

Appendix 1a - Citizens Panel Question(s) Methodology (Based on February 2013 Citizens Survey)

Q1.4: The waste and recycling service overall

Very Good/Good	Adequate	Poor / Very Poor	Don't Use	Total
66.5	26	6.1	1.4	100

92.5

Q1.4: The waste and recycling service overall

>97.5	PCC Pays Amey	£1,000
87.5 - 97.5	No payment	£0
<87.5	Amey Pays PCC	£1,000

Q24: How satisfied or dissatisfied are you overall with street cleaning in Peterborough?

Very/Fairly satisfied	Neither satisfied or dissatisfied	Fairly /Very Dissatisfied	Don't Know/ Can't Recall	Total
49.5	17.4	31.5	1.6	100

66.9

Q24: How satisfied or dissatisfied are you overall with street cleaning in Peterborough?

>76.9	PCC Pays Amey	£2,500
>71.9	PCC Pays Amey	£1,000
61.9 - 71.9	No payment	£0
<61.9	Amey Pays PCC	£1,000
<56.9	Amey Pays PCC	£2,500

Q14: How satisfied or dissatisfied are you overall with the grass cutting service?

Very/Fairly satisfied	Neither satisfied or dissatisfied	Fairly /Very Dissatisfied	Don't Know/ Can't Recall	Total
57	21.6	16.2	5.2	100

78.6

Q14: How satisfied or dissatisfied are you overall with the grass cutting service?

>88.6	PCC Pays Amey	£2,500
>83.6	PCC Pays Amey	£1,000
73.6 - 83.6	No payment	£0
<73.6	Amey Pays PCC	£1,000
<68.6	Amey Pays PCC	£2,500

Q29: How satisfied/dissatisfied with cleanliness/maintenance of City Centre?

Very Good/Good	Adequate	Poor / Very Poor	Don't Know	Total
65.8	14.5	19.7	0	100

80.3

Q29: How satisfied/dissatisfied with cleanliness/maintenance of City Centre?

>90.3	PCC Pays Amey	£2,500
>85.3	PCC Pays Amey	£1,000
75.3-85.3	No payment	£0
<75.3	Amey Pays PCC	£1,000
<70.3	Amey Pays PCC	£2,500

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