

SCRUTINY COMMISSION FOR HEALTH ISSUES	Agenda Item No. 4
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Report of the Associate Director, CPFT

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CPFT CONSULTATION PAPER – PERSONALITY DISORDER COMMUNITY SERVICE/COMPLEX CASES, INCLUDING LIFEWORKS

1. PURPOSE

To update the Committee about CPFT Community Personality Disorder Service since the end of the consultation, and about the current position regarding implementation of the service. The last update was provided to the committee on 8 July 2014.

2. RECOMMENDATIONS

The Committee to consider the report

3. BACKGROUND

1. The consultation was about the specialist Personality Disorder Service provided by CPFT.
2. The consultation closed on the 14th July 2014
3. The consultation paper was discussed at the CCG Public Board meeting on the 16^h September.
4. The CCG endorsed the proposals, and also supported the co-design work being undertaken by a joint project group involving CPFT staff, service users, carers, and other stakeholders including voluntary sector organisations and HealthWatch.
5. CPFT published its response to the consultation on the 16 September.
6. The sit-in at Tension Road ended on Friday 4th July. This followed agreement being reached between CPFT and the service users. The agreement is in two parts. In summary these are;
 - a. Part one - provision of Lifeworks in Cambridge for a period of 5 years.
 - b. Part two - for service users, CPFT and others to develop a joint proposal for future funding to take to commissioners.
7. If part two is successful, then part one would no longer be required as it would be replaced by the agreed service model.

3.1 Consultation responses – summary (full response document attached)

In total 58 responses to the consultation were received. Of these, 25 were submitted online via the 'Survey Monkey', 9 were emailed to the project mailbox and 24 arrived by post.

There was a mixture of individual and group responses. Overall, the majority of the respondents were from Cambridge City or South Cambridgeshire. This is unsurprising as the current service is focused in Cambridge, although efforts were made to disseminate information about the consultation in all parts of

the county.

Roughly half (53%) of the respondents were service users, carers or members of the public, and just under a third (29%) were NHS professionals

There were differences between the responses from service users/public and professionals. Overall the professionals were much more likely to think the proposals would have a positive impact:

There were differing views and perceptions about the use of resources and equity of access, with the view in Cambridge broadly of a loss of resource, where as elsewhere in the county the view that the proposals were an improvement on current provision.

As mentioned, a project group has been formed to take forward the joint proposal. This has met on a number of occasions including a wider stakeholder event held on the 8th August, and another one on the 17th September. The project group has taken account of the feedback received. The next workshop is planned for the 29th October and will be held in Peterborough. The project group has been keen to make sure that views from across the Trust are reflected in the plans.

The membership of the project includes service user and carer representatives, CPFT, MIND, HealthWatch, commissioners from both health and social care, and the CPFT Recovery College. The aim is to conclude this work in the autumn with a proposal to go to commissioners for funding.

3.2 Main feedback themes

To enhance the transparency of the consultation process, a meeting was held on 31st July involving Health committee Council members from Cambridgeshire County Council and Peterborough City Council, representatives of HealthWatch and the CCG, to review all written submissions to the consultation, so that once the consultation response document is published by CPFT, there can be confidence that it fairly reflects the feedback provided.

The full response document is attached, but in summary main themes of the feedback to the consultation are;

- Need for lifelong support and stability. Concern about post-discharge support, access to crisis and the role of GP's and other organisations.
- Need for social support interventions and opportunities to socialise
- Greater equity welcomed, but is the offer sufficient to meet needs?
- Service users need to be treated as individuals. Offer seems rigid and too medical-driven
- Consultation unsatisfactory and information not clear.
- Service user participation in service design.
- Review and evaluation of new pathway
- Concerns about the funding for mental health services, and the view that funding in mental health may create savings in the wider health economy.

3.3 Update on current the service

The specialist Personality Disorder Community Service is operating in the Peterborough locality, two days a week in line with the agreed operating model. The team are offering a range of assessments and interventions and are building up a caseload. They are transferring people from the locality teams and also taking on new referrals. In common with other areas of the Trust, we are not able to provide as much as we would like, but nevertheless there is now greater provision of evidenced based interventions being provided.

The service operates from the Gloucester Centre site at Orton Longueville. Most of CPFTs mental health teams are based there and this gives good access to other CPFT services.

The team will continue to monitor demands and capacity and work with other teams to make this as effectively as possible.

KEY ISSUES

The team will need to monitor demand as it is like that there will be insufficient capacity to provide as wide a range of intervention as would be desirable.

IMPLICATIONS

Any new proposals developed from the joint project group would apply city wide.

4. NEXT STEPS

1. The new Personality Disorder Community Service is being implemented.
2. The work of the co-design project group continues.

5. BACKGROUND DOCUMENTS

NICE guidance - borderline personality disorder CG 78

<http://www.nice.org.uk/CG78>

NICE guidance – antisocial personality disorder CG 77

<http://www.nice.org.uk/guidance/CG77>

Consultation Document attached

<http://www.cpft.nhs.uk/Downloads/DVD->

[Documents/Publications/PD%20pathway%20consultation%20paper%202014%2006%2002%20final2.pdf](http://www.cpft.nhs.uk/Downloads/DVD-Documents/Publications/PD%20pathway%20consultation%20paper%202014%2006%2002%20final2.pdf)

6. APPENDICES

- CPFT Response to Consultation feedback paper

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