

CHILDREN AND EDUCATION SCRUTINY COMMITTEE	AGENDA ITEM No. 6
14 MARCH 2019	PUBLIC REPORT

Report of:	Adrian Chapman, Service Director for Communities and Safety	
Cabinet Member(s) responsible:	Cllr Sam Smith, Cabinet Member for Children's Services	
Contact Officer(s):	Sarah Ferguson Assistant Director, Housing Communities and Youth Anna Jack, Head of Youth Support	Tel. 07917 235538 07902 596048

TARGETED YOUTH SUPPORT SERVICE

RECOMMENDATIONS	
FROM: Service Director for Communities and Safety	Deadline date: N/A
<p>It is recommended that Children and Education Scrutiny Committee:</p> <ol style="list-style-type: none"> 1. Scrutinise and comment upon progress made in in respect of implementation of the Targeted Youth Support Service 2. Consider, comment on and endorse the performance framework plans for the first 12 months of implementation 3. Propose areas that Members feel should be incorporated within a 12 month review of the service in September 2018 	

1. ORIGIN OF REPORT

1.1 This report is submitted to the Children and Education Scrutiny Committee following a request made by the Service Director for Communities and Safety.

2. PURPOSE AND REASON FOR REPORT

2.1 To present and review progress made relating to the implementation of the Targeted Youth Service (TYSS). To provide members with information relating to the redesign, achievements to date, and proposed performance and quality assurance processes. To give members the opportunity to comment upon themes for a 12 month review of the TYSS due in September 2019.

2.2 This report falls within the remit of the Adult and Communities Scrutiny Committee to consider under its Terms of Reference No. 2.1. 4 Neighbourhood and Community Support (including cohesion, community safety and youth offending) and therefore does not sit within the remit of the Children and Education Scrutiny Committee. However the Adults and Communities Scrutiny Committee made a referral to this Committee as they considered it an important area which provided a service to children and young people.

2.3 This report links to the corporate principles of Peterborough City Council in respect of:

- Improving educational attainment and skills
- Safeguarding vulnerable children and adults
- Keeping all our communities safe, cohesive and healthy

- Achieving the best health and wellbeing for the city

2.4 This report links to the Children in care Pledge in respect of:

- supporting young people into **college and education**
- helping encourage young people to be **healthy**
- supporting young people to have a **good education**

3. **TIMESCALES**

Is this a Major Policy Item/Statutory Plan?	NO	If yes, date for Cabinet meeting	N/A
---	-----------	----------------------------------	-----

4. **BACKGROUND AND KEY ISSUES**

4.1 In September 2018, the Targeted Youth Support Service (TYSS) was launched in Peterborough as part of the Council’s transformation work in our approach to work with young people. All city council young people’s services have been brought together into one services that works with adolescents with a unique set of risks. This innovative new model builds upon a multi-agency partnership approach. The TYSS brings together the Youth Offending Team, the Youth in Localities Team, the Not in education, Employment or Training (NEET) team, and the Social Care Adolescent Team.

In September 2018 we launched the Youth Offending Service and Community and Interventions Early Help element of the new TYSS. The new Youth and Family Team was launched on the later date of 1st November 2018, as a result of initial challenges recruiting Social Workers to this team.

4.2 The TYSS service specification, agreed between the Communities and Safety directorate and the Children’s Services directorate, states that the service will be guided by the following principles:

- Early help services, targeted effectively, are essential
- The service is founded on a multi-disciplinary response to the complex needs of young people, founded in robust partnerships across the youth sector
- There will be a seamless transition between targeted and community based services
- A strengths based approach to our work with young people will be adopted based on the formation of strong relationships
- We will seek to ensure that services are offered at the right time in order to prevent needs from escalating, and will aim to ensure that young people and their families are supported at the lowest possible level of intervention
- Staff will need to be supported to develop meaningful relationships with young people and their families by managing workload and matching skills and experience with presenting need as closely as possible
- Targeted youth support services will offer a range of approaches to meeting needs best suited to individual circumstances including group work, coaching and, where needed, a range of specialist interventions in line with emotional, social and other needs – approaches to working with vulnerable young people pioneered in the YOS and elsewhere
- Targeted youth support services will relieve the pressure experienced by children’s social care by reducing the number of young people who reach a child protection and children in care threshold through early prevention
- Targeted youth support will ensure that young people are appropriately identified when there is no alternative other than to escalate to Child Protection or Child In Care status

4.3 The TYSS introduces a new way of working with young people in Peterborough and aims to champion young people’s right to thrive and achieve their full potential through a seamless joined up approach. TYSS will work primarily with young people aged 13 – 19 who are:

- At risk of one or a combination of the following: homelessness; family breakdown; child sexual exploitation; child criminal exploitation; involvement in significant levels of substance and alcohol misuse; offending behaviour; at risk of radicalisation; and those who may be affected by mental health difficulties or pose a risk to others through sexually harmful or violent behaviour
- Subject to a criminal justice intervention
- At risk of entering the criminal justice system
- Targeted young people who are NEET or at risk of becoming NEET
- Involved in significant levels of anti-social behaviour
- Young people living in communities whose needs may escalate without effective and timely intervention

Cases relating to young people aged 11 and 12 will also be considered on an individual basis, as an intervention from TYSS may offer the most suitable opportunity to support that young person and their family.

In September 2018 we opened a new building at 49 Lincoln Road where we will meet and offer support to young people and their families. We run a Youth Drop in from this centre which is staffed 20hrs a week, and although footfall is currently low (1-2 YP per session) we are developing and promoting this offer as a way of professionals and young people getting immediate support. This will start to come into its own alongside the development of the Risk of Care Team as a safe place to go for young people.

- 4.4 The TYSS is structured into two service areas: the Intensive Service, and Community and Interventions Service, which are led by two Service Managers. The Intensive Service are holding a caseload of young people and families with complex needs who present a risk to others or where there are concerns for their own safety and wellbeing. Some of these cases involve a statutory youth justice or child in need intervention and the remainder are managed at an early preventative level. The Community and Intervention Team provide programmes of intervention to young people and families such as Teen Triple P Parenting, National Citizenship, Duke of Edinburgh and Princes Trust Programmes. This service also offers intensive programme support to high risk young people within the Intensive Service. An early help preventative caseload of young people at risk of becoming NEET or a Child Missing from Education is also managed within the Community and Intervention Service.
- 4.5 Since the initial launch of the TYSS in September 2018 the service has achieved significant milestones in respect of implementing a new management structure, moving staff under new job descriptions and implementing a new service and team structures. We have also completed a TYSS wide training audit and workforce development plan, and trained staff in Motivational Interviewing, Teen Triple P and Solution Focused Therapy. A TYSS Implementation Governance Board was launched in November 2018 and has overseen the development of a TYSS performance framework and quality assurance framework.
- 4.6 The service has implemented a performance dashboard that is monitored through the partnership Implementation Governance Board, which meets bi-monthly. Overall TYSS performance focusses upon reducing the impact and pressure on higher need statutory services and improving long-term outcomes for young people. This framework draws upon outcomes and outputs within the service specification against an initial October 2018 baseline. We will be able to report on a full year's data in December 2019 and will review the performance framework to ensure there is an impacts and outcomes focus.

Performance against the above framework evidenced in January 2019 data has started to show a gradual positive impact in work with young people against increasing early help episodes closing with successful outcomes and reducing the number of young people open to Social Care. We have also seen a reduction in number of young people requiring support through a Child Protection Plan. Whilst the restructure has impacted upon an initial increase in our NEET population we are now seeing a reduction in this figure which is coming in line with our statistical neighbours.

Youth justice performance measures have also seen a positive direction of travel in the last 12 months in respect of first time entrants and re-offending. Custody performance has deteriorated as a result of a smaller more complex caseload and we are working to provide new robust alternatives to custody to the Courts.

The TYSS has also implemented a wider Children's Services Quality Assurance Framework and will be completing regular service audits using inspection led audit criteria. This will include managers conducting regular monthly audits of cases and the Performance and Quality Assurance Team conducting two annual audits. Results of these audits will be analysed to inform continuous service improvement and staff development.

- 4.7 Since initial launch in September 2018 the TYSS have experienced challenges in respect of the recruitment of qualified Social Workers to their Youth and Family Team. However, following persistent recruitment campaigns and recent offers made to successful candidates it is anticipated that we will fill all vacancies by April 2019. This will enable us to launch a Risk of Care Team that will provide intensive support to young people and families where there is an imminent risk of care.

The whole TYSS are currently managing 233 active involvements.

Youth and Family Team – Currently have 93 open cases, 56 (60%) of which involve child in need, children in care or leaving care statutory involvements, and 37 (40%) are early help family support packages. The Youth and Family Team introduces a new way of working with young people and it is intended that where possible we should be engaging families earlier providing early help family support to prevent later escalation to child in need and other statutory Children's Social Care Interventions.

Youth Offending Service – Currently have 69 active interventions, 59 (70%) of which are Statutory Court Ordered Interventions, and 20 (30%) are first tier police caution or preventative interventions.

NEET Intensive Caseload – Currently supporting 22 intensive NEET cases either as single service interventions or as part of support for the wider TYSS intervention. Outreach engagement visits were made to 361 young people with status unknown in December and January. 102 interviews were carried out with NEET Young People in December and January and as a result the NEET figure has fallen from 9.1% in December to 7.9% in January. We continue to close the gap to our statistical neighbour goal of 6.8%.

Young People's Work Caseload – Currently a total caseload of 49 cases. We have also successfully delivered 2 Teen Triple P group programmes for the first time and currently have 13 parents being supported through the programme. In addition we are delivering 10hrs a week of education and positive activities for high risk YOS cases and there are also 12 hrs of Targeted evening Youth Groups being delivered.

As part of the new TYSS structure we have developed a Youth Coordinator Role to foster relationships with the voluntary sector to ensure we are making the most of broader relationships with community groups through initiatives such as the Youth Investment Fund. We are also developing a Peterborough-wide directory of services available to young people throughout the city.

The TYSS implemented an Early Help Panel to process all non-statutory referrals coming into the service and have received 60 referrals between September 2018 to February 2019:

Referral Source	Allocated To
-----------------	--------------

MULTI AGENCY SUPPORT GROUP	24	NEET	5
CHILDREN'S SOCIAL CARE STEP DOWN	13	YOUNG PEOPLE WORKER	35
DIRECT FROM SCHOOL	21	TEEN PPP	7
CHILD AND ADOLESCENT MENTAL HEALTH SERVICES	1	YOUTH FAMILY AND	11
		YOT PREVENTION	3

4.8 The following Case Studies provide a brief overview of the types of cases currently being managed and supported within the TYSS:

“Anthony (name changed) was open to YOS on a Referral Order. He and particularly his mother were difficult to engage. He was going missing but mum was not reporting this consistently. The offences linked to his Order included possession of weapons. There was a concern he was linked with criminal exploitation. The family were then evicted and mum found accommodation with a friend leaving her 15 year old son homeless. Anthony was accommodated and since this time a Youth and Family Worker, Social Worker, and YOT worker have met regularly to co-ordinate a risk and support plan. The Police, School and CGL Aspire are also actively involved in risk planning. As a result Anthony sees workers together; they give consistent messages, and are now all working together to make a plan for his safe return to mum’s care, and to attract him away from offending peers and adults who may be exploiting him.”

“Steven (name changed) was referred via the Multi Agency Support Group. He had a recent diagnosis of Autism and was being violent and controlling in the family home. A Youth and Family worker was allocated offering support to both parents and child in the family home, and the Community and Interventions team were also able to support by suggesting local targeted youth groups that he could access.”

4.9 In September 2019 there will be a twelve month review of the TYSS. It is proposed that this review is conducted in collaboration with input from service users, staff and partner agencies. The review will be presented to and considered by the TYSS Partnership Governance Board and it is proposed that the following areas should be considered:

- Review of Job Descriptions implemented in September 2018 to see that they are fit for purpose
- Review of service structure, teams and posts to ensure that the current arrangements allocate appropriate resources in line with demand and pressures
- Review of the Service Specification to ensure that the focus is upon improving outcomes for vulnerable young people and families
- Review and amend the Performance Framework to ensure we are monitoring and evidencing impact and outcomes for young people

5. CONSULTATION

5.1 NA

6. ANTICIPATED OUTCOMES OR IMPACT

6.1 Members are invited to comment upon the implementation and progress of TYSS to date.

Members are also asked to comment on the themes proposed for a 12 month review of the service in September 2019.

7. REASON FOR THE RECOMMENDATION

7.1 To provide further detail relating to, and to inform, the implementation and progress of the TYSS.

8. ALTERNATIVE OPTIONS CONSIDERED

8.1 N/A

9. IMPLICATIONS

9.1 N/A

Legal Implications

9.2 The Youth Offending Service and Youth and Family Team that sit as part of the TYSS Intensive Service delivery statutory interventions in line with relevant legislation.

Equalities Implications

9.3 No concerns in respect of over representation currently identified in the TYSS population.

Rural Implications

9.4 N/A

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

10.1 N/A

11. APPENDICES

11.1 None