

HEALTH SCRUTINY COMMITTEE	AGENDA ITEM No. 6
2 JULY 2018	PUBLIC REPORT

Report of:	NHS England Midlands and East (East)	
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DENTAL SERVICES IN PETERBOROUGH

R E C O M M E N D A T I O N S
It is recommended that the Health Scrutiny Committee note the contents of this report for information

1. ORIGIN OF REPORT

1.1 The report is being presented at the request of the Health Scrutiny Committee.

2. PURPOSE AND REASON FOR REPORT

2.1 This report has been produced at the request of the Health Scrutiny Committee.

2.2 This report is for the Health Scrutiny Committee to consider under its Terms of Reference Part 3, Section 4 - Overview and Scrutiny Functions; paragraph No. 2.1 Functions determined by Council - Scrutiny of the NHS and NHS providers.

3. BACKGROUND AND KEY ISSUES

At its meeting on 12 March 2018 the Health Scrutiny Committee **RESOLVED** to note the report presented on Dental Services in Peterborough and requested that:

1. NHS England Dental Services produces an up to date report for the Scrutiny Committee which outlines the current dental provision in Peterborough and provides details on exactly what services have been commissioned, what is being delivered, and where there is a shortfall what measures are being put in place to address this.
2. Procurement for Community Dental Services in Suffolk, Cambridgeshire and Peterborough, Great Yarmouth and Waveney, and Norfolk.
3. The Primary Care Commissioning Officer provides data on the levels of fluoride teeth varnishing being offered to children in Peterborough and the areas within Peterborough where this service is available
4. This report to be presented by the report author at the next meeting of the scrutiny committee in the new municipal year

3.1 **The Health Scrutiny Committee has requested details of the current dental services provision in Peterborough:**

Background

In hours dental care is commissioned by NHS England across the Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) area. This includes both routine and urgent dental care delivered by general dental practices and urgent care delivered by the dental access centre. There are 35 contracts providing dental care in the Peterborough area. The contractual mechanism is via 23 General Dental Service (GDS) contracts and 12 Personal Dental Service (PDS) agreements. GDS contracts are not time limited, whilst PDS agreements have an end date.

Two of the contracts/agreements are for minor oral surgery (complex extractions), three for orthodontics (teeth straightening) and seven for dental access (for urgent dental care); with the remaining 23 for general dental services (routine and urgent dental care).

The total spends for primary care dental service provision in the Peterborough area in 2017/18 was £9,026,382.79. £7,764,957.27 was spent on general dentistry including dental access centres and minor oral surgery, and £1,261,425.52 was spent on orthodontics. Each of the contracts is managed by units of activity. These are referred to as Units of Dental Activity (UDAs) for general dental services and Units of Orthodontic Activity (UOAs) for orthodontic services. Under GDS and PDS regulations, providers have to deliver at least 96% of contracted activity in each year. If providers fail to deliver at least 96% of activity, they are subject to a financial clawback to 100% of the under delivery.

If between 96% and 100% of activity is delivered, providers are able to carry forward the shortfall of activity to be delivered in the following year. Contractors are allowed to over perform by up to 2%; however this over performance is a negative carry forward which results in up to 2% less activity being delivered in the following year.

Contract delivery for Peterborough over three years

- 2015/16 General Dental Service contracts – 6 contracts underperformed and 17 achieved the contracted activity.
- 2016/17 General Dental Service contracts – 7 contracts under performed with 16 achieving the contracted activity.
- 2017/18 final year end data is yet to be published June 2018. However, data available to March 2018 indicates that 14 General Dental Service contracts underperformed and 9 were on target to achieve the required year end position.

Contract delivery for Peterborough has been reasonably consistent over 2015/16 and 2016/17 with the majority of providers delivering at least 96% of their contracted activity for general dental and orthodontic services. There are however a small number of providers who have not delivered their contracted activity. NHS England is currently working with dental providers who have consistently not been able to deliver their activity. In most cases we would look to adjust the contracts to a level that can be delivered.

Details of all contracts for the Peterborough area, activity commissioned and performance over the last three years.

Please see Appendix 1

Access issues that have been identified in the Peterborough area

Access issues have been identified in the Peterborough area, with some patients struggling to access both routine and urgent dental care. NHS England put additional capacity in place for urgent care at the dental access centre and additional routine and urgent care with a small number of dental practices in the Peterborough area during 2017/18. This additional capacity with a total value of £156k was delivered to the end of March 2018. The funding for the additional activity came from contracts which under performed during 2017/18. For 2018/19 NHS England

has put in additional activity for urgent care into the dental access centre whilst we review the access issues in the Peterborough area. The review will be completed by end March 2019.

Vision and future plans for NHS dental services in Peterborough

The amount of primary care dental provision commissioned in 2017/18 remains unchanged from 2016/17. It should be noted that there have been no new monies for primary care dental service provision for a number of years.

As part of our contract management we will continue to monitor and work with practices that have not met their contracted activity within Peterborough. Where contracts have underperformed, NHS England will review contracts. NHS England will also consider where there are gaps in services, or under provision in certain areas, taking into account the size of the population and areas of deprivation.

Population growth in Peterborough

Across the East of England there are a number of areas where there is a growth of population; some of this is predicted and taken into account in the oral health needs assessment. There is also population growth due to building programmes. Population growth will be taken into account in future commissioning decisions.

NHS England is committed to working with public health and other colleagues to gain a better understanding of access to primary dental care across Essex and East Anglia and the factors that may affect this. This includes the identification of service gaps, changes in demand for services and identification of new builds/population changes and the implications for planning primary care dental services. This will also take into account the health profiles and areas/pockets of deprivation across the East of England, which will include Peterborough.

Dental Needs Assessment for Peterborough

Please see Appendix 2

Application of fluoride varnish to children and young adults attending NHS dental practices in Peterborough

On average, around half of the children and young adults aged 2 to 18 years attending an NHS dental practice in Peterborough receive an application of fluoride varnish as part of a course of dental treatment.

In 2016/17, 47.9% in this age group received an application of fluoride varnish as part of a course of treatment and in 2017/18 the figure was higher at 54%. These figures compare favourably with England averages of 41.1% and 47.9% for 2016/17 and 2017/18 respectively.

Please see Appendix 3

Review and procurement of the out of hours dental services in Peterborough, Cambridge, Norfolk, Great Yarmouth and Waveney

In Peterborough, the dental out of hours service is currently delivered by Cambridgeshire Community Services NHS Trust and are delivered from the Peterborough dental access Centre at 5 Midgate, Peterborough, Cambridgeshire, PE1 1TN. The out of hours service is available Saturday, Sunday and bank holidays.

The current Personal Dental Service (PDS) agreement in place with Cambridgeshire Community Services NHS Trust for out of hours is due to expire on 31 March 2019.

NHS England commenced phase one of the out of hours project during 2016/17 and recommissioned services in Essex. Part one of phase two involved the review and recommissioning of out of hours services in Suffolk; this completed in March 2018. The final phase has commenced for Peterborough, Cambridge, Norfolk, Great Yarmouth and Waveney with the intention to go out to procurement with contract award planned for April 2019.

Each of the areas in this final phase has different contracting arrangements with some disparity within these arrangements. NHS England commenced a review of the out of hours services taking into account local population, need and demand of services. There has been a period of engagement with providers, patients and the public to inform commissioning decisions and the development of the service specification.

Future stakeholder briefings will be provided at key stages of the project.

Following the re-procurement of services, patients will continue to be able to access urgent dental treatment, where considered clinically necessary on weekends and bank holidays.

Community Dental Services

In Peterborough, Community Dental Services are currently delivered by Cambridgeshire Community Services NHS Trust and is delivered from the Peterborough Dental Access Centre at 5 Midgate, Peterborough, Cambridgeshire, PE1 1TN.

The current Personal Dental Service (PDS) agreement in place with Cambridgeshire Community Services NHS Trust is due to expire on 31 March 2019.

A project is currently being undertaken for the procurement of new services across East Anglia. These services will include general dental services and health promotions and screening. The responsibility for the health promotion element should rest with local authorities, however all local authorities have requested that this remains within the future contract. The new service will be known as Special Care Dental Services.

This project is in the process of reviewing options and has not yet defined the number of providers. Bidders will have the option of proposing their model of service and the locations from which service will be delivered. That said, commissioners are conscious of ensuring good access for patients, particularly for vulnerable and disabled patients.

The provider must have an appropriate premises solution with:

- Sufficient services to meet the needs of the population.
- An appropriate number of fixed clinics within each county boundary to enable equitable access, including at least one fixed clinic within each county boundary normally open Monday to Friday, 9am to 5pm. Beyond these core times NHS England (Midlands & East (East)) is looking for extended access to support the needs of patients.
- Consideration of the use of a mobile clinic solution to address particular access problems, such as rurality.
- Provider must also have an appropriate level of staff to support the services.

The project group will be responsible for the process which awards contracts for all areas of East Anglia and is supported nationally by Arden Gem Commissioning Support Unit. The project group consists of a variety of members including commissioners, clinical representatives, dental public health and finance. It is hoped that there will be a patient representative on the interview panel which forms part of the procurement process. Peterborough is not considered separately.

Please see Appendix 4

6. REASON FOR THE RECOMMENDATION

6.1 There are no recommendations put forward in this report.

9. **BACKGROUND DOCUMENTS**

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 None

10. APPENDICES

10.1 Appendix 1 Peterborough Practices

Appendix 2 Oral Health in Peterborough

Appendix 3 Fluoride Varnish

Appendix 4 Stakeholder Briefing Community Services

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