a vulnerable group (should only be Extremely Vulnerable family members)
- 4 socially distancing as pregnant (Clinically Vulnerable)

In Peterborough In Adults there are currently no workers self-isolating. There are 11 staff members who are unable to fulfil their usual job role due to the need to social distance.

A break-down of all those who are social distancing for Peterborough, including those still able to deliver their job role can be seen below:

- 34 socially distancing due to an underlying medical condition (Clinically Vulnerable/Extremely Clinically Vulnerable)
- 2 socially distancing as over 70 years of age (Clinically Vulnerable)
- 2 socially distancing as family member is in a vulnerable group (should only be Extremely Vulnerable family members)
- 1 socially distancing as pregnant (Clinically Vulnerable)

We have no-one in PCC who is currently isolating due to symptoms or family symptoms.

Where possible social distancing staff members who are unable to deliver their core role are redeployed to tasks such as carers calls or shielded calls.

COMMUNICATIONS

The regular Directors newsletter and fortnightly practice update newsletters are to be relaunched to supplement the COVID specific updates that go out to staff.

A weekly Directors' video continues to be produced – last week this covered the plans for Adult Leadership Forum, a virtual session for all managers to share their COVID experiences and what has worked well in addition to an update on the work being undertaken to ensure any return to offices is safely managed.

This weeks' video message was delivered by Jackie Galwey and covered latest COVID guidance on face to face visits, plans to support safe return to the office, our COVID related staff experience survey and her own experience caring for her mother during the lockdown.

Adults COVID-19 update 35 was issued during the period – Guidance for Face to Face visits