

HEALTH AND WELLBEING BOARD		AGENDA ITEM No. 5
		PUBLIC REPORT
Contact Officer(s):	Dr Neil Modha, Chief Clinical Officer (Accountable Officer), Cambridgeshire and Peterborough Clinical Commissioning Group Dr Fiona Head, Programme Director, Cambridgeshire and Peterborough Health and Care System Transformation Programme	

CAMBRIDGESHIRE AND PETERBOROUGH HEALTH AND CARE SYSTEM TRANSFORMATION PROGRAMME

RECOMMENDATIONS	
FROM: Fiona Head, Programme Director, Cambridgeshire and Peterborough Health and Care System Transformation Programme	Deadline date: N/A
That the Health and Wellbeing Board note the update included within the report.	

1. ORIGIN OF REPORT

1.1 This report is submitted following a request from the Health and Wellbeing Board.

2. PURPOSE AND REASON FOR REPORT

2.1 Cambridgeshire and Peterborough Health and Care System Transformation Programme last presented information to the Health and Wellbeing Board on 10 September 2015. The purpose of this report is to update the Peterborough Health and Wellbeing Board on the Cambridgeshire and Peterborough System Transformation Programme planning process.

3. BACKGROUND

3.1 Programme strategic aims and values

3.1.1 The strategic aims and values of the programme remain:

- People at the centre of all that we do;
- Empowering people to stay healthy; and
- Developing a sustainable health and care system.

3.2 Update

3.2.1. Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) is leading a process to plan changes to the health system that will improve outcomes for people and enable financial sustainability. This process involves providers, partners, and patients and has four phases.

3.2.2 The programme continues to work on the following areas:

- Detailed analysis of the issues facing the health system, working with key stakeholders about areas of challenge. The Change Document for the programme has been updated;

- Engagement with the public around the key challenges facing the health system now and into the future; and
- Getting feedback from the public about current services and how they think things could change.

3.3 Changes since the last update to the Health and Wellbeing Board on 10 September

3.3.1 Progress of the engagement work

- Pre-engagement work with the public continues on the challenges facing the health system;
- “Fact packs” for each locality have been produced to support this. These are shown in the appendix; and
- Formal engagement with the public on the key changes facing the health system is expected to take place early in 2016.

3.3.2 Public Involvement Assembly

3.3.2.1 The second round of Public Involvement Assembly sessions took place in October and November. Everyone was welcome to the sessions, which were held in locations across our area.

3.3.2.2 The workshops were a continuation of the Cambridgeshire and Peterborough Fit for the Future NHS Saturday Cafés and Public Involvement Assembly sessions that were held this summer.

3.3.2.3 As a direct result of feedback from the last round of the Public Involvement Assembly sessions, a leaflet is being prepared to explain how people can return unwanted equipment.

3.3.2.4 Residents who attended the first sessions were invited to the second round of sessions. The sessions were advertised via the local media and social media, and an email via the CCG Stakeholder database, to encourage more people to join the sessions. Posters and flyers were displayed in venues in advance of each event. The workshops covered:

- Feedback received during the events over the summer and how that is being used; and
- Localised fact packs to allow an informed debate on shaping health services in the future.

3.3.2.5 The Programme will plan separate events to engage with people, such as those with caring responsibilities for young children, who are unable to attend early evening meetings.

3.3.3 Development of the Urgent and Emergency Care Vanguard

3.3.3.1 In July Cambridgeshire and Peterborough CCG was successful in being awarded Vanguard status for the Urgent and Emergency Care element of the NHS New Care Models (NCM) programme, bringing the ‘Five Year Forward View’ into action.

3.3.3.2 The CCG was one of eight sites selected nationally, tasked with implementing the recommendations set out in Sir Bruce Keogh’s review of Urgent and Emergency Care (UEC). The Keogh review recommended that there be no consultation in isolation. What this means in practice is that patients accessing the urgent and emergency care system, whether by phone via 999 or 111, or digitally, should be provided with the necessary advice regarding how to manage their own condition (self-care) or be provided with seamless access to UEC services via direct booking. This could be directly into a GP/dental appointment or to a designated urgent care centre. An overview of the model is presented in appendix 2.

3.3.3.3 The CCG is in the process of setting up the Vanguard programme which is underpinned by five workstreams - see appendix 3. The Vanguard Programme has established a Strategic

System Resilience Group (SSRG) to act as the Programme Board to oversee the delivery of each of the workstreams. The board meets monthly and is comprised of clinicians, managers, and subject matter experts representing each area of work.

3.3.3.4 The programme is in the ‘set up’ phase and will be accountable via the SSRG to the System Transformation Programme (STP) board. Further updates will be provided in due course that describe the aims and objectives of each workstream.

3.3.4 Scoping of the prevention work that is needed to maximise wellbeing and reduce demand for services

3.3.4.1 Activity modelling undertaken as part of the programme has shown that conditions such as obesity are likely to be a cause of half of the increase in demand on health services.

3.3.4.2 The Director of Public Health is scoping a prevention workstream which aims to promote wellbeing and reduce the need for health and care services. This will be presented to the System Transformation Programme Board on 16 November.

3.3.4.3 Key messages in the Change Document

3.3.4.4 The key messages in the refreshed version focus on why the health system needs to change:

- If we do not change our health system substantially then we face a deficit of at least £250 million by 2018/19 and this will make it harder to deliver good quality care. At the moment our hospitals have significant deficits;
- The need for health services continues to increase;
- Primary care is not sustainable in its current form;
- We have a mismatch between capacity and demand which affects all parts of the system and is significantly affecting our hospitals;
- There are gaps in some parts of the workforce across the Cambridgeshire and Peterborough health system; and
- In addition we have service gaps in mental health and services for children.

4. NEXT STEPS

4.1 The System Transformation Programme Board will meet on 16 November 2015. It is expected to agree recommendations to put forward to Cambridgeshire and Peterborough Clinical Commissioning Group’s Governing Body for engagement on potential ideas for change. We will update the Health and Wellbeing Board on the outcomes from that meeting.

5. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985).

Source Documents	Location
<ul style="list-style-type: none"> • Cambridgeshire and Peterborough health system Change Document/15 to 2018/19: Main text 	http://www.cambridgeshireandpeterboroughccg.nhs.uk/five-year-plan.htm
<ul style="list-style-type: none"> • Cambridgeshire and Peterborough health system Blueprint 2014/15 to 2018/19: Appendices 	http://www.cambridgeshireandpeterboroughccg.nhs.uk/five-year-plan.htm
<ul style="list-style-type: none"> • Cambridgeshire and Peterborough System Transformation Programme Frequently asked Questions 	http://www.cambridgeshireandpeterboroughccg.nhs.uk/STP_FAQS_Feb_2015docx.pdf
<ul style="list-style-type: none"> • NHS England “ Five Year Forward View” 	http://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf

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| <ul style="list-style-type: none">• NHS England “ Urgent and Emergency Care Vanguard” site | http://www.england.nhs.uk/ourwork/futurenhs/5yfv-ch3/new-care-models/uec/ |
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6. APPENDICES

- Appendix A – System Transformation Programme Engagement Fact Packs
- Appendix B – Overview of the Vanguard Model
- Appendix C – Overview of the Vanguard Model Programme or Work