

## 2017/18 REVENUE OUTTURN REPORT

Directorate	Budget Group	Budget 2017/18	Cont. from reserves	Revised Budget	Actual Spend	Cont. to reserves	Outturn Variance	Outturn Variance	Previous Variance	Movement
		£000	£000	£000	£000	£000	£000	%	£000	£000
Chief Executive	Chief Executive	240	0	240	174	0	(66)	-28%	(55)	(11)
	HR	1,359	217	1,576	1,252	20	(304)	-19%	(236)	(68)
	<b>Total Chief Executives</b>	<b>1,599</b>	<b>217</b>	<b>1,816</b>	<b>1,426</b>	<b>20</b>	<b>(370)</b>	<b>-20%</b>	<b>(291)</b>	<b>(79)</b>
Governance	Director of Governance	357	0	357	301	0	(56)	-16%	(36)	(20)
	Legal & Democratic	3,544	115	3,659	3,501	0	(158)	-4%	(6)	(152)
	Performance & Information	611	0	611	697	39	125	20%	38	87
	<b>Total Governance</b>	<b>4,512</b>	<b>115</b>	<b>4,627</b>	<b>4,499</b>	<b>39</b>	<b>(89)</b>	<b>-2%</b>	<b>(4)</b>	<b>(85)</b>
Growth & Regeneration	Development and Construction	291	0	291	(89)	0	(380)	-131%	(239)	(141)
	Director, OP & JV	528	185	713	(143)	150	(706)	-99%	(568)	(138)
	Peterborough Highway Services	9,673	0	9,673	8,985	0	(688)	-7%	(165)	(523)
	Sustainable Growth Strategy	1,799	365	2,164	1,811	194	(159)	-7%	(113)	(46)
	Corporate Property	783	134	917	509	0	(408)	-44%	(163)	(245)
	Amey Peterborough & Waste Management	11,333	390	11,723	11,054	0	(669)	-6%	(300)	(369)
	Westcombe Engineering	104	0	104	69	0	(35)	-34%	0	(35)
	<b>Total Growth &amp; Regeneration</b>	<b>24,511</b>	<b>1,074</b>	<b>25,585</b>	<b>22,196</b>	<b>344</b>	<b>(3,045)</b>	<b>-12%</b>	<b>(1,548)</b>	<b>(1,497)</b>
People & Communities	Adults	41,303	26	41,329	38,385	686	(2,258)	-5%	(1,834)	(424)
	Commissioning & Commercial Operations	14,251	0	14,251	15,957	0	1,706	12%	1,485	221
	Children's & Safeguarding	10,489	66	10,555	8,341	2,014	(200)	-2%	(85)	(115)
	Director	851	0	851	776	0	(75)	-9%	(682)	607
	Education	2,285	713	2,998	1,327	1,378	(293)	-10%	591	(884)
	Communities	4,883	188	5,071	6,424	483	1,836	36%	1,949	(113)
	<b>Total People &amp; Communities</b>	<b>74,062</b>	<b>993</b>	<b>75,055</b>	<b>71,210</b>	<b>4,561</b>	<b>716</b>	<b>1%</b>	<b>1,424</b>	<b>(708)</b>
Public Health	Children 0-5 Health Visitors	2,967	0	2,967	2,937	0	(30)	-1%	0	(30)
	Children 5-19 Health Programmes	1,999	0	1,999	1,994	0	(5)	0%	0	(5)
	Sexual Health	1,817	0	1,817	1,829	0	12	1%	(1)	13
	Substance Misuse	2,370	0	2,370	2,348	0	(22)	-1%	(22)	0
	Smoking and Tobacco	375	0	375	316	0	(59)	-16%	(52)	(7)
	Miscellaneous Public Health Services	1,875	0	1,875	1,773	0	(102)	-5%	(93)	(9)
	Public Health Grant	(11,196)	0	(11,196)	(11,196)	0	0	0%	0	0
	<b>Total Public Health</b>	<b>207</b>	<b>0</b>	<b>207</b>	<b>1</b>	<b>0</b>	<b>(206)</b>	<b>-100%</b>	<b>(168)</b>	<b>(38)</b>
Resources	Director's Office	258	0	258	283	0	25	10%	38	(13)
	Financial Services	3,602	325	3,927	3,030	511	(386)	-10%	(352)	(34)

## APPENDIX A

	Capital Financing and Capital Receipts	15,988	0	15,988	13,752	0	(2,236)	-14%	(2,344)	108
	Corporate Items	5,698	341	6,039	4,050	0	(1,989)	-33%	(1,474)	(515)
	Peterborough Serco Strategic Partnership	7,352	0	7,352	7,385	0	33	0%	(552)	585
	ICT	5,944	110	6,054	6,096	0	42	1%	371	(329)
	Commercial Group	334	0	334	378	0	44	13%	7	37
	Energy	392	0	392	865	0	473	121%	952	(479)
	Vivacity/Cultural Services	2,608	5	2,613	2,514	0	(99)	-4%	6	(105)
	Cemeteries, Cremation & Registrars	(1,326)	38	(1,288)	(1,581)	0	(293)	23%	(45)	(248)
	City Servs & Communications	(767)	43	(724)	(386)	48	386	-53%	426	(40)
	<b>Total Resources</b>	<b>40,083</b>	<b>862</b>	<b>40,945</b>	<b>36,386</b>	<b>559</b>	<b>(4,000)</b>	<b>-10%</b>	<b>(2,967)</b>	<b>(1,033)</b>
	<b>Total Expenditure</b>	<b>144,974</b>	<b>3,261</b>	<b>148,235</b>	<b>135,718</b>	<b>5,523</b>	<b>(6,994)</b>	<b>-5%</b>	<b>(3,554)</b>	<b>(3,440)</b>
	<b>Financed by:</b>									
	Council Tax	(64,418)	0	(64,418)	(64,418)	0	0	0%	0	0
	Council Tax - Adult Social Care precept	(3,169)	0	(3,169)	(3,169)	0	0	0%	0	0
	NDR Income	(43,650)	0	(43,650)	(43,680)	0	(30)	0%	87	(117)
	NDR Levy	183	0	183	213	0	30	17%	0	30
	NDR Tarriff	2,132	0	2,132	2,301	0	169	8%	0	169
	Revenue Support Grant	(19,821)	0	(19,821)	(19,821)	0	0	0%	0	0
	Transport Levy returned from the Combined Authority	(9,823)	0	(9,823)	(9,823)	0	0	0%	0	0
	Transport Levy paid to the Combined Authority	9,823	0	9,823	9,823	0	0	0%	0	0
	Parish Precept	(600)	0	(600)	(600)	0	0	0%	0	0
	New Homes Bonus	(6,548)	0	(6,548)	(6,548)	0	0	0%	0	0
	Section 31 Grant	(2,874)	0	(2,874)	(2,902)	0	(28)	1%	0	(28)
	Contribution from Grant Equalisation Reserve	(7,194)	0	(7,194)	(7,194)	0	0	0%	0	0
	Contribution from/to Reserves	0	(3,261)	(3,261)	(3,261)	0	0	0%	0	0
	Collection Fund - Council Tax	(173)	0	(173)	(174)	0	(1)	1%	0	(1)
	Collection Fund - NDR	1,158	0	1,158	1,158	0	0	0%	0	0
	<b>Total Financing</b>	<b>(144,974 )</b>	<b>(3,261 )</b>	<b>(148,235 )</b>	<b>(148,095 )</b>	<b>0</b>	<b>140</b>	<b>0%</b>	<b>87</b>	<b>53</b>
	<b>Net</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>(12,377)</b>	<b>5,523</b>	<b>(6,854)</b>	<b>-5%</b>	<b>(3,467)</b>	<b>(3,387)</b>

## Explanation of Key Departmental Variances:

### 1. Chief Executives – Underspend £0.370m

#### Chief Executive

- There is an underspend of £0.066m, largely due to one off savings in supplies and services budgets.

#### HR

- There is a £0.137m saving due to vacant posts.
- A £0.047m saving against the Workforce Development and Training budgets was achieved in this financial year.
- A recharge for income from Cambridgeshire and Peterborough Combined Authority and Public Health gave a total of £0.068m additional income against the budget.

### 2. Governance- Underspend £0.089m

#### Director of Governance

- Miscellaneous small underspends across the service area are £0.056m.

#### Legal & Democratic

- There is an overspend of £0.240m on the Legal salaries budget due to a combination of the use of locums being used to cover vacancies, payment of market supplement to retain current staff and also an overspend in children's safeguarding legal costs. Additional budget was agreed in the 2018/19 MTFS to fund an additional Lawyer and a Business Support Officer to cope with the increased workload.
- There was an underspend of £0.043m on the salary budgets in the Governance support and Elections service.
- Additional income of £0.141m in relation to Land Charges.
- Legal services received additional income of £0.131m relating to works completed for external customers.
- An underspend of £0.097m in relation to the Members' Allowances budget, this is due to Councillor vacancies within the year, and a reduction in photocopying, postage and printing, ICT and premises hire costs.

#### Performance & Information

- An overspend of £0.125m on Coroner's budget due to an increase in demand. This ongoing pressure and has been incorporated within the budget requirement for future years.

### 3. Growth and Regeneration- Underspend £3.045m

#### Development and Construction

- There is a favourable variance of £0.198m within Development and Construction mainly due to additional Planning fee income.
- Savings on Legal costs of £0.075m have been achieved and are considerably less than in 2016/17. This budget is incorporated within the MTFS as a risk mechanism to cover the costs of

any legal challenges, this underspend is the result of receiving no legal challenges within 2017/18.

- The saving on employee costs increased to £0.057m as the final cost of temporary staff was less than anticipated.

### **Director, Opportunity Peterborough & Joint Venture**

- A saving of £0.437m has been delivered in respect of the Highways roadmap efficiency programme. This includes removing budget from the Highways contract where the same level of service is delivered at a lower cost. (This has been delivered by improved programming and co-ordinating to avoid separate traffic management costs). It also includes receiving rebates based on a percentage of additional works put through the contract e.g. works for third parties. The final 2017/18 rebate figure was higher than previously anticipated, partly due to a fee uplift and partly a result of work being completed ahead of the original timeframes. The ongoing elements of these savings are factored into 2018/19 budgets.
- A saving of £0.269m has been achieved, through extracting budgets from across the directorate following outturn review for car allowances, administration expenses, telephones, salaries, professional services, and consultancy and computer software. The favourable variance has recently increased as expected Housing Joint Venture (JV) costs didn't arise. This also includes a £0.045m surplus (4%) on the arrangement between Peterborough Investment Partnership, Peterborough City Council and Skanska for the building of the access road for Fletton Quays.

### **Peterborough Highway Services**

- A slightly reduced overspend of £0.264m due to a substantial inflationary increase in street lighting energy costs and a delayed start to the LED project. A budget adjustment is proposed for 2018/19.
- Highways Development is favourable by £0.405m due to significantly higher S38 income and departmental savings. This is partly offset by other staff costs and Community Link Bus Service costs. Savings have increased due to a lower than anticipated temporary staffing costs, and increased income due to more staff clearing more jobs
- The department is also delivering a further £0.347m. This is being delivered via savings within the transport planning, street lighting maintenance and the drainage services. Savings increased due to reduced final concessionary fares costs, improved New Roads and Street Works Act (NRSWA) income and traffic signals department costs significantly less than budget. There is also a one-off saving from winter maintenance, and a one off saving from the delayed move to permitting from noticing. These will be kept under review for 2018/19.
- Junction 18 footbridge – there is no longer a requirement for the capacity bid for maintenance works of £0.200m (previously reported £0.050m) as the capital project will be underway in 2018/19

### **Corporate Property**

- Additional rental income of £0.143m has been achieved in relation to investment property purchased in Fengate in March 2017, this has been built in to the budget from 2018/19 onwards.
- A saving of £0.085m is reported on Utility costs. Expected increases in costs and the disposal of one of the properties this relates to, means it's likely this saving will not continue for 2018/19.
- Savings on the Business Rates budget of £0.115m, including Bridge Street at £0.045m & Unit 2 Tesam £0.058m. Credits for previous years now received.

### **Amey Peterborough & Waste Management**

- An underspend of £0.181m has arisen on the Amey contract, in respect of a lower pension contribution rate in comparison with that assumed in the contract. The impact of this in future years will be considered along with a number of other potential contract costs.
- Proposed savings from Bin Sponsorship income £0.040m, and charging developers for bins £0.040m has not been achieved due to the lack of take up from the market, this have been corrected in the 2018/19 Budget.
- Energy from Waste is reporting additional income of £0.282m. The one off additional income is due to increased volume and price change, Triad income higher than expected, and monthly wholesale income unit price higher than expected.
- A £0.089m saving on street cleansing from a delayed start in the additional cleansing as agreed in the 2017/18 MTFs, in addition to this the costs were lower than expected within spring clean, abandon vehicles and emergency Street Cleansing
- Corporate Repairs & Maintenance underspend of £0.143m has been achieved. This is a result of adhoc Repairs & Maintenance lower than expected during December 2017 to March 2018, also Repairs & Maintenance on Photovoltaics Solar panels to start later than expected and now during 2018/19.
- Third party contract savings have been achieved within Parks, Trees and Open Spaces of £0.054m. Adhoc spend in Open Spaces was lower than expected and Highways Grounds Maintenance cost lower than budgeted.

### **Sustainable Growth Strategy**

- There are various savings totalling £0.075m within this area, including the New Burdens funding for the Self & Custom Build Housing / Brownfield Register Pilot. Savings increased due to reduced use of consultancy and software costs and Historic Environment Records (HER) database project not approved.
- Savings on employee costs £0.084m due to reduced temporary staffing costs.

## **4. People and Communities Overspend £0.716m**

### **Adults**

- The Therapy, Reablement, Community Equipment service has overspent by £0.039m of this staffing budgets have overspent by £0.242m (the 0-25 Team accounts for £0.243m of this figure) and non-pay budgets are underspent by £0.210m.
- The Home Services Delivery Model is underspent by £0.115m. This saving is part of the non-digital element of the Digital Front Door savings.
- The Finance Service area has underspent by £3.797m This is broken down as follows: -
  - The council has invested £2.0m of capital funding in to a vulnerable housing scheme which has enabled the release £1.629m Improved Better Care Fund (IBCF) funding, to support other activity.
  - Better Care Fund (BCF) underspent by £0.1m as the Clinical Commissioning Group (CCG) contribution wasn't required to be made.
  - Resource plan underspent by £0.586m.
  - Bad debt provision underspent due to improved debt collection by £0.199m.
  - Care Act underspent by £1.207m, this is due to schemes been delayed to reduce overall departmental spend. These schemes include Points of Access - Front Door, Investment in Community Capacity, and Assistive Technology for Parent Carers, and funds have been transferred to an Earmarked Reserve.

- A pressure of £0.219m has arisen from funding for Care Act responsibilities, which was only factored into the MTFS for one year and need to be replicated in future years to ensure that the Council meets its obligations. This issue has been addressed in the 2018/19 budget.
- Projects not required underspend £0.225m, this projects were stopped or delayed as part of management action taken to support other areas of budget overspend.
- The Adults placement budget overspent by £1.482m, this is due to a combination of factors such as increased demand, contract inflation and a rise in the amount of high cost placements required.

### **Commissioning and Commercial Operations**

- Clare Lodge is reporting an adverse variance of £0.830m at the end of the year. This is due to three key factors:
  - A pressure of £0.250m of this relates to the non-achievement of the additional MTFS Income target as a result of the delay in Construction work.
  - A £0.100m pressure is as a result of non-achievement of pay terms and conditions savings. A pressure of £0.480m is reported, which is broken down as follows:
    - There is reduced occupancy and therefore income, as the result of lower demand from other Local Authority Commissioners for beds at Clare Lodge. This has generated a pressure of £0.408m.
    - Clare Lodge is also struggling to recruit and retain staff. Without the required staffing levels it can't safely staff the units and therefore is unable make beds available. As a result of this, an overspend of £0.654m is reported against External Agency staffing. Due to problems with recruiting permanent staff an underspend of £0.451m is reported against other staffing budgets.
    - There is also an underspend of £0.130m on supplies and services.
    - Clare Lodge in conjunction with the responsible Local Authority Officer are working to increase occupancy
- The Commissioning service area has underspent by £0.159m. This is broken down due to a pressure of £0.038m relating to Play Centre property costs has arisen as a result of the delayed Community Asset transfer an underspend of £0.197m against Children's Commissioning budgets has been identified as a result of additional spending controls to mitigate the pressure against Clare Lodge.
- The Permanency Service (TACT) has overspent by £1m against a budget of £13.4m. The additional cost is as a result of looked after children (LAC) numbers being higher at the beginning of the contract than was anticipated. Work is ongoing with TACT on plans to reduce this number however this is taking longer than anticipated and as such giving rise to a pressure in year. Work is still underway to address this with results more likely to give rise to savings in 2019/20. Further work is being done around placement mix and the impact on the savings built into the contract for 2017/18 due to the later than planned mobilisation of the contract and therefore the changes that TACT are making were later into the contract than was originally anticipated. Discussions have been held with TACT and this is expected to be resolved for 2019/20 and there is a commitment that they will be able to deliver the level of savings that the contract requires. This will depend upon working together to get the LAC numbers back to the level that the contract was built on.

### Children's and Safeguarding

- The Children's Social Care service area is reporting an underspent position of £0.040m. This is due to a £0.131m pressure on car and travel allowances, a £0.129m saving on staffing costs, a £0.042m saving in relation to other Income and Expenditure.
- An underspend of £0.193m is reported against the £0.054m budget for Children's Placements. This underspend has arisen as a result of an in depth review of Purchase Orders which relate to the period prior to the mobilisation of the TACT contract.

### Director

- The £0.500m savings target in relation to 'New ways of working' has not been achieved and has therefore been reported as a pressure, and has been corrected in the 2018/19 budget.
- This pressure has been partially offset by a one off £0.409m saving in relation to the prior year element of the Norfolk Ordinary Residence case which has recently been agreed and paid.
- The £0.345m savings target in relation to 'Creation of Health and Social Care Teams' has not been achieved and is therefore reported as a pressure. This was in relation to creating neighbourhood multi-disciplinary teams linked to GP Surgeries. Health Priorities changed after the introduction of the Sustainability and Transformation programme (STP)
- The MTFs saving referenced 'SERCO Insight and Analytics' is reported as a £0.163m pressure.
- £0.465m of the departmental contingency has been released to offset Department pressures the departmental contingency was set up to help cover some in year pressures including the TACT contract which is the first of its type in the country. It was deemed appropriate to hold a contingency in light of this especially late mobilisation of the contract.
- Shared management arrangements with Cambridgeshire County Council has generated an underspend of £0.094m, this saving has been incorporated within the budget from 2018/19 onwards.
- Staff vacancies in the People and Communities finance team has resulted in an underspend of £0.084m.
- The front door programme was a two year programme starting in 2016/17 with further savings to be made in 2017/18. The programme was made up of two overarching programmes - digital solutions Digital Front Door (DFD) and Non-Digital Front Door (NDFD) practice initiatives and changes. The DFD element was cross cutting across the council (although the savings were allocated against People and Communities). The digital savings have not been delivered yet and are currently under a corporate review. The non-digital elements have been delivered with reductions in high cost placements, home services model delivery (including care and repair, reablement and increased use of Assistive Technology). The non-digital elements have been able to cover the savings related to the DFD and have therefore achieved the front door programme savings target for both years.

### Education

- The Home to School and Children's Social Care Transport service area overspent by £0.356m the key elements of this are as follows:
  - An overspend of £0.262m due to a combination of demographic pressure and savings arising from the recent exercise to rationalise and re-tender routes etc.
  - The Children's Social Care transport is overspent by £0.063m. In part this is due to the loss of voluntary drivers and the necessity to procure more taxi transport. The transport team are actively trying to recruit additional voluntary drivers to reduce costs.
- The Pupil Referral Service is overspent by £0.237m this is as a result of the implementation of a new national funding model. This pressure has been addressed in the 2018/19 budget process.

- An underspend of £0.237m is reported against the PFI budget which relates to the PFI insurance rebate received for the period September 2015 to August 2017. £0.096m relates to underspends on utility costs.
- An underspend of £0.408m is reported against financing. This is as a result of increased School Dedicated Schools Grant (DSG) de-delegations and transitional grant. This underspend is not expected to be repeated in 2018/19 as more schools convert to academy and the transitional grant ends.
- An underspend of £0.098m is reported against School Standards and Effectiveness. This is as a result of additional Income (traded and fines) and the release of funding in relation to Education Safeguarding.
- An underspend of £0.069m is reported against Service Director Education. This is in relation to the joint Cambridgeshire County Council and Peterborough Council Service Director costs and a Project Manager post which was no longer required.

### **Communities**

- The Housing Service area is reporting an overspend of £1.507m, this largely relates to Homelessness/ temporary accommodation costs. This is being closely monitored by Management.
- The Housing Enforcement Service area overspent by £0.366m, mainly as a result of the following:
  - Selective Licensing is overspent by £0.244m which is primarily as a result of the very high take up of an early bird discount scheme. Work is being undertaken to identify additional homes which should be licensed which should close the gap in financial years 2018/19 onwards
  - An overspend of £0.145m has arisen due to the under achievement of income in relation to Energy Performance Certificates (EPC). The income loss has been addressed in the 2018/19 budget setting process.

### **5. Public Health - Underspend £0.206m**

- Public Health is reporting a favourable variance of £0.206m against its budget, this will be taken to bottom line for the council's savings. The key variances in each of the service areas are as follows:
  - Substance misuse has underspent by £0.022m. This underspend is as a result of an accrual (payment expected in prior year that never materialised) for DETOX treatment which is no longer required.
  - Smoking and Tobacco is forecast to underspend by £0.059m against its Smoking cessation services, due to underperformance of GP practice and pharmacy contracts to deliver smoking cessation services and underspends on medication.
  - Miscellaneous Public Health Services has underspent by £0.102m. This is as a result of an accrual for Redundancy which is no longer required (£0.060m) and the balance relates to two Public Health projects which will no longer be funded from 2017/18 revenue budgets. These are South Asian health checks for people aged under 40, which will no longer be implemented following changes to the relevant evidence base, and Healthier Eating in fast food outlets, which is still under discussion with the Environmental Health Team, and for which any costs will be funded from public health reserves.
- The Public Health department has managed its own resource envelope, when it was initially thought it would need £0.207m from the general fund to support its budget as a result of the



loss of grant supporting Public Health. Therefore the £0.207m will be released to general fund.

## 6. Resources- Underspend £4.000m

### Financial Services

- A favourable variance of £0.386m within financial services, and in respect of the £1.030m Insurance budget, arising mainly from additional income of £0.066m from external recharges relating to management fees on school insurance recharges. Additional savings total £0.055m.

### Capital Financing & Capital Receipts

- An underspend of £2.236m has been achieved on financing the capital programme, through lower costs for new borrowing and offset of the revenue minimum revenue provision (MRP). This is the result of borrowing for investment in assets across the city not being incurred to the timescales originally planned, total borrowed amounts not being as great as budgeted, and where borrowing has occurred the loans have been taken at lower rates than previously forecast. For further more detailed information see Capital Budget section of this report.
- Capital receipts, used to offset the MRP were £5.6m lower than budgeted due to actual cash being received after the end of the financial year. As this is a timing difference, where the receipts are expected to be used in 2018/19, MRP offset items agreed in the 2018/19 MTFS have been brought forward used instead. This relates to the use of POIS monies and some of the MRP Overprovision. For further more detailed information see Capital Budget section of this report.

### Corporate Items

- There is a favourable variance of £1.990m within this area due to a review of corporate budgets. The variance includes £0.170m higher than budgeted income from the Cross Keys VAT shelter and the retention of £0.373m general and specific inflation not allocated to services, along with £0.295m centrally held inflation which have been reported as underspent. There was a budget allocated for the introduction of the auto-enrolment of the pension scheme which was to be introduced this year, but this £0.412m budget is no longer required and a further £0.385m saved in respect of lump sum pension fund contributions. Pension costs for premature retirement were £0.035m lower than then budgeted.
- External Audit fees are underspent by £0.023m largely due to a PSSA Audit Commission rebate.
- Around £0.037m has been saved in respect of the Apprenticeship Levy. In addition the budget for bad debt provision was not fully utilised and gave a saving of £0.244m. The 2018/19 impact of all of these savings are factored into budget proposals.

### Peterborough Serco Strategic Partnership (PSSP)

- There is an additional £0.288m of Court Cost income and is expected to continue in future years and will be factored into the 2018/19 Budget.
- There is a £0.090m favourable variance on the Housing Benefit Subsidy Budget, this equates to less than a 0.01% variance on the £66m budget.

### ICT

- There is an overspend of £0.237m against the £0.410m budget for the revenue impact of the IT Strategy of moving costs into the Cloud, as the cost was not fully identified at the time that the budget was set.
- There is also a pressure of £0.391m from the delay in delivering Salesforce Line of Business applications & Box having not yet been decommissioned, due to business continuity.

**Energy**

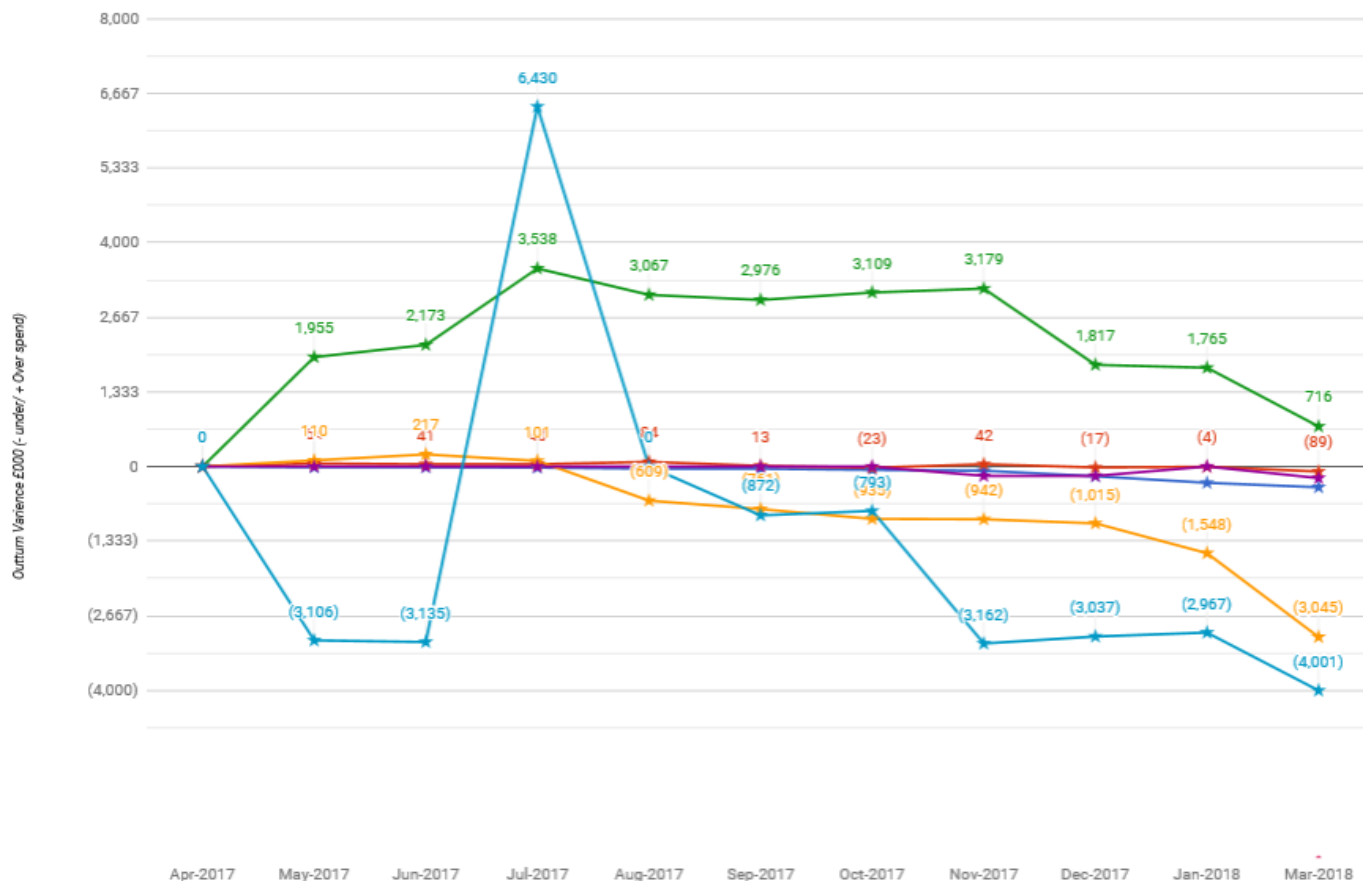
- One-off unbudgeted cost of £0.710m in relation to writing off abortive capital project costs.
- The Energy Projects savings target was exceeded by £0.238m during this year.

**City Services and Communications**

- The off street parking income budget of £2.400m is £0.348m adverse, but this is being offset by staff parking income which is £0.014m higher than the budget of £0.310m and season ticket income £0.077m higher than the budget of £0.108m.
- The Market, Events and Tourism service area reports an adverse variance of £0.310m. This is mainly due to £0.181m lower income than the budgeted £0.465m at the Market, £0.012m variance on £0.130m budget at the Destination Centre and a £0.014m surplus generated by the Perkins Great Eastern Run (PGER).
- Health and Safety recharges were £0.046m lower than expected.
- The Design and Print Team is a self-sufficient, through recharging all costs based on jobs completed. However £0.026m of costs was not recovered during this financial year, causing an adverse position.
- The income budgets for Travel choice and the Pedestrian Area within Markets, Tourism and Events are adverse by £0.138m due to reduced Coach Company income and street advertising income.
- Following a review of spending across the City Services & Communications service area, in year savings of £0.200m were achieved for 2017/18, over a gross expenditure budget of £5.740m.

The following Graph outlines the departmental position reported throughout 2017/18 year.

Service Forecast Month by Month Outturn Variance for 2017/18



- ★ Chief Executives
- ★ Governance
- ★ Growth & Regeneration
- ★ People & Communities
- ★ Public Health
- ★ Resources

### **Trend analysis**

The graph demonstrates how the position reported has improved throughout the financial year for most departments. This is as a result of actions taken by management to reduce the in year expenditure. The most noticeable changes are within the resources department. In July 2017, the overspend forecast reached £6.430m, this was as a result of information on the capital receipts the Council was expecting to receive. Later updates to this meant that the Council was able to update its assumptions on this bringing down the expected overspend.

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