

PLANNING AND ENVIRONMENTAL PROTECTION COMMITTEE	AGENDA ITEM 6
7 APRIL 2015	PUBLIC REPORT

Cabinet Members responsible:	Councillor Cereste - Leader of the Council and Cabinet Member for Growth, Strategic Planning, Housing, Economic Development and Business Engagement	
Contact Officer:	Nick Harding (Head of Development & Construction)	Tel. 454441
Reporting Officer:	Paul Smith (Compliance & S106 Manager)	Tel. 453468

**PLANNING COMPLIANCE QUARTERLY REPORT ON ACTIVITY & PERFORMANCE
OCTOBER TO DECEMBER 2014**

RECOMMENDATIONS	
FROM : Director of Growth and Regeneration	Deadline date : April 2015
That Committee notes past performance and outcomes.	

1. PURPOSE AND REASON FOR REPORT

It is useful for Committee to look at the Planning Service's planning compliance performance and activity and identify if there are any lessons to be learnt from the actions taken. This will help inform future decisions and potentially reduce costs. This report is presented under the terms of the Council's constitution Part 3, delegations section 2 para 2.5.1.4.

2. TIMESCALE.

Is this a Major Policy Item/Statutory Plan?	NO	If Yes, date for relevant Cabinet Meeting	n/a
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3. MAIN BODY OF REPORT

In the third quarter of 2014/15 we received a total of 109 service requests (we usually average 150 cases per quarter). Taking into account the number of cases closed over the period (128 cases) as at 31 December 2014 we had 137 live cases being investigated / in the process of being resolved. The Technical Services Team acknowledged 95% of new service requests within 3 working days this quarter, well above the target of 80%. 91% of initial site visits were made within 7 days of the service request being received, again well above the 80% target. A total of 5 enforcement notices were issued in the quarter and 5 enforcement notices issued in previous quarters have been checked and were found to have been complied with. We received 41 less cases than the quarterly average of 150. The number of cases closed was 22 below the quarterly average. Court Action was agreed to be taken against one case for failing to comply with an enforcement notice. There were no prosecution cases to report this quarter. However there were four notable outcomes to report:-

- Land south east of Nine Bridges, Mile Drove, Glinton (13/00269/ENFCOU) – Appeal dismissed.

- Land south east of Nine Bridges, Mile Drove, Northborough (13/00387/ENFHRD) – Appeal dismissed.
- 15 Serlby Gardens, Netherton (12/00500/ENFGAR) – Appeal dismissed.
- 285 Lincoln Road, Peterborough (09/00404/ENFAD) – Adverts removed.

Please see the attached Appendix for further details of the Planning Compliance Team Quarterly Report on Activity & Performance.

4. IMPLICATIONS

4.1 **Legal Implications** – There are no legal implications relating to this report on performance, although the enforcement process itself must have due regard to legal considerations and requirements.

Financial Implications – This report itself does not have any financial implications

Human Rights Act – This report itself has no human rights implications but the enforcement process has due regard to human rights issues.

Human Resources – This report itself has no human resources implications.

ICT – This report itself has no ICT implications.

Property – This report itself has no Property implications.

Contract Services – This report itself has no Contract Services implications.

Equality & Diversity – This report itself has no Equality and Diversity Implications, although the enforcement process has due regard to such considerations.

APPENDIX

INFORMATION ITEM: PLANNING COMPLIANCE TEAM QUARTERLY REPORT ON ACTIVITY & PERFORMANCE – Qtr 3 (Oct-Dec 2014)

Description	No.	Comments	
Complaints Received	109	The number has fallen by 47 from the last quarter and risen by 3 for the same period last year	
Complaints Resolved (cases closed as % of cases received)	128	The number has fallen by 12 from the last quarter and by 1 from the same period last year	
Complaints on Hand/Pending	137/99	Cases on hand has fallen by 27 since the last quarter and the number of cases pending has fallen by 15	
Enforcement Notices Served			
Type of Notice	No.	Comments	
S215 Notice untidy land and buildings	1	14/00352/ENFS215 249 Peterborough Road Stanground	
Stop Notice	1	13/00248/ENFCOU Land To The Rear 4 Cavendish Street Eastfield	
Operational Development Notice	2	09/00153/ENFACC Picnic area Adj. A47 Wansford 13/00496/ENFCOU R/O 1125 Bourges Blvd	
Advert Removal Notice	1	14/00377/ENFAD 189 Lincoln Road	
Total Notices Served	5		
Enforcement Notices Complied With			
Type of Notice	No.	Comments	
PCN	1	09/00404/ENFAD 285 Lincoln Road	
Operational Development Notice	1	14/00150/ENFOTH Bodrum Restaurant 349 Lincoln Road	
Change of use	1	11/00142/ENFCOU 8 St Pauls Road New England	
Advert Removal/Action	2	14/00377/ENFAD 189 Lincoln Road 09/00404/ENFAD 285 Lincoln Road	
Total Notices Complied with	5		
Other Notable Outcomes			
Ref No.	Address	Issue	Outcome
13/00269/ENFCOU	Land south east of Nine Bridges, Mile Drove, Glinton PE6 9EZ	Stationing of residential caravans, installation of fencing and metal gates.	Appeal dismissed
13/00387/ENFHRD	Land south east of Nine Bridges, Mile Drove, Northborough PE6 9BJ	Stationing of residential caravans.	Appeal dismissed

12/00500/ENFGAR	15 Serlby Gardens, Netherton	Enclosure of amenity land as private garden, erection of fences adjacent to highway and construction of an outbuilding.	Appeal dismissed
09/00404/ENFAD	285 Lincoln Road	Unauthorised adverts	Adverts removed

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Court Action Agreed			
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Type of Notice	No.	Comments	
Failure to comply	1	12/00499/ENFACC 55 Cherry Orton Road	

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Prosecutions			
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Type of Notice			
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None	No.	Comments, including cost awards	
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Performance Measures			
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	Description	% / Time	Comments
	% of cases closed within 8 weeks if No Breach found.	61%	Target of 80%
LPI	Average time (weeks) to resolve all cases closed last quarter.	19 weeks	Down by four weeks
LPI	% of complaints acknowledged within 3 working days.	95%	Target of 80%
		91 %	Target of 80%

Cumulative Compliance Performance			
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Description	Target	This quarter	Yearly average
Enforcement cases closed within 8 weeks if no breach found.	80% within 8 weeks	61%	77.5%
Acknowledgement of enforcement complaints.	80% within 3 working days	95%	97.%
Enforcement site visits carried out within 7 days of acknowledgement.	80% within 7 days	91%	97.%