

Appendix C

NOT TO STANDARD

CC17/051	Housing Needs (PEOPLE & COMMUNITIES, Adult Services & Communities, Housing & Health Improvement)	Not told rent arrears would prevent her being allowed on housing register
CC17/068	Parking Services (GOVERNANCE, City Services & Communications)	Unhappy with lack of electric car charging points in the City, also unhappy PCC vehicles are using public charging places
CC17/081	Highway Maintenance and Schemes Commissioning (GROWTH & REGENERATION, Peterborough Highway Services)	Kerb dropped but street sign not moved which is blocking access

ABOUT POLICY

CC17/013	AMEY (contractor)	Customer wants to keep 4 brown bins on the same terms as previous house owner.
CC17/023	Council Tax (RESOURCES, Shared Transactional Services, Income)	Asked to prove mental health problems. Wants to pay direct rather than through bailiffs.
CC17/052	Council Tax (RESOURCES, Shared Transactional Services, Income)	Unhappy that empty property doesn't retain vacated property reduction
CC17/180	PES (PEOPLE & COMMUNITIES, Adult Services & Communities)	Complainant raising concerns re disabled bay at their property, with non-blue badge holders using it, they note they feel parking enforcement will not assist.
CC17/225	PES (PEOPLE & COMMUNITIES, Adult Services & Communities)	Unhappy with execution of Kingdom FPN and exhausted Kingdoms complaints process
CC17/250	Passenger Transport (School & College transport) (PEOPLE & COMMUNITIES, School Infrastructure)	Complaining re policy on school transport, children are provided with bus passes as they have been placed in out of catchment school. Complainant feels it should be taxis as they are waiting for buses in cold weather.

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