

PCAS_{year one report}

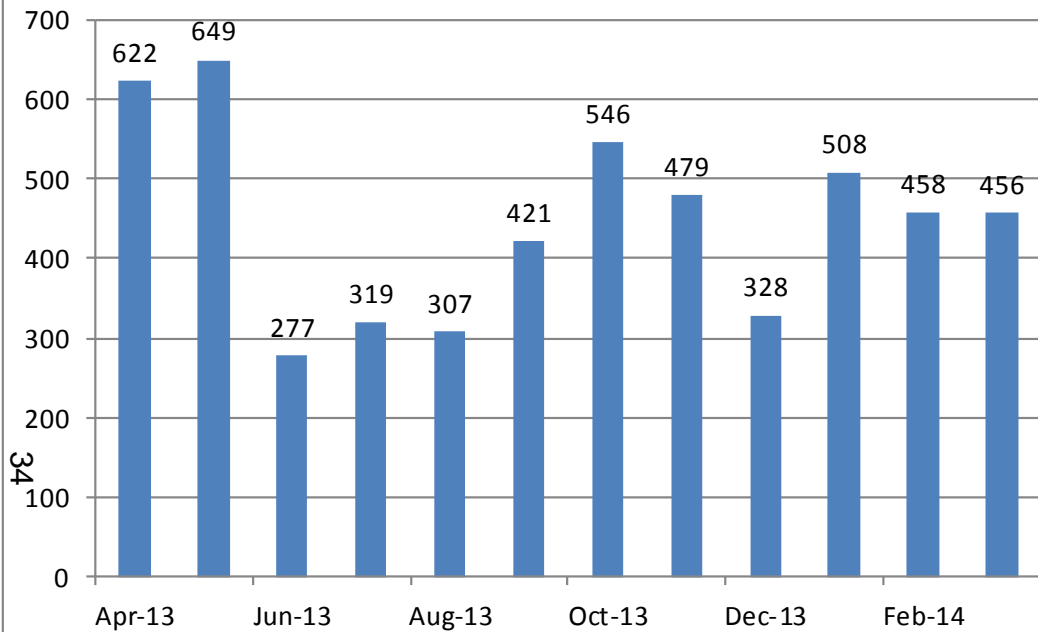
33

April 2013 - March 2014

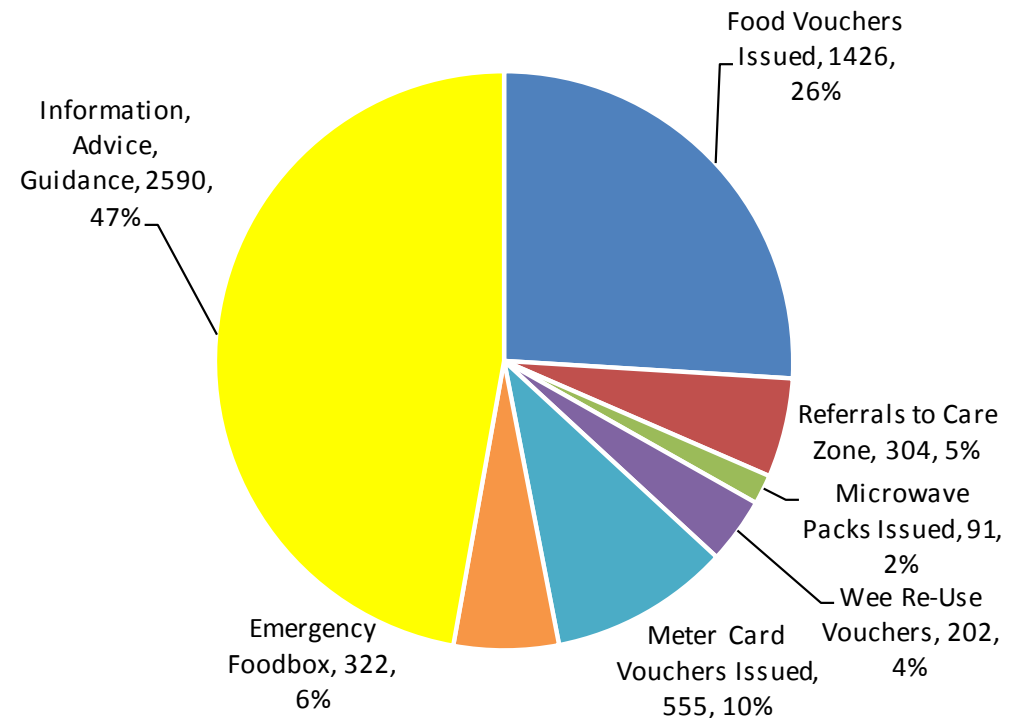
For further information, please contact either
Ray Hooke 863847 or Louise Williamson
453582

CAB - PCAS clients seen and activity breakdown

Total No. PCAS clients seen



CAB - PCAS Activity - April 13 - March 14

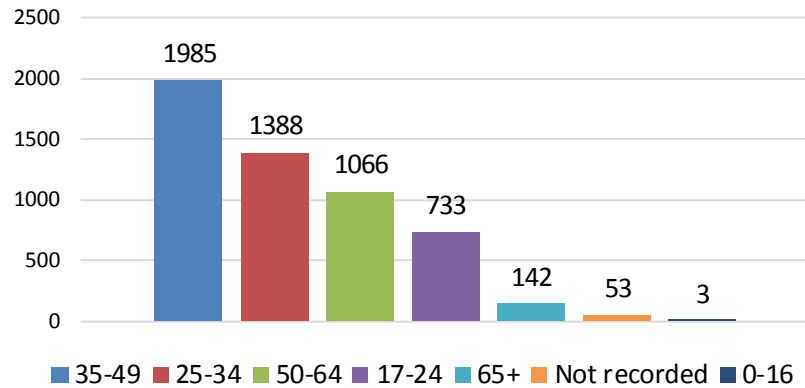


Total number of PCAS clients seen for the year (April 13 - March 14) totals 5370.

Of those 5370 PCAS clients, 47% were given information, advice and guidance by Citizens Advice Bureau Peterborough. The second highest PCAS service provided were foodbank vouchers which made up 26% of the service through the year. 555 Gas and Electricity meter card vouchers were issued. Referrals to CareZone for emergency furniture and emergency food parcels combined made up 11%.

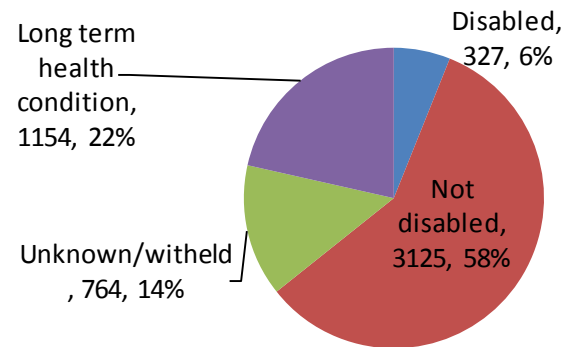
CAB - PCAS Client Demographics

Cumulative data - Age - April 13 - March 14



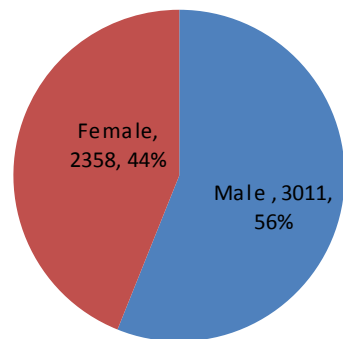
The age group of 35-49 is the largest client group with 1985 of the total being 5370. Of the 5370 PCAS clients seen, only 3 clients aged 0-16 were helped under PCAS

Cumulative data - Disability Status - April 13 - March 14



The yearly data shows 3125 out of 5370 clients were classed as not disabled. The data shows just over a quarter of PCAS clients described themselves as either disabled or have a long term health condition.

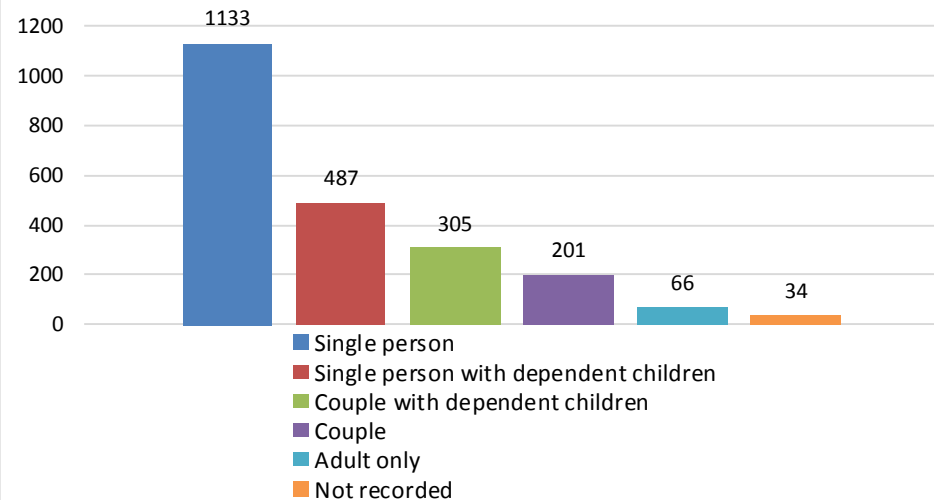
Cumulative data - Gender - April 13 - March 14



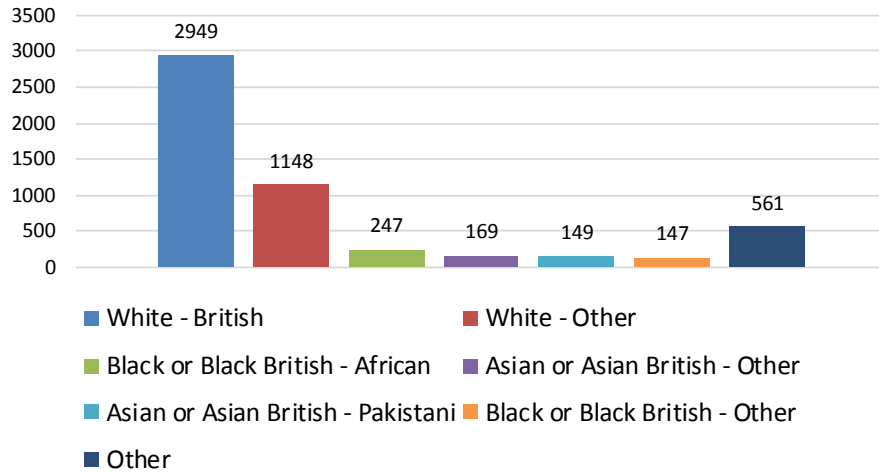
Over half of all PCAS clients seen were male.

N.B. The household data was only collected from November 2013 and shows a cumulative 5 month period. Within this 5 month period 1133 PCAS clients were single people. Over a third of clients stated that they had one or more dependent children in the household.

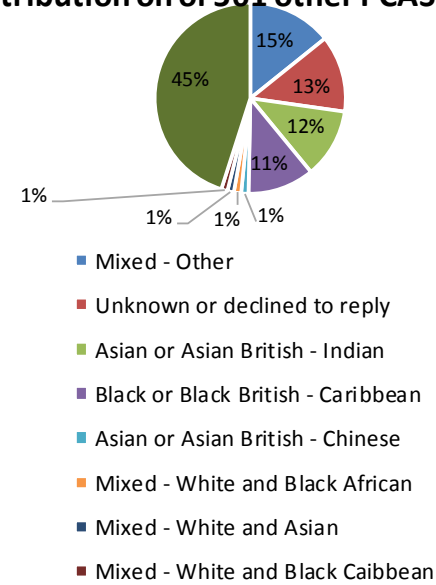
Household Type - November 13 - March 14



Cumulative data - Ethnicity - April 13 - March 14

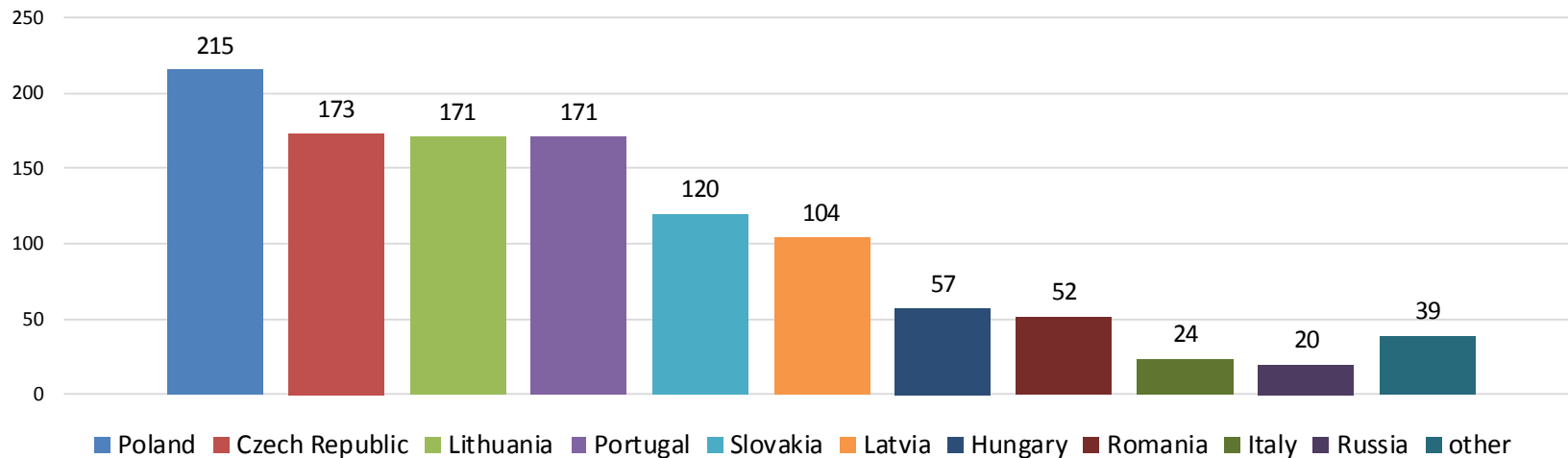


Distribution on of 561 other PCAS clients



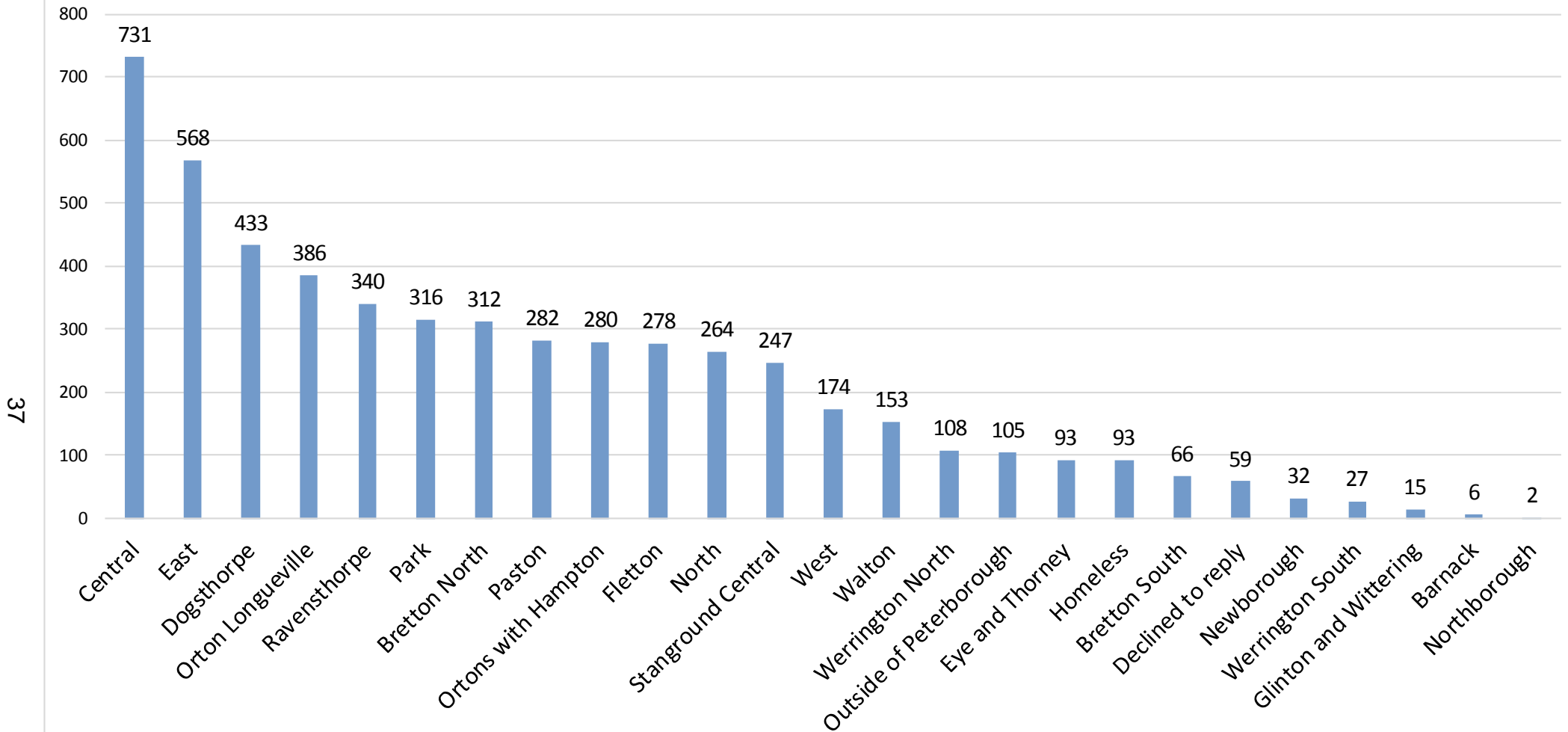
The majority of PCAS clients seen in 2013-2014 were White British with White Other rating second highest with 1148 clients seen. 561 clients were classed as 'other' ethnicity and the pie chart above shows the distribution of those 561 other PCAS clients.

Cumulative data - White Other Nationality Breakdown - April 13 - March 14

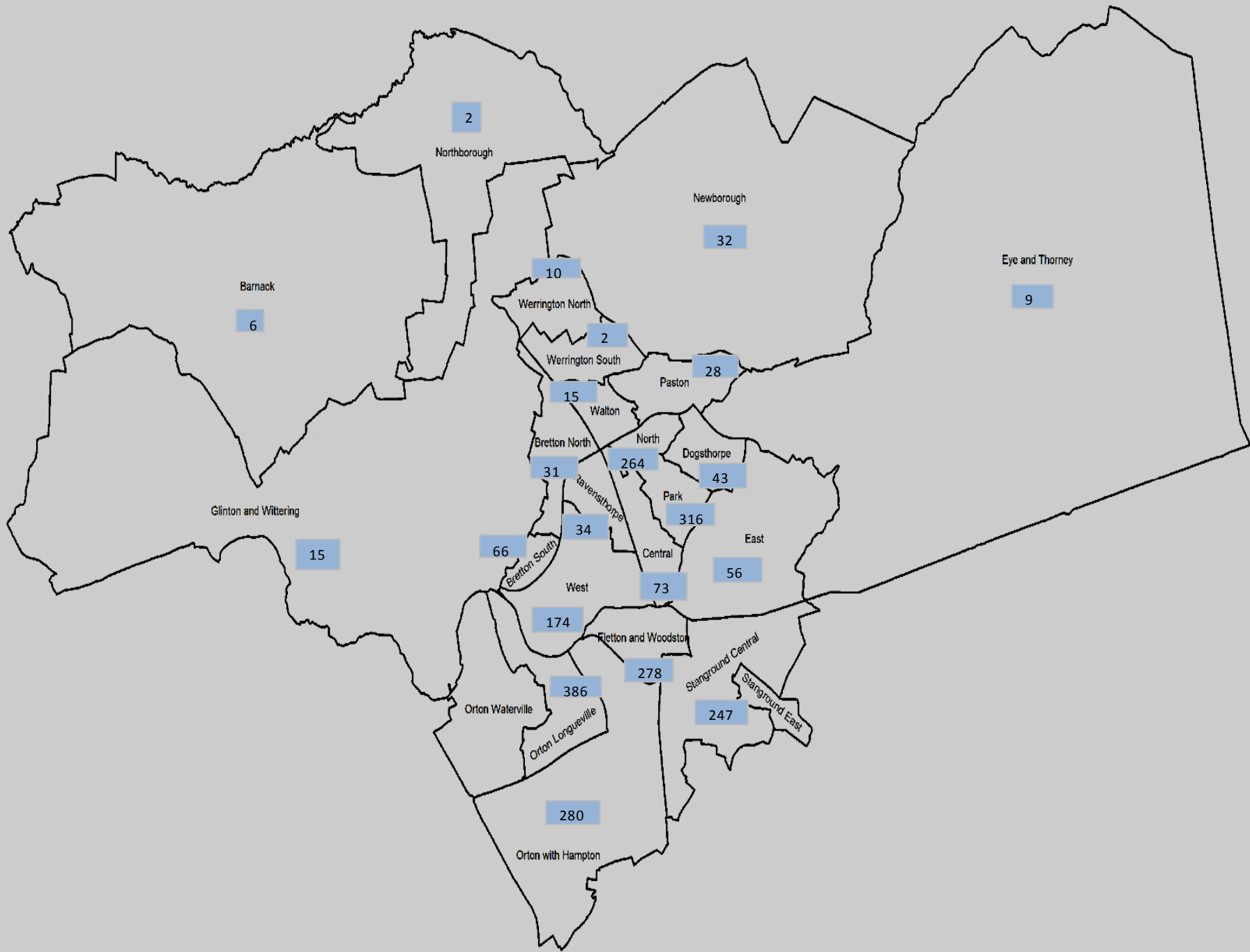


Of the 1148 PCAS clients deemed as White Other, the highest majority of 215 clients were from Poland, with 173 clients from Czech Republic and Lithuania and Portugal being joint third with 171 clients each.

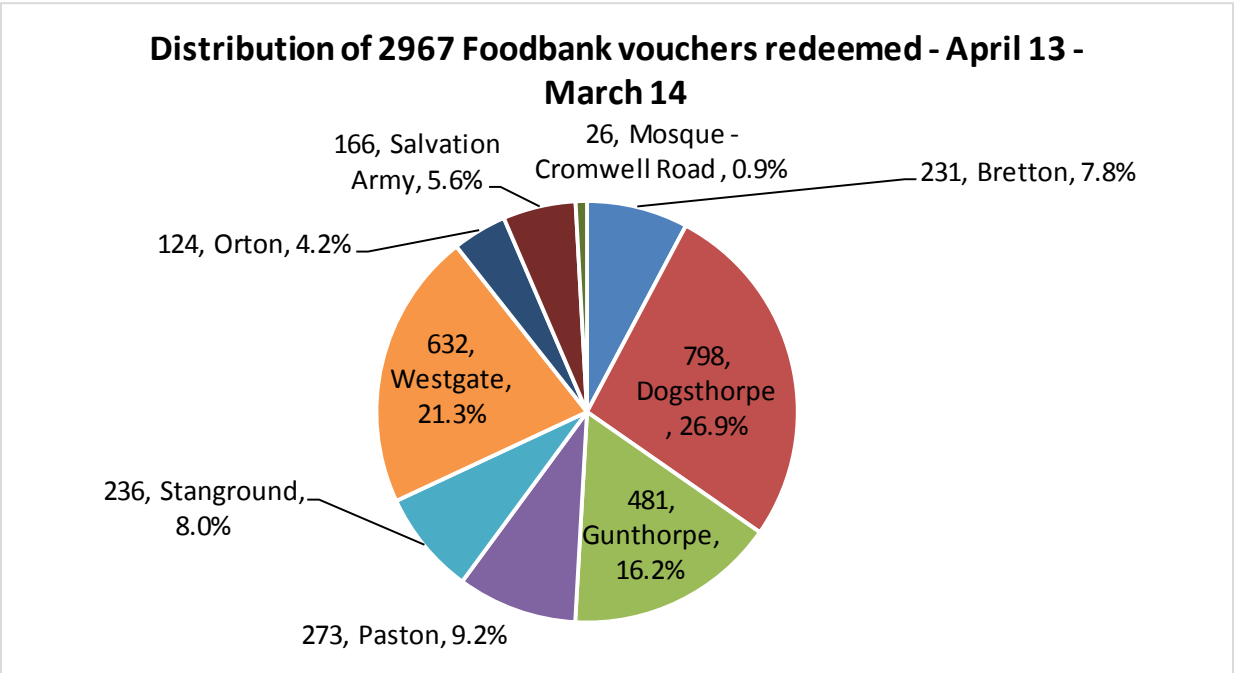
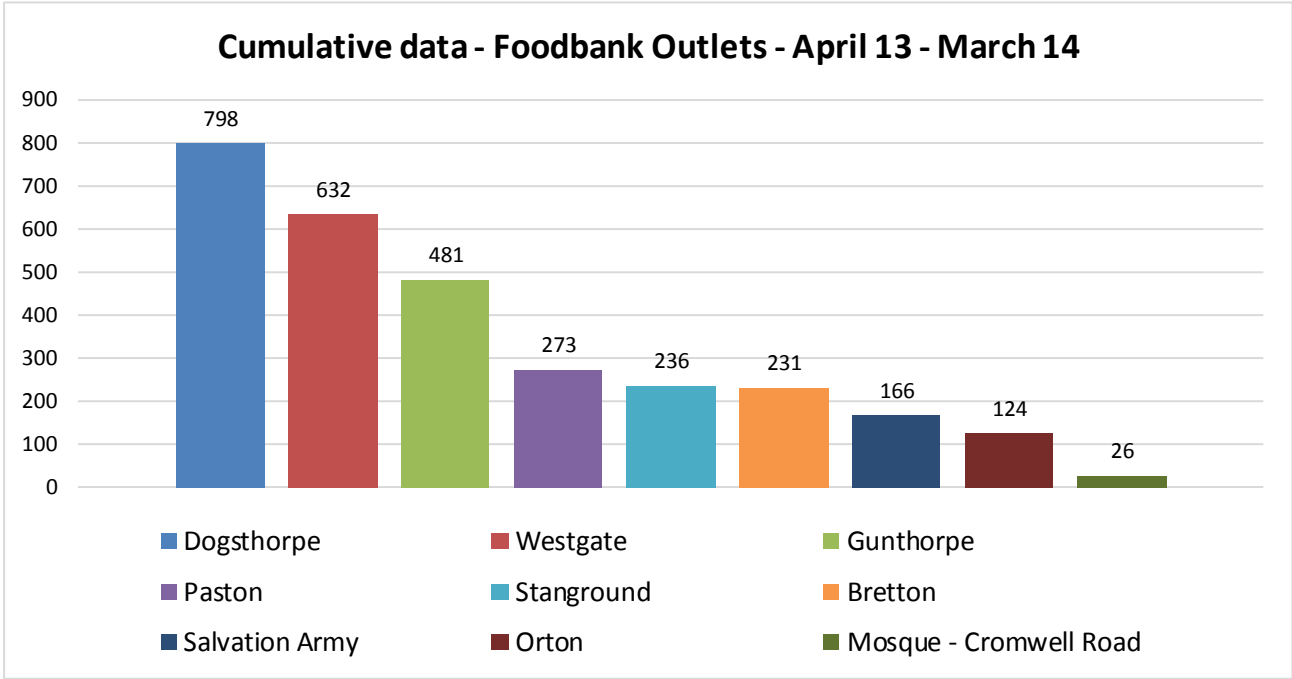
Cumulative data - Ward - April 13 - March 14



Of the 5370 PCAS clients seen in 2013-2014 the highest majority of 731 clients came from Central ward. East and Dogsthorpe ward had the second and third highest number of PCAS clients seen with 568 and 433 respectively. The number of PCAS clients helped from both Barnack and Northborough wards combined total was 8 people



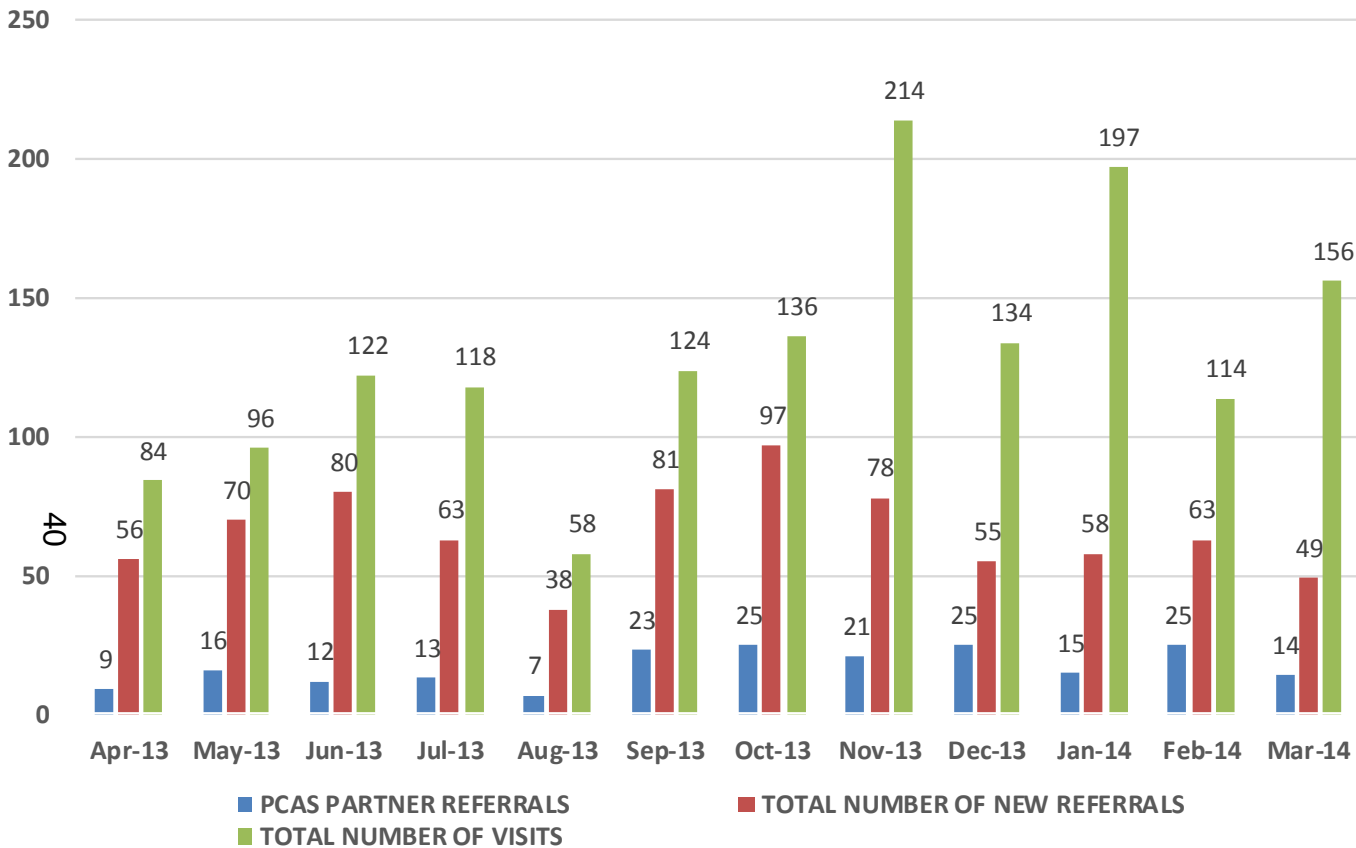
Foodbank



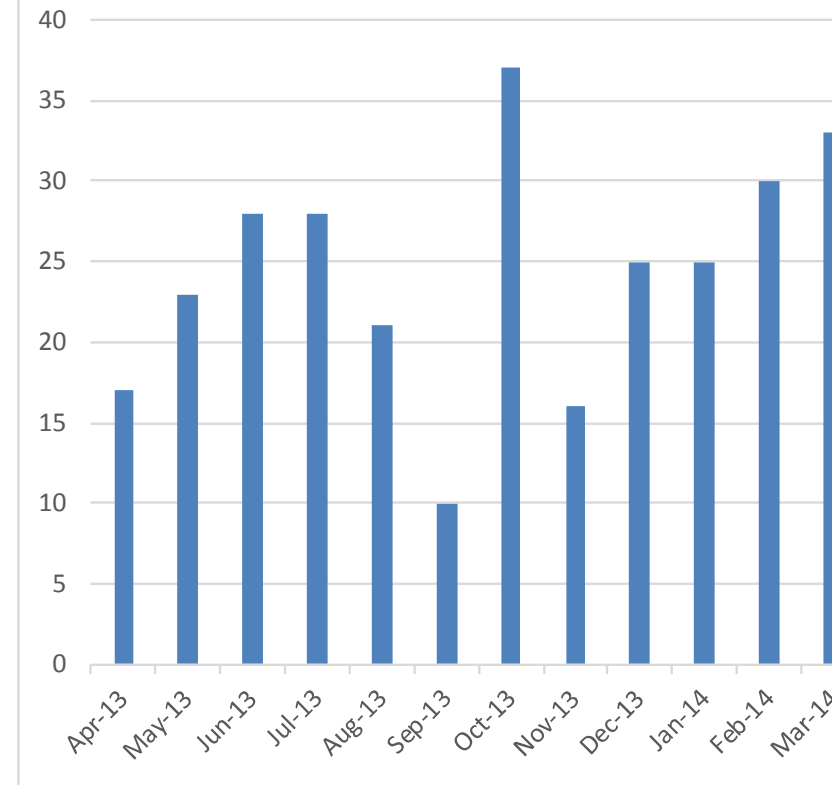
For the one year period 2967 foodbank vouchers were redeemed . Dogsthorpe, Westgate and Gunthorpe foodbank were the top three busiest centres.

Care Zone Referrals

Total number of referrals / visits made to Carezone



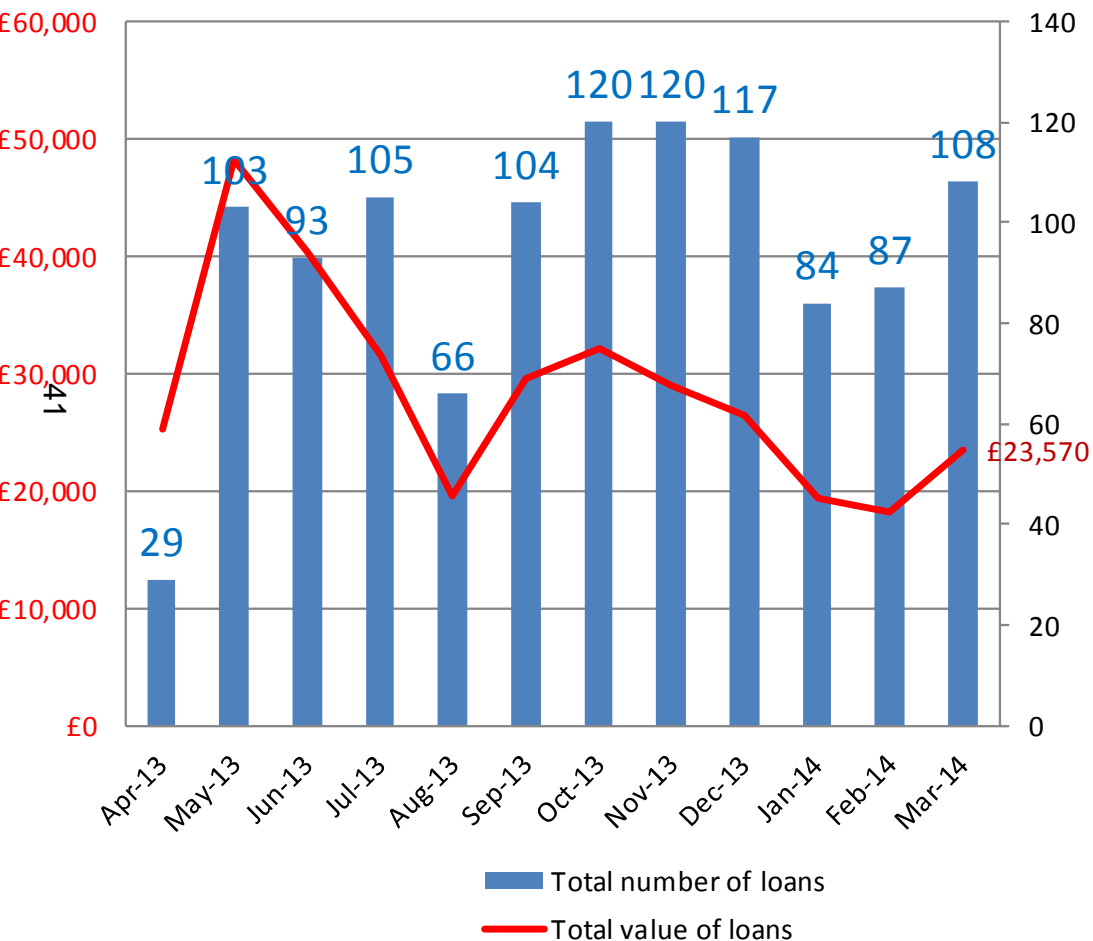
Number of beds allocated



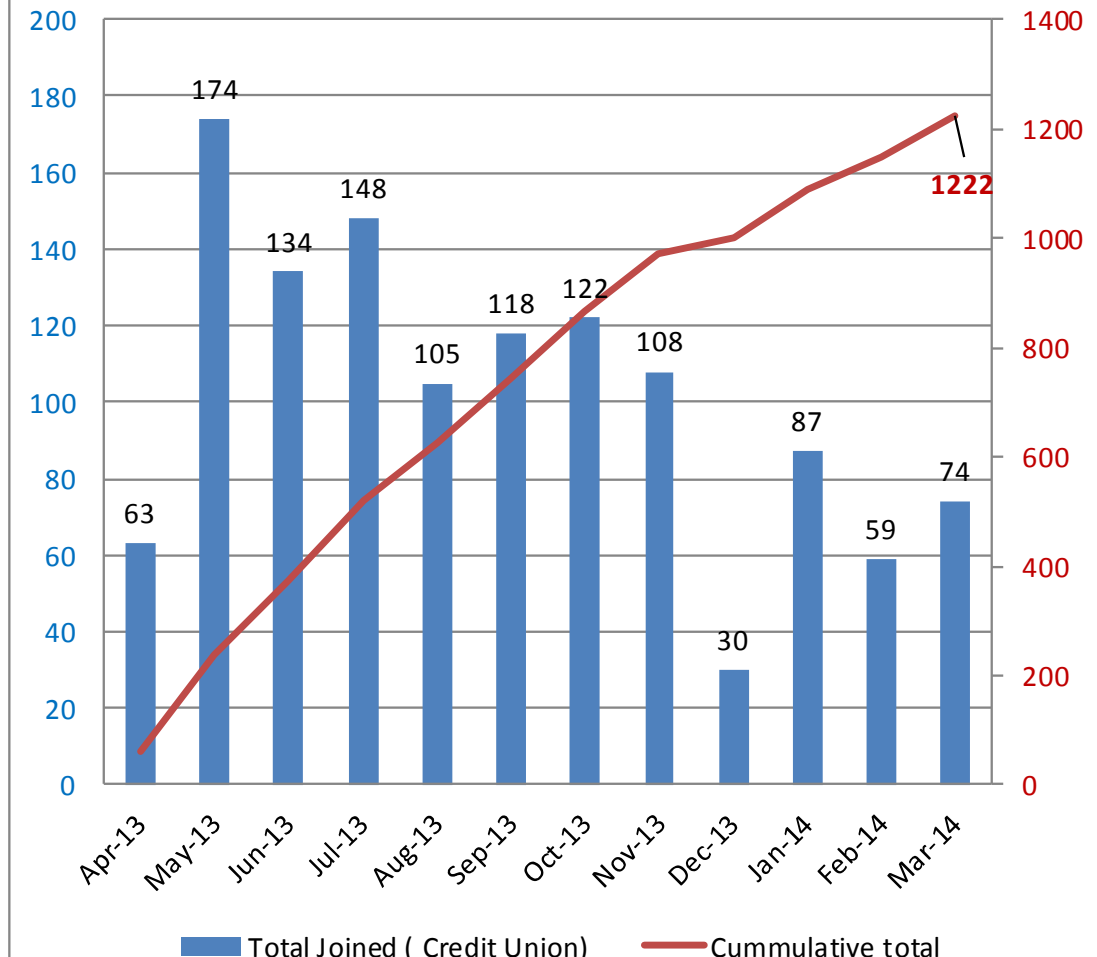
293 beds have been allocated to PCAS clients between 1st April 2013 - 31st March 2014
 1553 PCAS clients visited Carezone for furniture, clothing items during the same period

Credit Union

Credit Union no of loans and value



Total Joined Credit Union (By month and Cummulative total)



The total number of people who joined the Credit Union since April 2013 to March 2014 is 1222.

This page is intentionally left blank