

<b>HEALTH AND WELLBEING BOARD</b>		AGENDA ITEM No. 8
<b>23 MARCH 2017</b>		<b>PUBLIC REPORT</b>
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## **PETERBOROUGH CITY COUNCIL COMMISSIONING INTENTIONS 2017/18**

R E C O M M E N D A T I O N S	
<b>FROM :</b> Wendi Ogle-Welbourn, Corporate Director, People and Communities	<b>Deadline date :</b>
The Health and Wellbeing Board is asked to note the commissioning intentions for Peterborough City Council for 2017/18 and to comment on the issues raised.	

### **1. ORIGIN OF REPORT**

- 1.1 This report is submitted following a request from the Health and Wellbeing Board.

### **2. PURPOSE AND REASON FOR REPORT**

- 2.1 The purpose of this report is to brief the Board on the current position relating to the commissioning planning for the financial year 2017/18. The Board is requested to note the content of this report and to discuss the issues raised. The Board's views will be taken into account throughout the operational planning process.
- 2.2 This report is for Board to consider under its Terms of Reference No. 3.5 *To consider options and opportunities for the joint commissioning of health and social care services for children, families and adults in Peterborough to meet identified needs (based on the findings of the Joint Strategic Needs Assessment) and to consider any relevant plans and strategies regarding joint commissioning of health and social care services for children and adults.*

### **2 BACKGROUND**

- 3.1 Peterborough City Council has the highest aspirations for its citizens and wants them to be safe, healthy, happy and fulfilled. We want them to enjoy and benefit from educational, training and social opportunities that maximise their skills and develop their abilities so that they can realise their ambitions in terms of employment opportunities and general life chances.
- 3.2 We will continue to develop preventative approaches and early interventions to help and support communities, coordinating the support of the voluntary, private, independent and public sectors and ensuring that delivery of services is joined up. We will collaborate with people and communities to maximise their potential for independence, helping them find their own solutions so that problems and difficulties do not escalate. Where additional support is required we will engage with other agencies and organisations to commission or deliver and secure this support. We will adopt an approach that sees prevention and intervention as a continuum so that it is never deemed too late to positively intervene and prevent the deterioration in an individual's circumstances.

3.3 Our commissioning intentions are focussed on helping people to maximise their potential for independence. The emphasis is on empowering people to take more control over their lives through promoting their independence. This means we will continue to develop a model for Peterborough to ensure people can access the right services, at the right time, delivered by the right people, at the right cost, for the right amount of time. This means providing support to enable people to help themselves and providing help when needed, but for time limited interventions. Where services are needed for a longer term we will commission services that enable people to live in their homes for longer and bringing partners, communities and families together to wrap services around people who need longer care and support.

3.4 This preventative approach is essential, but will not on its own deliver the outcomes that we need for Peterborough. It is therefore an our intention to continue that we establish demand management at the core of what we do, we need to ensure that people are able to access support when they are assessed as needing it, but we want to ensure that people are aware of support at a community/neighbourhood level that can be accessed without needing to enter the social care system; clearly, information, advice and guidance will feature very strongly in our intentions for the coming year.

#### 4. COMMISSIONING PRINCIPLES

4.1 Our commissioning approach underpins everything we do. Commissioning involves meeting needs, planning, paying for and monitoring services which are delivered by the local authority, partners or external providers. We will continue to work collaboratively with people, to ensure the their voice shapes our commissioning decisions and future services and to ensure services are co-produced, delivered to a high quality, sustainable and efficient. As commissioners we work across local authority services to ensure we deliver quality services that meet people's needs. We also work closely and in partnership with the health system, district authorities and the voluntary sector to jointly commission services where appropriate.

4.2 To drive this approach, Peterborough have developed the following commissioning principles that guide decision making:-

- **Demand management** - we will prioritise the commissioning of services and solutions that will prevent or delay escalating support and service needs;
- **Efficient and effective** - we will take an evidence based approach to commissioning services and solutions that demonstrate efficient and effective use of resources. Services and solutions will be commissioned on the basis of best value;
- **Return on investment** - We will commission on the basis of a clear, whole-life costed benefits realisation for service users, PCC and other stakeholders. This will include analysis of the value of social and environmental outcomes of commissioning activities as well as financial outcomes;
- **Market Development** - We will work with providers and partners to ensure that commissioning activity across health and social care is coordinated and best value and outcomes are delivered;
- **Statutory duties** - We will ensure PCC complies with its legal duties within the statutory legislative and policy framework;
- **Policy** - Commissioning activity will take account of and be sensitive to national and local policy drivers; and
- **Collaborative commissioning** - We will work to commission services and co-produce solutions with service users and strategic partners where this best delivers PCC outcomes and objectives.

#### 5 COMMISSIONING DRIVERS

5.1 Legislative changes are fundamental drivers for change, the most significant is the Care Act, the key changes which we have had to consider are:

- A new emphasis on wellbeing - The new statutory principle of individual wellbeing underpins the Act, and is the driving force behind care and support.
  - Prevention - Local authorities (and their partners in health, housing, welfare and employment services) must now take steps to prevent, reduce or delay the need for care and support for all local people.
  - Integration - The Act includes a statutory requirement for local authorities to collaborate, cooperate and integrate with other public authorities
  - Information, advice and guidance - The Act places a duty on local authorities to ensure that information and advice on care and support is available to all and when they need it
  - There must be diversity and quality in the market of care providers so that there are enough high-quality services for people to choose from
- 5.2 The Medium Term Financial Plan frames the commissioning approach as it sets the resource envelope in which commissioners need to operate and deliver services for the people of Peterborough.

## 6. **ANTICIPATED OUTCOMES**

The Board is asked to note the content of the Commissioning Intentions for 2017/18.

## 7. **REASONS FOR RECOMMENDATIONS**

Commissioning Intentions are an important aspect of planning for providers for both providers and commissioners, the Intentions are coupled with the Market Position Statement which articulates in some detail the demographic changes and the associated impacts, along with areas of focus. This allows organisations to focus on business planning, but it also gives a clear reference point for the commissioning priorities for the coming year.

## 8. **BACKGROUND DOCUMENTS**

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985)

### 8.1 Appendix 1 – Commissioning Intentions

## COMMISSIONING INTENTIONS

- People are safe
- People are independent
- People are cared for
- People are healthy
- People are listened to
- People can access the right services, delivered in the right way, at the right time through a well developed market

### **People are safe**

We will:

- Review and refresh the placement and sufficiency strategies for children looked after to ensure there are sufficient services in place to provide care for children who need it.
- Recommission domestic abuse services focussing on empowering men women and children disaffected by domestic violence.
- Develop our Community Safety Partnerships across the county ensuring people have access to services which help keep them safe including substance misuse, domestic abuse and sexual health services.
- Review and recommission substance misuse services focussing on an integrated model of care that supports people with polysubstance misuse issues

### **People are independent**

We will:

- Improve our approach to information, advice and signposting tailored to the needs of Peterborough and Cambridgeshire residents to enable them to make informed decisions about self help, access to local resources and more formal forms of support.
- Review and redesign our approach to the use of assistive technology, focussing on enabling people to remain in the homes for longer delaying the need for specialist residential services. We will also continue to provide advice and guidance to care providers to ensure technology is being adopted in the most efficient cost effective way.
- Develop an environment for carers to receive support on a peer to peer basis empowering carers to shape their own means of representation, support and services and opportunities. We want carers to be acknowledged as experts by experience and recognise the role they undertake.
- Review support services for people using direct payments and personal budgets including personal health budgets.
- Further establish the Home Services Delivery Model by supporting an integrated short term intervention service that avoids admissions to acute setting or more specialist services, alternatively supporting discharges from the acute in a cost effective and reabling way through the provision short term support such as enhancing the re-ablement service, increased access to assistive technology, therapy services and care and repair.

- Review and re-commission the homecare framework using an outcomes based approach and one that rewards and incentivise the market to develop much needed high quality capacity.
- Redesign day opportunities to enable greater choice and flexibility to access a spectrum of services that support people to live full and active lives.
- Review our approach to personal assistance so that people have greater choice about what, where and how they are supported to access services.
- Redesign and commission the voluntary sector with the aim of providing lower levels of support that builds capacity and capability at a local level so that people can maintain their independence in their own home with support wrapped around them.

### **People are cared for**

We will:

- Establish partnership arrangements with TACT as the new provider of our Permanency service to positively transform adoption and fostering services.
- Commission residential care services on a block purchase basis ensure there is capacity in high quality services.
- Review the existing model for Extra Care and Supported Living services and respond to the impact of the anticipated Green Paper on Local Housing Allowance ensuring there is suitable capacity and quality in the market.
- Work with and support early years and childcare providers to ensure the availability of high quality places for eligible 2 year olds, including children with SEND.
- Review 0-25 services focussing on people the best use of resources to demonstrate a sustainable service which represents value for money.

### **People are healthy**

We will:

- Jointly commission with health a 0-19 service for child health, adopting the i-thrive framework to empower families, parents and carers in accessing appropriate services for their children.
- With health, review our pathway to ensure children and young people have improved access to speech and language services as part of our early intervention pathway.
- Commission a counselling service with health for children and young people that provides a consistent model of across the city and county in line with the i-thrive framework providing a fair and equal offer of support for vulnerable children and young people. .
- Implement the falls prevention strategy to reduce the number of admissions to acute settings.
- Develop the recently commissioned healthy lifestyle service promoting improved health and wellbeing for people.

## **People are listened to**

We will:

- Embed co-production as the starting point for all commissioned services including those that are; reviewed, redesigned and/or retendered.
- Support the development of Partnership Boards ensuring the voice of children, young people and adults are equitable and central to decision making.

## **People can access the right services, at the right time....**

We will

- Review the option of an emarket platform for the commissioning of care services.
- Review and develop our approach to self funders, seeking to improve our relationship and support to broker services on behalf of self funders.
- Jointly commissioning services with the CCG to prevent duplication and benefit from the synergies of commissioning services.
- Work with the market to ensure care providers are able to flexibly respond the needs of vulnerable people and support people to have choice and control over their own care.
- Continue with our existing charging policy for adult social care ensuring our policies are clear and easily understood.
- Roll out the Quality improvement service within Adult Social Care to ensure people are cared for in a quality environment.