

HEALTH SCRUTINY COMMITTEE	AGENDA ITEM No. 6
7 JANUARY 2020	PUBLIC REPORT

Report of:	North West Anglia NHS Foundation Trust	
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NORTH WEST ANGLIA NHS FOUNDATION TRUST – FINANCIAL UPDATE

R E C O M M E N D A T I O N S
<p>It is recommended that the Health Scrutiny Committee:</p> <ol style="list-style-type: none"> 1. Note the latest financial performance update from North West Anglia NHS Foundation Trust, which runs Peterborough City Hospital, and the part it plays in the financial performance of the Cambridgeshire and Peterborough Sustainability and Transformation Programme. 2. Note the actions being taken to address the growing demand for car parking spaces on the Peterborough City Hospital site. 3. Note the Trust’s Care Quality Commission inspection rating, following the Trust-wide inspection which took place in July 2019.

1. ORIGIN OF REPORT

1.1 This report was requested by the Health Scrutiny Committee at its planning meeting in September 2019.

2. PURPOSE AND REASON FOR REPORT

2.1 This briefing paper provides an update on key issues relating to the financial performance of North West Anglia NHS Foundation Trust mid-way through the financial year 2019-20. It also provides an overview on other items of Trust news which have an impact upon patients, staff and visitors – such as the actions being taken by the Trust to address the increased demand for car parking spaces, and the anticipated announcement of the Trust’s rating following its Care Quality Commission inspection in the Summer.

2.2 This report is for the Health Scrutiny Committee to consider under its Terms of Reference Part 3, Section 4 - Overview and Scrutiny Functions, paragraph No. 2.1 Functions determined by Council - Public Health and Scrutiny of the NHS and NHS providers.

3. BACKGROUND AND KEY ISSUES

3.1 Financial Performance at Month 8 2019-20

In the period 1 April 2019 to 30 November 2019, the Trust planned to have a £14.8m deficit and recorded a £14.8m deficit, in line with our forecast. The target for the end of the financial year is to achieve a £5.7m deficit, which is our control total for the year. The plan to achieve this involves higher income and savings being made over the last four months of the year.

By comparison, at Month 8 in 2018/19 the Trust recorded a £33.1m deficit and by the end of last year recorded an outturn deficit of £61.5m, which was £15m worse than the control total agreed with our regulator.

There is some hard work to be done in the last four months of this financial year to achieve our much improved £5.7m deficit, but at this point of the year we are on track.

System-wide financial update

The Trust is part of the Cambridgeshire and Peterborough Sustainability and Transformation Programme (STP) along with the other provider organisations and our CCG commissioner. Collectively, the STP has a plan to record a £180m deficit. At Month 7 of 2019/20, the STP partners are collectively forecasting to meet the planned deficit, but not without pressures in specific individual organisations. The currently agreed plan with regulators is less than the original requirement for £117m deficit. The STP partners are working on plans for 2020/21 with a view to improving our collective out-turn next year.

Car parking at Peterborough City Hospital

The Trust is aware that parking on the City Hospital site can be difficult for patients and visitors – particularly at peak times, such as visiting hours in the afternoon. We have more than 2,000 spaces on the hospital site, with additional staff-only parking areas created on the adjacent land at Westwood Farm. However, due to the increased activity at the hospital over the past few years, it is now apparent that we need to try to create more parking facilities for patients and visitors.

Over the past six months, we have taken action to understand the issue and put plans in place to try to resolve it. This includes:

- Forming a car parking steering group, made up of staff from Peterborough City Hospital and The Cavell Centre (part of Cambridgeshire and Peterborough Foundation Trust), with whom we share some site car parks. The aim of this group is to discuss and agree implementation of the Trust's Travel Plan. This includes putting forward proposals to the Trust board of directors on issues such as the criteria for staff to be eligible for a permit to park on site.
- Appointing transport planning firm Atkins to assist the Trust in updating and implementing its Travel Plan for the Peterborough City, Hinchingsbrooke and Stamford Hospital sites. This work involved assessment of current parking provision, surveys of staff parking and site traffic survey, staff engagement sessions and reviewing our existing plans.
- Submitting plans to Peterborough City Council to create 106 new patient and visitor spaces on land between car parks C and D at the front of the hospital. Construction work began in December and is due to complete early in the new year.
- Liaising with bus operators Stagecoach to offer staff discounted bus travel to encourage more to use the bus to travel to work.
- Appointing a car parking management company to operate across Peterborough City, Hinchingsbrooke and Stamford Hospital sites. The Trust anticipates be able to run a tender process for this service in early 2020.

For our patients and visitors, not being able to park can be very stressful, and can add to their anxiety ahead of a hospital visit. We have been clear with our staff that we need to live to our Trust value of 'Putting Patients First' and ensure that staff park in designated staff areas to leave the public car parks for patients and visitors only. We are encouraging our staff to consider alternative forms of transport to and from our hospitals, such as car sharing, public transport and cycling, ahead of our Travel Plan being officially implemented later in 2020.

Care Quality Commission Inspection update – Trust rated as 'Requires Improvement'

A series of planned inspections took place across the Peterborough City, Hinchingsbrooke and Stamford Hospital sites at the end of July 2019. CQC inspectors assessed core services, including Urgent and Emergency Care, Medical Care (including older people's care), Maternity, Critical Care, Surgery, Services for Children and Young People, End of Life Care, Outpatients and Diagnostic Imaging.

Initial, high-level feedback was given at the time of the inspections and this was shared with the teams involved and recorded in an action plan to be addressed.

Some inspection team members returned to carry out unannounced inspections in early August

to Children's and Young People's Services at Peterborough City and Hinchingsbrooke Hospitals as well as the Emergency Department, Surgery, Outpatients and Maternity at PCH.

As part of the inspection process, the Trust was also assessed on its 'Use of Resources' on 2 August and inspectors returned in early September to complete the 'Well-Led' inspection, which involved interviews with board members, Trust Governors and staff members.

The outcome of the inspection was announced on Friday 20 December. The Trust was rated overall as 'Requires Improvement' although we were rated 'Good' across all aspects of care provided to patients. While this was a disappointing result, given the hard work of our staff throughout the year, we are already using the report as a good source of information to progress our improvement agenda and to help us put a particular focus on those areas where we know we need to provide even better services to our patients.

We will continue to stage our own CQC-style quality assessments across our wards and departments as part of our ongoing commitment to quality of care and we are pleased to report that in the past few months since the inspection, four additional wards have achieved the 'outstanding' rating.

We are encouraging our staff to focus upon the good aspects highlighted by our CQC inspection team as well as pay attention to the areas where we need to make improvements.

We anticipate a further inspection in the next 12-18 months.

4. CONSULTATION

4.1 This report is for update purposes only

5. ANTICIPATED OUTCOMES OR IMPACT

5.1 This report is for update purposes only

6. REASON FOR THE RECOMMENDATION

6.1 n/a

7. ALTERNATIVE OPTIONS CONSIDERED

7.1 n/a

8. IMPLICATIONS

Financial Implications

8.1 We are aware that there will be financial implications of not meeting our planned Trust deficit for 2019-20, plus the system-wide deficit to which we are collectively implicated with our system partners. We do not expect any additional funding at this time.

Legal Implications

8.2 none

Equalities Implications

8.3 none

Rural Implications

8.4 none

9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 none

10. APPENDICES

10.1 none