

Telephone: 01733 453576
Facsimile: 01733 863877
E-Mail: rob.hill@peterborough.gov.uk

Communities & Safety
Prevention and Enforcement Service
Sand Martin House
Bittern Way
Fletton Quays
Peterborough
PE2 8TY
Telephone: (01733) 747474

Lead Petitioner

18th March 2019

Dear

Re: Petition – Parking Zone E

Request – To provide more parking enforcement in Parking Zone E during evenings and weekends and remove the requirement to register visitors' registration numbers on-line and continue to accept paper visitor permits, both annual and scratch cards.

Thank you for your recent petition. We really welcome your feedback as it helps to shape the future of not only the online system but our patrol strategies.

In relation to your request for increased enforcement, our Parking Officers have responsibility for the whole city and need to balance their time between areas. This means that they cannot focus just on Zone E, but I can offer you reassurance that this is a priority area and it does receive a high level of attention.

There has actually been more patrols in Zone E in the 12 months following the introduction of the online permit system. More penalty charge notices have also been issued in zone E streets such as Henry Street, Granville Street, Huntly Grove, Princes Street, All Saints Road, Dogsthorpe Road and Park Road.

Despite these improvements, we do know there is a demand to maximise enforcement at off peak times and I am pleased to confirm that we are currently working to increase 7 -day coverage to help with this further.

Electronic permits were brought in to help make the system more efficient and easier for people to apply. Its introduction coincided with the closure of the Council Cash office and we are not able to revert to a paper system.

On the whole, the online system is proving very effective and it allows us to administer parking control at reduced cost to the public purse. It is, as described above, leading to more targeted and effective use of our enforcement teams and over time we think it will improve the situation in high demand areas. We do recognise that there have been some reliability issues with the software,

Corporate Director : People & Communities – Wendi Ogle-Welbourn



but we work closely with the supplier to overcome these and we will continue to introduce improvements to increase ease of use.

I hope this answers your points satisfactorily.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Rob Hill', written in a cursive style.

Rob Hill
Assistant Director - Public Protection
Peterborough City and Cambridgeshire County Councils