

APPENDIX B3 : 2016-19 Peterborough Health & Wellbeing Strategy Consultation, Full Version Results

Section 1 – Accessibility

Question 1: The information presented in the strategy was easy to understand.

Answer Choices	Responses
Agree	70.59% 12
Strongly agree	17.65% 3
Neither agree nor disagree	5.88% 1
Disagree	5.88% 1
Strongly disagree	0.00% 0
Total	17

Question 2: The strategy used too much medical jargon.

Answer Choices	Responses
Disagree	58.82% 10
Neither agree nor disagree	23.53% 4
Strongly disagree	17.65% 3
Strongly agree	0.00% 0
Agree	0.00% 0
Total	17

Question 3: The document was easy to navigate.

Answer Choices	Responses
Agree	58.82% 10
Strongly agree	41.18% 7
Neither agree nor disagree	0.00% 0
Disagree	0.00% 0
Strongly disagree	0.00% 0
Total	17

Question 4: It was difficult to find the information I was looking for.

Answer Choices	Responses
Disagree	52.94% 9
Neither agree nor disagree	23.53% 4
Strongly disagree	11.76% 2
Strongly agree	5.88% 1
Agree	5.88% 1
Total	17

Question 5: The graphs and illustrations in the strategy were easy to understand.

Answer Choices	Responses
Agree	70.59% 12
Strongly agree	23.53% 4
Disagree	5.88% 1
Neither agree nor disagree	0.00% 0
Strongly disagree	0.00% 0
Total	17

Question 6: The graphs and illustrations were about the right size.

Answer Choices	Responses
Agree	64.71% 11
Strongly agree	23.53% 4
Neither agree nor disagree	11.76% 2
Disagree	0.00% 0
Strongly disagree	0.00% 0
Total	17

Question 7: It wasn't always clear what the statistics were trying to illustrate/what they were referring to.

Answer Choices	Responses
Disagree	52.94% 9
Neither agree nor disagree	23.53% 4
Agree	17.65% 3
Strongly disagree	5.88% 1
Strongly agree	0.00% 0
Total	17

Question 8: If you had any specific difficulties understanding the information in the policy, or if you have any suggestions to make it more accessible, please let us know here.

Response Number	Response
1	Some of the text could benefit from more graphs/illustrations to demonstrate the point. These are generally contained to the start of the document.
2	The information was well presented showing current statistics and forecast projections. The layout and illustrations are good. However the content may be too long for many people to digest.
3	For the general public far more information would be required for them to have hope in the strategy. I am engaged in fully supporting NHS and public health planning, that which was planned to improve and eventually produce a reasonably healthy public and for this you need to look at the planning of the late 1950's. Your statistics tell of a massive problem here. It concerns me that the bureaucracy is in place but unfortunately not the feet on the ground or is it the case that when you state that the plan is to keep the elderly well and useful in the community - are therefore the elderly to be coerced into providing the desperate number of volunteers you will require - An Idea - Why not have a voluntary bureaucracy and a paid workforce!! The bureaucracy might be older retired public health types only to keen to get the job really done!! Thanks for giving me the opportunity to put that idea across.
4	The statistic '37% - our rate of under 18 pregnancy is higher than England' - it is not clear at all whether this means 'our rate is 37% higher than England' or 'our rate is 37%, which is higher than England'. The diagram on page 37 isn't informative - the information isn't helped by being in a diagram, the arrows indicate a flow of movement of the ideas but it is impossible to tell how the ideas are supposed to interrelate.
5	Clear wording on titles such as a ranking. Is 1 good or bad?
6	An easy to read document.

Section 2 - Relevance

Question 9: The strategy is relevant to the health and wellbeing needs of the people of Peterborough.

Answer Choices	Responses
Agree	37.50% 6
Strongly agree	25.00% 4
Neither agree not disagree	18.75% 3
Disagree	12.50% 2
Strongly disagree	6.25% 1
Total	16

Question 10: The graphs and statistics provided helped to improve my understanding of health in Peterborough.

Answer Choices	Responses
Agree	56.25% 9
Strongly agree	18.75% 3
Neither agree not disagree	12.50% 2
Disagree	12.50% 2
Strongly disagree	0.00% 0
Total	16

Question 11: It wasn't always clear what the graphs and statistics were trying to illustrate.

Answer Choices	Responses
Disagree	62.50% 10
Agree	18.75% 3
Neither agree not disagree	18.75% 3
Strongly agree	0.00% 0
Strongly disagree	0.00% 0
Total	16

Question 12: I understood which problem(s) each section of the strategy was intended to address.

Answer Choices	Responses
Agree	68.75% 11
Strongly agree	18.75% 3
Neither agree not disagree	12.50% 2
Disagree	0.00% 0
Strongly disagree	0.00% 0
Total	16

Question 13: I understood how the contents of each section in the strategy were intended to address those problem(s).

Answer Choices	Responses
Agree	68.75% 11
Neither agree not disagree	12.50% 2
Disagree	12.50% 2
Strongly agree	6.25% 1
Strongly disagree	0.00% 0
Total	16

Question 14: Were there any areas of concern to you that were not covered in the strategy, or that you feel received insufficient attention? If so, what were they?

Response Number	Response
1	Your strategy didn't go anywhere near enough to address the problems and issues and health and wellbeing of people with learning disability epilepsy and mental health problems. Also this includes carers and siblings? There services are cut or there are no support at all? There is more needed than just a support group, leaflet and health check. Your strategy does not reflect peoples voices. Who exactly are you listening too?
2	Dementia sufferers and support
3	I think Maternity and Women's Health and Protecting Health were insufficient compared with Ageing and Mortality
4	There is little information on offender health both youth and adult and given they are often the most excluded groups and suffer high health inequalities this for me is an omission.
5	No mention of improving cancer outcomes although cancer is mentioned in the page about causes of death
6	I feel that the local CCG needs to be tested. Is the current CCG fit for purpose bearing in mind it's two previous commissioning failures i.e. Circle Health, Hinchingbrooke Hospital and Uniting Care for adults and older people.
7	In the housing section the strategy has failed yet again to address specialised housing for disabled people. Extra care can not cater for this group.
8	I am not sure that the issue of loneliness - especially but not exclusively among older people - was sufficiently covered. There is evidence that Age UK's friendship schemes can make a difference in many ways including on hospital admission rates.

Question 15: Were there any sections that you could not see the relevance of? If so, what were they?

Response Number	Response
1	No

Section 3 – Key Health and Wellbeing Themes

Question 16: Do you think we are planning adequately for the expected increase in Peterborough's child population?

Answer Choices	Responses
Disagree	41.67% 5
Agree	33.33% 4
Neither agree not disagree	25.00% 3
Strongly agree	0.00% 0
Strongly disagree	0.00% 0
Total	12

Question 17: If not, what else should we be doing?

Response Number	Response
1	There is no mention of addressing teenage pregnancies despite this being listed as an area of need.
2	More needs to be done to support children with disabilities and their families
3	Education in Children Health to reverse current trends
4	Increase the number of hospitals/child services etc instead of just trying to make existing ones more efficient - that will be helpful but not sufficient. (It may be that this is what you are planning but this is not entirely clear)
5	investing more in Children & Young Person's services

Question 18: Are there any priorities that you think should be included, but are not?

Response Number	Response
1	We presume these will be covered through the refresh of the child poverty strategy.
2	Getting the support right is really important. Getting the schooling right is important too.
3	Preventative and early intervention in Child Health
4	Offender health, effective access to mental health services for young people who have chaotic lifestyles
5	Cancer

Question 19: Are there any areas we are prioritising, that you think we should not be?

Response Number	Response
1	Diagnosis, family support, professional support and understanding

Question 20: Do you think our success criteria are useful indicators? Are there any other outcomes we should be measuring to evaluate our project success?

Response Number	Response
1	Improvements in feelings of self-worth and wellbeing
2	Children with disability indicator, a carer indicator, siblings
3	Success should be measured in achieving healthier outcomes
4	Maybe fewer suicides/attempts among young people?

Question 21: Do you have any other thoughts on our children and young people's health section?

Response Number	Response
1	There could be some data on how the wider needs are being addressed such as increased school capacity, green space and safe areas of play and GP and Dentist services.
2	Encourage outdoor activities by making available reasonable costs to enjoy those activities bearing in mind that many families work to a tight budget.
3	Working with families to increase Immunisation, Healthy Eating and Exercise

Question 22: In addition to not smoking, taking regular exercise, eating five portions of fruit and vegetables a day and drinking alcohol within recommended limits, are there any other behaviours you think we should be working to encourage or discourage?

Response Number	Response
1	These are good and clear priority areas supported by national focus.
2	Educate children not to drop litter in the public domain ,making local communities better with less rubbish which creates a deprived outlook to local communities
3	No, I think you'll have your hands full!
4	Teenage pregnancy and long term conditions
5	Improving screening uptake
6	Discourage bullying especially through social media

Question 23: What services would you like to see in the proposed 'integrated healthy lifestyle service' offer?

Response Number	Response
1	Creativity in suggested interventions that address multiple needs. For example "regular exercise" could be coupled with befriending services for the elderly, taking out shopping for example.
2	Support with health for people with disability and carers. Some people with autism struggle to eat healthy food because of their condition. No help or support is offered to the families, only criticism.
3	Counselling and the ability to manage stress to combat mental illness self harm and suicide
4	The services outlined in the strategy sound good.
5	Screening opportunities

Question 24: Do you think our success criteria are useful indicators? Are there any other outcomes we should be measuring to evaluate project success?

Response Number	Response
1	Creativity in suggested interventions that address multiple needs. For example "regular exercise" could be coupled with befriending services for the elderly, taking out shopping for example.
2	Success should be in reducing Mental Health issues and Hospital Admissions
3	Yes, but is it possible to measure non vivacity provided sport attendances?
4	They look OK to me
5	Screening uptake

Question 25: Do you have any other thoughts on our health, behaviours and lifestyles section?

Response Number	Response
1	No
2	N/A

Question 26: Did you feel the high level of focus on CVD was justified, given how common it is?

Response Number	Response
1	Yes, we should seek to address preventable deaths of this nature.
2	Yes
3	Yes
4	Yes
5	Yes
6	Not really - it is needs a whole system approach

Question 27: Would you like to see more focus on other long term conditions besides CVD and if so, which ones?

Response Number	Response
1	COPD stands out as a high level of need. More focus as well on how diabetes will be addressed.
2	Yes. As autism, learning disabilities, epilepsy are under long term conditions, you should focus on these conditions too.
3	Mobility problems
4	Arthritis, Rheumatism and other disabling conditions
5	Yes

Question 28: Did you find the link to the CVD Joint Strategic Needs Assessment (JSNA) for Peterborough helpful?

Answer Choices	Responses	
Agree	66.67%	6
Neither agree not disagree	22.22%	2
Disagree	11.11%	1
Strongly agree	0.00%	0
Strongly disagree	0.00%	0
Total		9

Question 29: Would you like to see more links to external/supporting documents elsewhere in the strategy document?

Response Number	Response
1	Yes, the link to the JSNA takes us to a page with wider datasets that could be referred to. Also where referring to other strategy documents it would help to provide links to these.
2	Yes
3	No. It would make the document too complex
4	Yes, links to cited evidence are always good
5	No the information provided was adequate to understand the problem
6	Maybe
7	Yes

Question 30: Do you think our success criteria are useful indicators? Are there any other outcomes we should be measuring to evaluate project success?

Response Number	Response
1	Success should be measured in positive outcomes
2	Seem to be useful.
3	Maybe what the national indicators or regional ones to see if things are going in the right direction
4	Ok
5	Yes

Question 31: Do you have any other thoughts on our long term conditions and premature mortality section?

Response Number	Response
1	People need more support with long term condition especially if they also have Autism and or a learning disability. Not enough is done to help people with these conditions even harder when they cannot speak or have limited understanding.
2	Needs to mention greater effort for social services to work with NHS CHC people and their clients.

Question 32: When we refresh the Mental Health Joint Commissioning strategy in 2016, which approaches do you think should take priority?

Response Number	Response
1	To include people with Autism and learning disability and carers
2	Quicker access to help
3	Support for people experiencing stress to prevent further Mental Health issues
4	There should be a clear focus on commissioning talking therapies based on an evidenced based approach
5	Is CPFT management team fit for purpose considering this organisation was part of Uniting Care?
6	Question not understood

Question 33: Do you think we should be doing more to meet the needs of carers? What should we be doing?

Response Number	Response
1	Yes, information on support available is available but needs to be sought. Greater promotion of services and support available would be extremely beneficial. Think of working with key partners who can use existing information sources and staff to get the word out.
2	Yes do not do enough to support carers. We need than a support group and a leaflet.
3	Support with better information
4	Carers need respite and support
5	Yes, set up information and advice services to support them and make sure there is adequate help for people caring in their homes.
6	Yes definitely especially young carers
7	More robust communications to people who are carers. A carers support team would be good.
8	Yes, carers of those under NHS CHC are a neglected group, although they look after the most challenging in society.
9	Yes. Make sure that Social Care and CPFT have fulfilled their greater duties to carers under the Care Act. Make sure that CPFT are always identifying carers and offering them a carers assessment, this is not evidenced at present.

Question 34: Do you think our success criteria are useful indicators? Are there any other outcomes we should be measuring to evaluate project success?

Response Number	Response
1	Include carers. Why not ask carers what it's like to look after people with mental health problems and what they need
2	Success should be indicated by Mental illness being prevented
3	They could be improved. Location of the S 136 place of safety is a good indicator - this should be a health setting in all cases (in many areas e.g. Hertfordshire police stations are never used.) Performance on specific questions in the annual national mental health service user survey especially those about recovery is a very strong measure of progress. Readmission rates are a weak indicator.

Question 35: Do you have any other thoughts on our mental health for adults of working age section?

Response Number	Response
1	How will the high levels of self harm be addressed?
2	Why not start asking people what they need than putting limited services in place YOU think they need to save you money
3	Should there not be a section on mental health of everyone else?
4	Engage better with those working in the sector and those living with mental health conditions
5	The section seems superficial and ignores the increasing levels of unmet need which are partly due to the year on year disinvestment from CPFT

Question 36: Do you think we are planning adequately for the expected increase in Peterborough's elderly population?

Answer Choices	Responses
Agree	33.33% 4
Disagree	33.33% 4
Neither agree not disagree	25.00% 3
Strongly disagree	8.33% 1
Strongly agree	0.00% 0
Total	12

Question 37: If not, what else should we be doing?

Response Number	Response
1	You focus on people with dementia which is right but older people have other conditions too. They also are lonely they need help with getting out and about and please not just bingo. Talk to their carers too.
2	Make available support for those living alone to improve their mental state which could impact on their health and general wellbeing
3	Please see previous comment regarding the CCG and them not being fit for purpose.
4	Extra care is not the answer to all problems. Most fail to cater for the most disabled in our society, creating dangerous living conditions.

Question 38: How can we ensure older people want to collaborate with us in planning for their own health and wellbeing and for future services?

Response Number	Response
1	Stress that their opinion matters, look for quick wins that can show contribution is being acted on. The term "Healthy ageing and Prevention Agenda" sounds overly formal and so messages should be considered. Also engage partners such as housing providers who have access to older tenants and established methods of communicating to reach wider audience.
2	Start getting out in the community and talking to people
3	Talk to them ask them where their problems lie and how can you help them
4	Education and awareness among older people
5	Make sure you contact them in ways they can access, e.g. newspapers rather than social media
6	Ensuring access to people to discuss the issues and not and over-reliance on technology
7	Find out where the elderly meet or go to organisations that have an elderly person remit such as Age UK or over 50 groups or maybe do an event for people who are over a certain age
8	Engage better with older people
9	You need to engage and work with your older community. What do they want?
10	Talk to them, many don't use computers.
11	Give them evidence that your initiatives have made a difference in the past

Question 39: Do you think our success criteria are useful indicators? Are there any other outcomes we should be measuring to evaluate project success?

Response Number	Response
1	More success criteria is needed
2	Success should be measured in a better health among older people
3	Yes
4	Like I said before use national or regional indicators
5	How many people with significant disabilities are still on the housing list

Question 40: Do you have any other thoughts on our ageing well section?

Response Number	Response
1	As more services move online what consideration is given to supporting older people to achieve this and also what steps are being taken to ensure information is wider available through other methods.
2	Just shows how little you understand people
3	Not everyone has their own transport or the spare money to access physical activities, social groups would help in local areas
4	Tackle loneliness

Question 41: Do you think our focus on improving access to immunisation and screening services is justified? If not, how else should we be combating the spread of communicable diseases?

Response Number	Response
1	Yes, this seems essential in preventing the spread of communicable diseases
2	Yes. Prevention is better than a cure.
3	Screening isn't just about communicable diseases
4	Yes
5	Yes
6	Don't know

Question 42: Do you have any suggestions for our proposed joint plans to improve poor uptake of screening and immunisation?

Response Number	Response
1	Education among young families and adults regarding Immunisation and Screening programmes
2	Make it very clear that the service is free!
3	Better engagement with communities

Question 43: Do you have any other thoughts on our protecting health – communicable diseases section?

Response Number	Response
1	This section feels light on detail but this is understandable as it is referring to the development of further strategies. Links to how to get involved in these areas or learn more would be very helpful here.
2	Bring back the no spitting in public places again with notices on buses and notice boards and educate young and old that spitting increases risk of spreading illnesses, as well as the slogan 'coughs and sneezes spread diseases'.
3	Routine screening should be introduced for HIV
4	More, easier to understand training sessions with community workers and members of local communities
5	None

Section 4 – Growth, Health and Local Plan, Health and Transport Planning, Housing and Health

Question 44: Do you think the focus on increasing access to green space is justified?

Answer Choices	Responses
Agree	50.00% 5
Strongly agree	30.00% 3
Neither agree nor disagree	10.00% 1
Disagree	10.00% 1
Strongly disagree	0.00% 0
Total	10

Question 45: If not, what should we be focusing on instead?

Response Number	Response
1	Health Prevention and Intervention to promote Good Health
2	Not instead, but as well - community workers not just open space
3	Make sure all space provided is wheelchair accessible.

Question 46: Was it unclear how many of our 'current joint work' actions are intended to help improve health in Peterborough? If so, which ones?

Response Number	Response
1	Yes, it is not clear what the Green Flag award is or how it will help. Same is true of the Fairtrade status. More detail would help or a link to further information.
2	Some were unclear
3	No

Question 47: Do you think our criteria for success are useful indicators? Are there any other outcomes we should be measuring to evaluate success?

Response Number	Response
1	Yes but not clear how this will be measured.
2	Yes
3	Yes
4	Don't know

Question 48: Do you have any other thoughts on our growth, health and the local plan section?

Response Number	Response
1	Yes access to more green spaces. Better access to ferry meadows by public transport. Why do we have to pay to park? More parks for older children especially with disabilities
2	Do not forget the needs of the disabled.

Question 49: Do you think we are doing enough to address the disproportionately severe health effects of road traffic on deprived areas?

Response Number	Response
1	It is not clear what specific steps are being taken to address this.
2	Not for deprived areas
3	Progress brings intrusion of traffic noise and pollution think before giving approval of industrial expansion when close to residential areas
4	No - I can't see any specific plans about this.
5	No

Question 50: Do you think there ought to be more information in the strategy about the Travelchoice and Bikeability training initiatives?

Answer Choices	Responses
Agree	33.33% 3
Neither agree nor disagree	33.33% 3
Strongly agree	22.22% 2
Disagree	11.11% 1
Strongly disagree	0.00% 0
Total	9

Question 51: Do you think our criteria for success are useful indicators? Are there any other outcomes we should be measuring to evaluate success?

Response Number	Response
1	Yes although some guidance on targets for clean air quality would be beneficial.
2	Yes for people with disabilities
3	Yes, seem useful
4	As I have said previously national and regional
5	Yes

Question 52: Do you have any other thoughts on our health and transport planning section?

Response Number	Response
1	Your transport planning in Peterborough is really bad. About time you had a rethink. What about trams as in Nottingham?
2	Make sure all bike routes are accessible to disabled wheelchair users

Question 53: Do you think the focus of our current work on the elderly is justified, given the increased effect cold homes can have on their health?

Answer Choices	Responses	
Strongly agree	50.00%	4
Agree	25.00%	2
Neither agree nor disagree	12.50%	1
Disagree	12.50%	1
Strongly disagree	0.00%	0
Total		8

Question 54: If not, what else should we be focusing on?

Response Number	Response
1	Include all vulnerable people
2	I would need to know whether the 651 harmful events per year are in Peterborough or nationwide - this isn't clear.

Question 55: Do you think our criteria for success are useful indicators? Are there any other outcomes we should be measuring to evaluate success?

Response Number	Response
1	Reduction in the number of homeless families.
2	Maybe general satisfaction with housing - conduct surveys
3	Yes
4	Yes
5	Maybe
6	No, how many disabled people are happy with where they are living have you asked them.

Question 56: Do you have any other thoughts on our housing and health section?

Response Number	Response
1	You do no forward planning. It would good to see short term and long term planning. Talking to people about their needs. Put people first
2	Closing the care homes was a mistake ,many lonely elderly get to a point where they need companionship too, and if beds were available to accept hospital discharge patients that would reduce pressure on hospital beds by providing temporary extended care until patient was fully able to cope at home .Much like the old convalescent homes provided
3	Disgusting lack of thought about how the disabled can be helped into suitable fit for purpose housing.

Section 5 – Health Inequalities

Question 57: Besides the electoral wards mentioned in the section, do you think there are other wards or areas experiencing deprivation in the city which we ought to be focusing our efforts on? If so, which are they?

Response Number	Response
1	Welland possibly Parnwell
2	All of them as they could in the future have the same problems

Question 58: Do you think the role of the City Council commissioned children's centres is explained clearly?

Answer Choices	Responses
Neither agree nor disagree	33.33% 3
Disagree	33.33% 3
Agree	22.22% 2
Strongly disagree	11.11% 1
Strongly agree	0.00% 0
Total	9

Question 59: Do you think our criteria for success are useful indicators? Are there any other outcomes we should be measuring to evaluate success?

Response Number	Response
1	Yes these are clear and good indicators.
2	Yes
3	You will need to compare the criteria with the same criteria in less deprived areas - for instance, if life expectancy in all wards started improving at about the same rate it would mean that the inequality remains and the reasons for that would need to be explored.
4	Yes

Question 60: Do you have any other thoughts on our geographical health inequalities section?

Response Number	Response
1	Not applicable
2	What about people with disabilities and carers?
3	No
4	No

Question 61: Was it clear how the research by the World Health Organisation cited in the survey was relevant to the population of Peterborough?

Response Number	Response
1	Yes
2	Yes
3	Yes
4	Yes
5	No
6	Not entirely – it is not clear whether, for instance, the higher alcohol consumption in Eastern European countries means that there is higher alcohol consumption in Eastern European communities in Britain. Maybe the JSNA will be investigating this, but that needs to be clearer – you can't use statements about populations in other countries to describe populations from those countries in Peterborough.

Questions 62: Do you think the health needs of all of Peterborough's ethnic groups are given sufficient attention in the strategy?

Answer Choices	Responses
Agree	40.00% 4
Neither agree nor disagree	30.00% 3
Disagree	30.00% 3
Strongly agree	0.00% 0
Strongly disagree	0.00% 0
Total	10

Questions 63: If not, which ethnic groups/specific health needs should be given more attention?

Response Number	Response
1	People with learning disabilities and autism
2	Not much information on health needs among people of African descent, or among British people
3	Eastern Europeans

Question 64: Do you think our criteria for success are useful indicators? Are there any other outcomes we should be measuring to evaluate success?

Response Number	Response
1	This is difficult to answer as part of the measure is based on developing a JSNA
2	As above need to be included
3	Yes
4	I approve of the honest appraisal that more research needs to be done before you can find good success criteria
5	yes

Question 65: Do you have any other thoughts on the health and wellbeing of diverse communities section?

Response Number	Response
1	Not applicable
2	You do not give enough support to these hard-to-reach communities
3	No
4	I am confused about the responsibilities of the local authority to everyone from ethnic minorities living in the area. I don't know if EU migrants and asylum seekers from the rest of the world pay council tax and will reside long term in Peterborough

Question 66: Is it clear how each of the five key work streams in the Better Care Fund plan will be of benefit to people with disabilities and/or sensory impairment in Peterborough?

Answer Choices	Responses
Agree	33.33% 3
Strongly agree	22.22% 2
Neither agree nor disagree	22.22% 2
Disagree	11.11% 1
Strongly disagree	11.11% 1
Total	9

Question 67: If not, which work streams are you struggling to see the benefit of?

Response Number	Response
1	It's not enough to have leaflets, support groups and health checks if people with disabilities need services and support

Questions 68: Do you think our criteria for success are useful indicators?

Response Number	Response
1	These are good, very clear
2	Yes
3	Yes

Question 69: Do you have any other thoughts on our health and wellbeing of people with disabilities and/or sensory impairment section?

Response Number	Response
1	Not applicable
2	Start asking people what they need, stop putting in services that you think they need. It's all about money, what about people?
3	Not to reduce people's access to outside social activities
4	No
5	This section is very light, no mention of the effects of housing on health. Need closer working relationship between social services and those in charge of NHS CHC. The way disabled people are treated in Peterborough makes me very angry.

Section 6 – Commissioning and Partnerships

Question 70: Do you feel this section gives a sufficiently clear picture of how we coordinate with our partnership boards?

Response Number	Response
1	Yes
2	Yes but who sits on these boards? Who represents people with autism, learning disabilities etc. Where do they feed back to?
3	No
4	No. I have little idea of who sits on these boards and why, or how the focussed task groups related to the boards
5	Yes
6	Yes
7	Yes
8	Yes

Question 71: Do you have any other thoughts on our partnership boards section?

Response Number	Response
1	There is no mention of the Older Person Partnership Board which I would feel would be a key partner in terms of older person's wellbeing
2	Good to talk but how do we know what you are discussing?
3	No
4	No
5	They rarely work, especially where there are different political agenda
6	Please see previous comment regarding the CCG and being fit for purpose – is this the right organisation with the right people to lead health commissioning in Cambridgeshire & Peterborough?
7	No

Question 72: Does the rest of the strategy reflect our aim, stated here, to ‘support the development of a thriving, strong and diverse social and healthcare market that is flexible and responsive to everyone in Peterborough?’

Answer Choices	Responses
Agree	40.00% 4
Neither agree nor disagree	30.00% 3
Disagree	30.00% 3
Strongly agree	0.00% 0
Strongly disagree	0.00% 0
Total	10

Question 73: If not, what more could we be doing to achieve this aim?

Response Number	Response
1	Your aim does not include all people in Peterborough
2	Your weak link may be the local CCG
3	People with disabilities are neglected again

Question 74: Do you have any other thoughts on our commissioning principles section?

Response Number	Response
1	You set out the objectives really well
2	Your commissioning principles do not include all people in Peterborough
3	No
4	What reassurance are you going to give to the local community that the CCG is being tested and reviewed to make sure it is safe to commission local NHS care. The current management team have a track record of wasting money and questionable decision making

Question 75: Is it clear how the health system transformation programme aims to carry out its strategic aims?

Response Number	Response
1	It could perhaps be clearer in terms of how it would apply practically
2	Clear on what you state in your strategy. You have just excluded people/groups
3	No
4	No – talks a lot about what it’s looking at and very little about what it’s going to do
5	The complexity of the landscape generally in this area makes it difficult
6	No

Question 76: Do you have any other thoughts on our Cambridgeshire & Peterborough health system transformation programme section?

Response Number	Response
1	Not applicable
2	Yes. More needs to be done for people with learning disabilities, autism, epilepsy and carers
3	No
4	Keep the party politics out – no sensible decision was ever made by a politician
5	Make sure that people and their carers that come under NHS CHC do not, as at present, get totally neglected and written off

Question 77: Is it clear how each of themes of the customer service programme is relevant to improving health services in Peterborough?

Response Number	Response
1	Yes
2	Relevant only to what's listed in your strategy
3	How will you get suitably qualified and experienced people to give advice regarding the local NHS/team economy
4	Yes
5	No

Question 78: Do you have any other thoughts on the Peterborough City Council customer experience programme section?

Response Number	Response
1	This is very clear and proactive, the approach is very positive
2	Start talking to more people
3	No
4	This would not be a role suitable for volunteers

Question 79: Do you think the plans contained in our strategy will help us bring about our aim of 'making Peterborough a health environment in which to live'?

Answer Choices	Responses
Agree	40.00% 4
Disagree	30.00% 3
Neither agree nor disagree	20.00% 2
Strongly agree	10.00% 1
Strongly disagree	0.00% 0
Total	10

Question 80: If not, why not? How should we be amending our plans?

Response Number	Response
1	It doesn't go far enough for everyone
2	Depends on take-up
3	It's not about amending the plans, it's about having the right people in place to deliver them
4	No strategy for housing all ages with a disability

Question 81: Do you think the plans contained in our strategy will help us bring about our aim of 'supporting people and communities to maintain their own health and independence'?

Answer Choices	Responses
Neither agree nor disagree	44.44% 4
Agree	22.22% 2
Disagree	22.22% 2
Strongly agree	11.11% 1
Strongly disagree	0.00% 0
Total	9

Question 82: If not, why not? How should we be amending our plans?

Response Number	Response
1	Only for people included in your strategy
2	Talk and listen to those who are most affected
3	Ignored those with a disability and their carers

Question 83: Do you have any other thoughts on the vision for health and wellbeing section?

Response Number	Response
1	The collective approach is absolutely is the right way to tackle this broad area. As a representative of a key partner we welcome the chance to work together to improve the health and wellbeing of people across Peterborough
2	Yes, please include people with learning disabilities, autism, epilepsy, carers associated mental health problems and siblings
3	Go back do some more work regarding carers and those with disabilities

Section 7 – Commissioning Design Principles

Question 84: Do you have any other thoughts on Peterborough City Council's commissioning design principles?

No answers were provided for this question.

Question 85: Was it clear how each of the principles related to improving Health and Wellbeing in Peterborough?

Response Number	Response
1	Yes, particularly around strong leadership and joint working
2	Yes
3	Yes
4	No – the whole section seemed quite ‘jargony’ and meaningless
5	No
6	No

Question 86: Do you have any other thoughts on the commissioning design principles section?

Response Number	Response
1	Could benefit from some diagrams to break up the page. It is a little difficult to read and understand in the wider context of health and wellbeing
2	Doesn’t reflect the user voice. Shaped locally?
3	No
4	No
5	The CCG’s questionable decision making should be taken in to account

Section 8 – Final Comments

Question 87: Please provide any additional feedback you would like to give regarding this strategy and/or any issues not covered by previous sections.

Response Number	Response
1	The only area that really stands out as missing is end of life care. This is important in the complete journey of someone’s life and treatment at this point can have a massive impact on family and friends’ wellbeing
2	Should also talk to other local groups
3	It is good forward plan for an increase in population and an ageing population
4	I think a lot of the plans in this strategy have merit, but they are often not communicated as clearly as they could be and sometimes concerns are raised but no concrete plans to address them are outlined
5	Very disappointed that improving cancer outcomes was not specifically mentioned in the document, especially since PHE is working with NHSE, Macmillan and cancer research to improve screening uptake. It’s also mentioned at the front of the document and is a leading cause of death in Peterborough, which will increase given the numbers of people living in deprivation, as well as those who are overweight/obese and those from the Asian and Eastern European populations.
6	The local community needs to be provided with robust proof that the CCG and its wider leadership team are suitably qualified to lead the NHS in Cambridgeshire and Peterborough. How can communities have faith in an organisation that has wasted millions of pounds? Please supply evidence that the CCG is going to be audited by an independent organisation regarding their failed Uniting Care project.
7	Need to do a lot more work on the problems facing people with disabilities in Peterborough. This group, in my personal experience, have faced a totally inadequate supply of fit for purpose housing. Extra care facilities are being relied on too much to fill the gap and are totally not kitted out to meet the needs of people with very severe disabilities. We still have new small business in Peterborough it is okay to have no accessibility, larger companies

Response Number	Response
	<p data-bbox="347 271 1366 331">constantly flout equality laws, making the quality of those who use a wheelchair to get about very difficult.</p> <p data-bbox="379 367 1334 456">Lack of suitable housing for the disabled not only destroys the lives of the person who is disabled but also any family carers that become collateral fallout. Make Peterborough a healthy place to live for all, not just the fit and healthy.</p>

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