

## **Children's Social Care Compliments Received 2016-2017 - Appendix C**

### **External Compliments**

- Compliment received on 16.01.17 from an Independent Chair relayed to them by a young person who told her how much he would miss the social worker he was working with as she had been the only consistent thing in his life for some time and he felt she genuinely cared for him and wanted the best for him.
- Compliment received on 14.11.16 from a father thanking the social worker for all her efforts in reuniting the family and working closely with the Home Office.
- Compliment received on 05.10.16 from a parent to a social worker and her team manager for their support in court proceedings.
- Compliment received on 12.09.16 from a parent about the promptness of sending her the minutes of a meeting and the professional and unbiased approach by the social worker
- Compliment received in Nov 2016 from a parent about the friendly and approachable nature of the social worker.
- Compliment received in Nov 2016 from a parent about their competence and organisational skills when chairing a meeting
- Compliment received in Nov 2016 from a parent about the hard work put into the case by a social worker

### **Internal Compliments**

- Two internal compliments recorded in November 2016 from Conference Chairs to Social workers about their analysis and presentations to conference.
- Compliment received on 31.1.17, from Independent Chair, acknowledging the quality of Workers report for Young Persons review. Advised report should be shared as a standard for others to aspire to. Children in Care & Leaving Care Team 2
- Compliment received on 1.2.17, from Home Manager advising it has been great to work with all at Peterborough. Team has been very proactive with ensuring meetings are held and been prompt in replying to emails and queries where feasible.
- Compliment received on 08.06.16 from an Inclusion Manager at a primary school in regard to the hard work and commitment shown by a social worker in regard to a challenging case. They stated that the social workers reports were comprehensive and accurate and meetings were always held to timescale. She stated that this social worker had been one of the most effective she had ever worked with and it had been a pleasure working with her

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