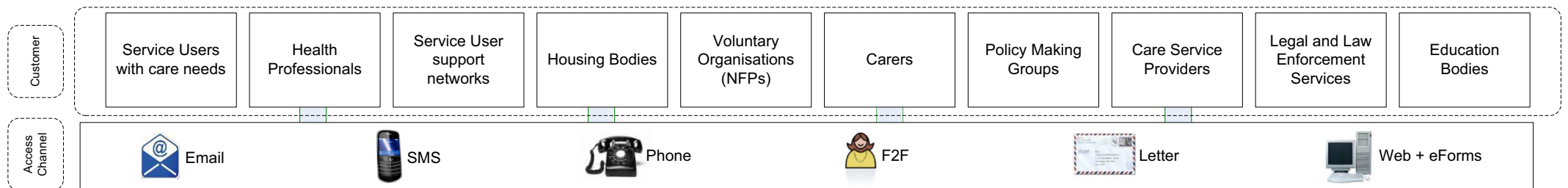


ASC Target Operating Model (Phase 1) v0.17

Date of last revision: 14 August 2014

Key

- R Staff rotated throughout the TOM
- Externalised service



The Courtyard - external providers, voluntary organisations

Local Area Co-ordinators

Preventative offer – TBD, e.g. Telehealth, Supplies & Provisions

Self Service
online tools, services, information & advice

Universal Service provided through Council Front Door

Information & Advice and Solve

Teams	Services	Roles
<ul style="list-style-type: none"> Information & Advice Team Emergency Duty Team See & Solve Team 	<ul style="list-style-type: none"> Advice & Information Initial screening and assessment Signposting Access to Universal Services Carer Assessments Safeguarding Ongoing Low Level Support Assessments Care Planning Crisis Management Unplanned Reviews 	<ul style="list-style-type: none"> Serco Team Manager Information & Advice Worker Team Manager Occupational Therapist Social Worker Financial Assessment Officer Safeguarding Lead Business Support

Needs Analysis

Enablement

Teams	Services	Roles
<ul style="list-style-type: none"> Day Opportunities Reablement & Shared Lives Therapy Services 0-25 Service Supported Employment Employment Services 	<ul style="list-style-type: none"> Care Management & Review Reablement Supported Employment Employment Services Day Opportunities Physio Speech & Language (SALT) Occupational Therapy (OT) Sensory Support Safeguarding Carer Assessments 0-25 & Transitions 	<ul style="list-style-type: none"> Team Managers Therapy (OT/SALT/Sensory) Therapy Assistant Care Support Worker Support Worker Business Support

FACS

Financial Systems

Financial Systems Team	<ul style="list-style-type: none"> Financial Assessments Benefits Advice Deferred Payments Property Disregard Income Maximisation Client Income Appointeeship/Deputyship Direct Payment 	<ul style="list-style-type: none"> Financial Systems Manager Client Income Manager Client Income Officer Direct Payment Officer Financial Assessment Manager Financial Assessment Officer Business Support
------------------------	---	---

FACS

Long Term

Teams	Services	Roles
<ul style="list-style-type: none"> Long Term Team Review Team Transfer of Care & Intermediate Care Team 	<ul style="list-style-type: none"> Assessment (Part B & C) Care Planning Planned Reviews Safeguarding Investigations Mental Capacity Assessments CHC Assessments Best Interest Assessments Carer Assessments 	<ul style="list-style-type: none"> Team Managers Social Worker Review Worker Care Support Worker Housing Support Worker Nurse Business Support

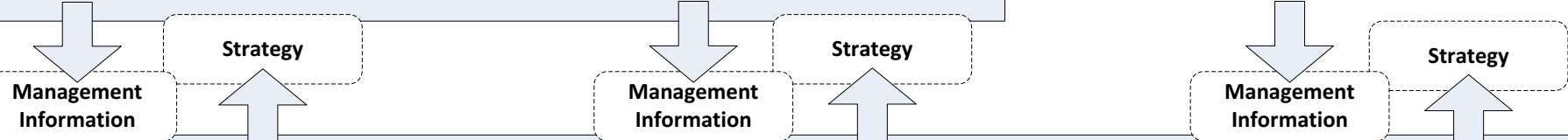
Care Placement

Care Placement Team
<ul style="list-style-type: none"> Home Care Reablement Meals
<ul style="list-style-type: none"> Care Placement Manager Care Placement Officer

Preventative offer – TBD, e.g. Telehealth, Supplies & Provisions

Local Area Co-ordinators

The Courtyard - external providers, voluntary organisations



This page is intentionally left blank