

<b>HEALTH AND WELLBEING BOARD</b>	AGENDA ITEM No. 4
<b>18 JUNE 2012</b>	<b>PUBLIC REPORT</b>

Cabinet Member(s) responsible:	Councillor Wayne Fitzgerald – Cabinet Member for Adult Social Care	
Contact Officer(s):	Nick Blake – Adult Social Care Transformation Commissioner	Tel. (01733) 758480

## PETERBOROUGH HEALTHWATCH

RECOMMENDATIONS	
<b>FROM : Healthwatch Pathfinder Project</b>	<b>Deadline date: N/A</b>
For the Board to note and comment on the Healthwatch Peterborough project plan.	

### 1. ORIGIN OF REPORT

- 1.1 This report is submitted to the Health and Wellbeing Board following a request from the Board.

### 2. PURPOSE AND REASON FOR REPORT

- 2.1 The purpose of this report is to:  
(a) Provide a more detailed project plan to the Board.
- 2.2 This report is for the Board to consider under its Terms of Reference No. 3.7 'to oversee the development of local Healthwatch for Peterborough and to ensure that they can operate effectively to support health and well being on behalf of users of health and social care services'.

### 3. BACKGROUND

- 3.1 A paper outlining the background and general approach to implementing Healthwatch Peterborough was presented to the Shadow Board on 26 March 2012.
- 3.2 Following discussion the Board requested a plan detailing the Healthwatch transition timescales.
- 3.3 A recent announcement from the Department of Health (DH) has confirmed that it is now the intention that local Healthwatch will be granted powers of enter-and-view for children and young people's social care services. Discussions between DH, the Department of Education and Ofsted are underway. Confirmation is being sought on whether Public Health services will also fall under local Healthwatch.
- 3.4 DH has stated that the intention is for regulations on Healthwatch to be published in October 2012. No further information is available at this time; potential risks to the project in relation to the publication of regulations at this late stage will be reviewed and added to the project risk register.

#### 4. PROJECT PLAN

4.1 The following section gives an overview of the project plan and identifies key points for discussion at the Health and Wellbeing Board.

4.2 Project timescales:

The table below gives an overview of project timescales and identifies key decision points for Health and Wellbeing Board review and approval of the proposed direction of travel.

Project stage or phase	Milestones	Anticipated completion / delivery date
Initial engagement	Carry out stakeholder engagement and awareness raising event.	23 May 2012
	Agree preferred procurement approach, in consultation with PCC legal services and Serco	31 May 2012
	Finalise PCC Healthwatch Peterborough Specification.	15 Jun 2012
	<b>HWB: Review of the commissioning approach</b>	<b>18 Jun 2012</b>
Commissioning and procurement	Finalise the commissioning plan with NHSP, clinical commissioners and other stakeholders.	30 Jun 2012
	Agree Healthwatch Peterborough governance arrangements, including board functions and person specifications. Any consortium approaches agreed in principle.	30 Jun 2012
	Engagement with stakeholders on the final agreed approach to implementing Peterborough Healthwatch	17 Aug 2012
	Start procurement exercise	03 Sep 2012
	Complete procurement exercise	30 Nov 2012
	<b>HWB: Review of the project against intended outcomes</b>	<b>10 Dec 2012</b>
	Formal decision on procurement exercise outcome (PCC)	21 Dec 2012
	Pending formal decision, contract with Healthwatch Peterborough agreed	31 Jan 2013
Implementation	Promotion of Healthwatch Peterborough locally	31 Mar 2013
	Healthwatch Peterborough implemented	01 Apr 2013

#### 5. CONSULTATION

5.1 Regular consultation with Peterborough LINK has been undertaken and is ongoing through the Peterborough Healthwatch Pathfinder project.

5.2 Initial consultation with NHS Cambridgeshire and Cambridgeshire County Council around joint commissioning NHS PALS and Complaints Advocacy has been undertaken. The benefit of taking a joint commissioning approach was agreed in principle; further consultation with Cambridgeshire and Peterborough CCG will be required.

5.3 Consultation with local partners including third sector organisations is planned over April and May 2012.

#### 6. ANTICIPATED OUTCOMES

6.1 That an effective and independent Peterborough Healthwatch is commissioned and implemented by 1 April 2013.

## **7. REASONS FOR RECOMMENDATIONS**

- 7.1 There will be a statutory requirement to commission and implement a local Healthwatch for 1 April 2013.
- 7.2 The timescale outlined in section 4.2 above will allow for consultation, procurement and implementation of the service within the required timescales.

## **8. ALTERNATIVE OPTIONS CONSIDERED**

- 8.1 Commissioning Healthwatch through an open procurement process has been rejected as the preferred option. Peterborough LINK is highly effective, transitioning the LINK into the Healthwatch arrangements through a single tender or grant-in-aid process would mean that current membership and relationships built up over recent years would be retained leading to a more effective local Healthwatch.

## **9. IMPLICATIONS**

- 9.1 The final procurement approach will be agreed in consultation with Peterborough City Council Legal Services and Serco.
- 9.2 Any joint commissioning arrangements will require agreement and formalisation with regional partners.

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